

Register your product online

網上登記新產品保養

For Singapore Warranty, please scan QR code or visit below website:



<https://www.whirlpool.com.sg/>

For Hong Kong Warranty 香港地區保養

Save the planet and register your product warranty online!
Enjoy extra 1-month free warranty upon online registration.

「惠」環保出力，減少用紙！於網上登記產品更可獲額外多一個月保養。



<http://www.whirlpool.com.hk>

Whirlpool® Registered trademark/TM Trademark of Whirlpool group of companies
All rights reserved - <http://www.whirlpool.com.hk>, <http://www.whirlpool.com.sg>

註冊商標/惠而浦集團的TM商標

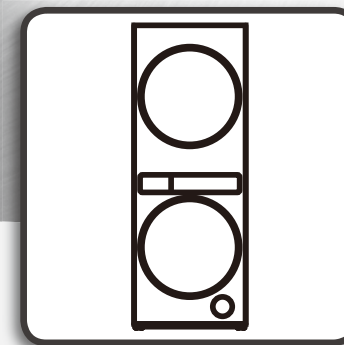
版權所有 翻印必究 - <http://www.whirlpool.com.hk>, <http://www.whirlpool.com.sg>

Whirlpool



www.whirlpool.com.hk
www.whirlpool.com.sg

Whirlpool



Health & Safety, Use & Care, Installation Guide and Online Warranty Registration Information

Model: XWGD131002GW
XWGD131002GG
XWGD131002GP

CONTENTS



THANK YOU FOR BUYING A WHIRLPOOL PRODUCT.



Read operator's manual

SAFETY NOTICE AND PRODUCT INTRODUCTION

SAFETY NOTICE	2~4
INSTALLATION INSTRUCTIONS	4~6
SPECIFICATION SHEET	7
NAME OF PARTS	8~9

OPERATION INSTRUCTIONS

LOCK AND UNLOCK METHOD	9
DOOR	9
INTRODUCTION TO DETERGENT DISPENSER	10
INTRODUCTION TO CONTROL PANEL	11~12
FIRST-TIME AND DAILY USES	13~14
PROGRAMME CHART (WASHER)	15~16
VARIOUS FUNCTIONS(Washer)	17~20
PROGRAMME CHART (DRYER)	21~22
VARIOUS FUNCTIONS(DRYER)	23~24
HINTS AND TIPS	25~26
INDICATORS	26

CLEANING, MAINTENANCE AND TROUBLESHOOTING

CLEANING AND MAINTENANCE	27~30
NON-FAILURE CONDITION	31
TROUBLESHOOTING GUIDE	32~33
AFTER-SALES SERVICE	34

SAFETY NOTICE (be sure to observe)

Before using the appliance, read these safety instructions. Keep them nearby for future reference. These instructions and the appliance itself provide important safety warnings, to be observed at all times. The manufacturer declines any liability for failure to observe these safety instructions, for inappropriate use of the appliance or incorrect setting of controls.

⚠ Very young children (0-3 years) should be kept away from the appliance. Young children (3-8 years) should be kept away from the appliance unless continuously supervised. Children from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision. Never open the door forcibly or use it as a step.

PERMITTED USE

⚠ **CAUTION:** The appliance is not intended to be operated by means of an external switching device, such as a timer, or separate remote controlled system.

⚠ This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments.

⚠ Do not load the machine above the maximum capacity (kg of dry cloth) indicated in the programme table.

⚠ Do not dry unwashed items in the tumble dryer.

- Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed in hot water with an extra amount of detergent before being dried in the tumble dryer.

- Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the tumble dryer.

- Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.

- Remove all objects from pockets such as lighters and matches.

- Fill steam generators only with liquids specified by the manufacturer.

⚠ - that the tumble dryer is not to be used if industrial chemicals have been used for cleaning;

- that the lint trap has to be cleaned frequently, if applicable;

- that lint must not be allowed to accumulate around the tumble dryer (not applicable for appliances intended to be vented to the exterior of the building);

⚠ - that exhaust air must not be discharged into a flue which is used for exhausting fumes from appliances burning gas or other fuels (this instruction is not required if the tumble dryer discharges the air into the room);

- that the appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the tumble dryer, in such a way that a full opening of the tumble dryer door is restricted.

INSTALLATION

⚠ The appliance must be handled and installed by two or more persons - risk of injury. Use protective gloves to unpack and install - risk of cuts.

⚠ Move the appliance without lifting it by the worktop or top lid.

⚠ Installation, including water supply (if any) and electrical connections and repairs must be carried out by a qualified technician. Do not repair or replace any part of the appliance unless specifically stated in the user manual. Keep children away from the installation site. After unpacking the appliance, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest After-Sales Service. Once installed, packaging waste (plastic, styrofoam parts etc.) must be stored out of reach of children - risk of suffocation. The appliance must be disconnected from the power supply before any installation operation - risk of electric shock. During installation, make sure the appliance does not damage the power cable.

SAFETY NOTICE (be sure to observe)

risk of fire or electric shock. Only activate the appliance when the installation has been completed.

⚠ Do not install your appliance where it may be exposed to extreme conditions, such as: poor ventilation, temperatures below 5 °C or above 35°C .

⚠ When installing the appliance make sure that the four feet are stable and resting on the floor, adjusting them as required, and check that the appliance is perfectly to level using a spirit level.

⚠ If the appliance is being installed on wood or "floating" floors (certain parquet and laminate materials), secure a 60 x 60 x 3 cm (at least) sheet of plywood to the floor then place the appliance on top of this.

⚠ Connect the water inlet hose(s) to the water supply in accordance with the regulations of your local water company.

⚠ For cold fill only models: do not connect to the hot water supply.

⚠ For models with hot fill: the hot water inlet temperature must not exceed 50°C .

⚠ The washing machine is fitted with transport bolts to prevent any possible damage to the interior during transport. Before using the machine, it is imperative that the transport bolts are removed. After their removal, cover the openings with the 4 enclosed plastic caps.

⚠ After installation of the device, wait a few hours before starting it so that it acclimates to the environmental conditions of the room.

⚠ Make sure that the ventilation openings in the base of your washing machine (if available on your model) are not obstructed by a carpet or other material.

⚠ Use only new hoses to connect the appliance to the water supply. The old hose-sets should not be reused.

⚠ The supply water pressure must be in the 0.03-1MPa range.

⚠ **WARNING:** Never stop a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.

⚠ **WARNING:** The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility. only applicable to the air temperature exceeds 55 °C during the drying cycle.

ELECTRICAL WARNINGS

⚠ It must be possible to disconnect the appliance from the power supply by unplugging it if plug is accessible, or by a multi-pole switch installed upstream of the socket in accordance with the wiring rules and the appliance must be earthed in conformity with national electrical safety standards.

⚠ Do not use extension leads, multiple sockets or adapters. The electrical components must not be accessible to the user after installation. Do not use the appliance when you are wet or barefoot. Do not operate this appliance if it has a damaged power cable or plug, if it is not working properly, or if it has been damaged or dropped.

⚠ If the supply cord is damaged, it must be replaced with an identical one by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard -risk of electric shock.

CLEANING AND MAINTENANCE

⚠ **WARNING:** Ensure that the appliance is switched off and disconnected from the power supply before performing any maintenance operation; never use steam cleaning equipment -risk of electric shock.

DISPOSAL OF PACKAGING MATERIALS

⚠ The packaging material is recyclable and is marked with the recycle symbol . The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

SAFETY NOTICE (be sure to observe)

DISPOSAL OF HOUSEHOLD APPLIANCES

⚠ This appliance is manufactured with recyclable or reusable materials. Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery and recycling of household electrical appliances, contact your local authority, the collection service for household waste or the store where you purchased the appliance. This appliance is marked in compliance with European Directive 2012/19/EU, Waste Electrical and

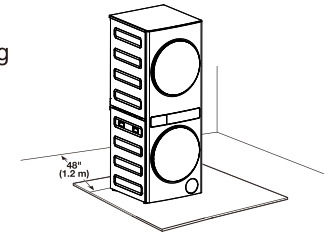
Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health.

The symbol  on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection center for the recycling of electrical and electronic equipment.

INSTALLATION INSTRUCTIONS

Move Appliance

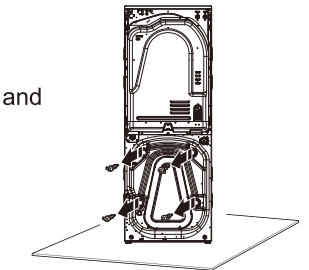
It is necessary to remove all the shipping materials, including removing the underneath styrofoam washer support piece, for proper operation and to avoid excessive noise from the appliance. Move the appliance to within 4 feet (1.2 m) of its final location using a wide appliance dolly, not a narrow handcart, to avoid damaging the washer drain pump just inside the open bottom. It must be in a fully upright position.



Remove transport bolts from appliance

Loosen bolts with a 15/32" (12 mm) wrench. Slide each bolt and spacer to center of hole. Pull bolts and plastic spacers from back of appliance. Discard bolts and spacers.

IMPORTANT: Do not plug appliance in until installation has been completed.



Installation spacing for recessed area or closet installation:

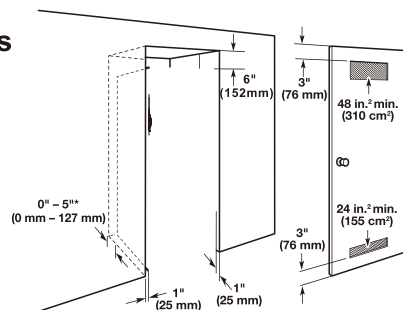
All dimensions show recommended and minimum spacing allowed.

Additional spacing should be considered for ease of installation and servicing.

- Additional clearances might be required for wall, door, floor, moldings, and drain system.
- Additional spacing should be considered on all sides of the appliance to reduce noise transfer.
- For closet installation, with a door, minimum ventilation openings in the top and bottom of the door are required.
- Louvered doors with equivalent ventilation openings are acceptable.
- Companion appliance spacing should also be considered.

INSTALLATION INSTRUCTIONS

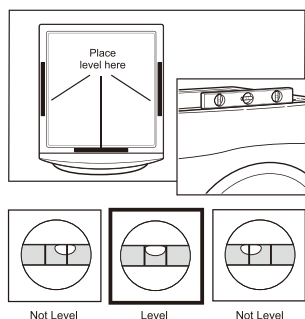
Recommended installation clearances (appliance only):



Level Appliance

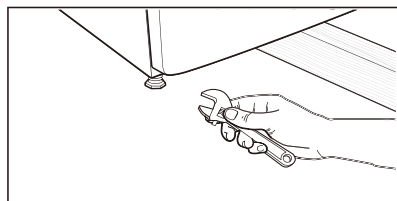
Check levelness of appliance from side to side. Repeat from front to back.

NOTE: The appliance must be level for the moisture-sensing system to operate correctly. If forward slope of appliance is greater than 1" (25 mm), water could run out from front of filter.



Adjust leveling legs

If appliance is not level, prop up using a wood block, use a wrench to adjust legs up or down, and check again for levelness. Once appliance is level, make sure all four legs are snug against the floor and appliance does not rock.



Choosing water tap

Water tap type: (The opening of the water tap should be flat.)

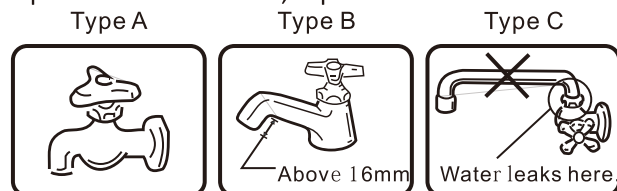
Type A: most suitable type

Type B: the water tap length must be greater than 16 mm, or the universal joint cannot be installed.

Type C: Water may leak from the position as shown in the figure.

CAUTION:

- Do not connect to a hot water source of over 50°C.
- If the water tap used is not suitable, replace with a suitable one.



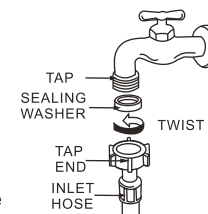
INSTALLATION INSTRUCTIONS

Connecting the inlet hose

Note : It is recommended to use the provided hose.

How to attach the inlet hose

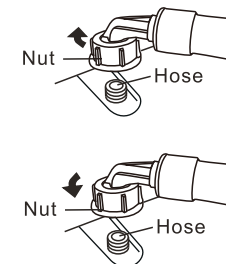
- Check that sealing washers are firmly seated.
- Attach the curved end of the hose to the inlet valve of the washing machine. Tighten the coupling nuts securely by hand.
- Attach straight end of the hose to the tap. Tighten the coupling nuts securely by hand.
- Turn on the taps and check for leaks. Tighten the coupling nuts firmly if there is any leakage. If water pressure is strong, close the water tap completely then open it slightly.



Installing Water Supply Hose to the Washer

Turn the nut clockwise till the nut is tight while holding the hose.

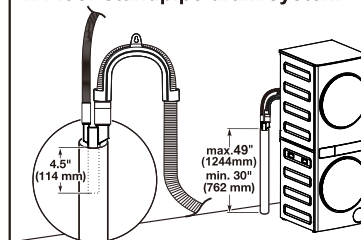
Turn the nut counterclockwise after turning the faucet off if you want to detach the water inlet hose.



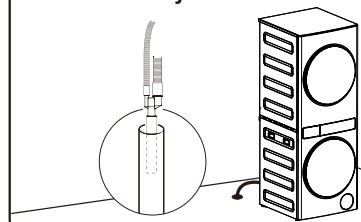
Connecting the Drain Hose

- When the washing machine is not in use, please place the drain hose on the back of the washing machine.
 - When the washing machine is in use, please place the drain hose into Drain system. Please leave a space between the end of the drain hose and the pipe elbow to avoid drainage difficulties for the washing machine.
 - Please regularly clean the filter inside the pump to maintain the proper operation of the washing machine.
 - Depending on the installation environment, you can connect an additional dryer drain hose.
 - If installing to a floor drain system, the U-shape holder is not required.
 - When using a Y-connector, please keep the inlets on the machine side (the two open sides) facing upward. If the drain pipe size permits, the Y-connector can be omitted, and the drain hoses of both the dryer and the washing machine can be inserted directly into the drain pipe.
- Note:** Do not remove the drain hose to avoid causing machine operation issues.

1. Floor standpipe drain system



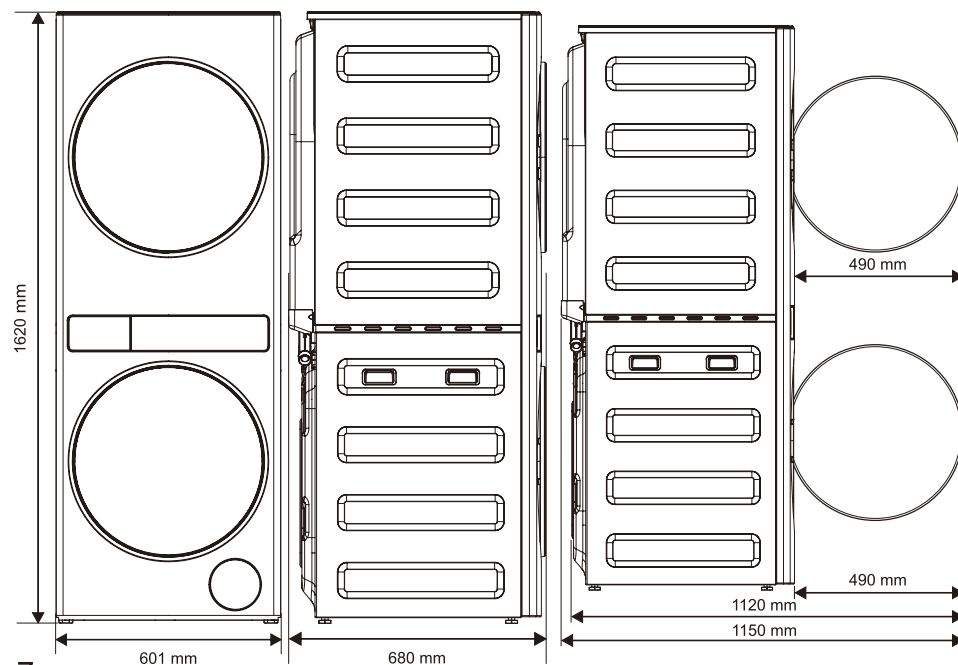
2. Floor drain system



SPECIFICATION SHEET

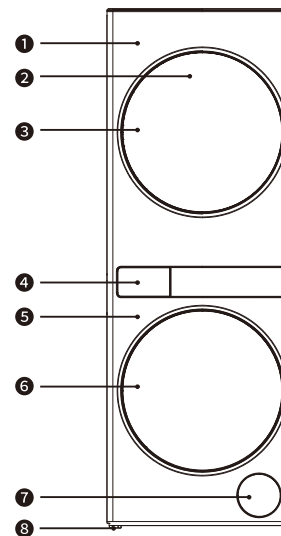
Model	XWGD131002GW XWGD131002GG XWGD131002GP
Washing Capacity	13.0kg
Drying Capacity	10.0kg
Max Spin Speed	1400rpm
Rated Voltage	220-240V~
Rated Power	1650W
Rated Water Pressure	0.03-1MPa
Product Dimension (W*D*H)	601*680*1620mm
Package Dimension (W*D*H)	695*788*1765mm

Dimension(mm)



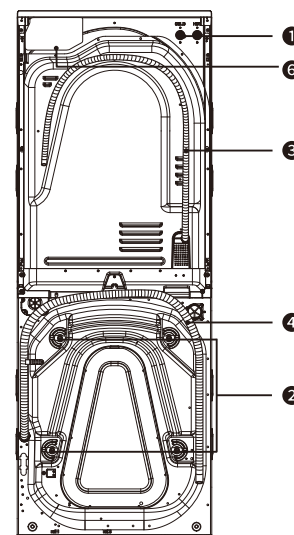
NAME OF PARTS

Front view:

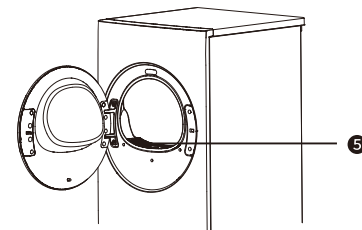


- 1 Dryer
- 2 Control panel
- 3 Dryer door
- 4 Detergent dispenser drawer
- 5 Washer
- 6 Washer door
- 7 Pump Filter Door
- 8 Adjustable feet (4)

Back view:

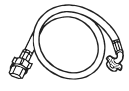
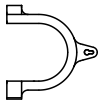
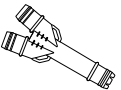
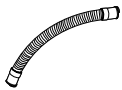


- 1 Water inlet valve
- 2 Transportation fixed bolts (4)
- 3 Dryer drain hose
- 4 Washer drain hose
- 5 lint filter
- 6 Power Chord



NAME OF PARTS

ACCESSORIES

Instruction manual	Water supply hose	Lid (4Piece)	Spanner	U-shape holder	Y-connector	Drain hose extension
						

LOCK AND UNLOCK METHOD

DOOR LOCK

When the machine is working, the door locks automatically. It can't be opened.

UNLOCK

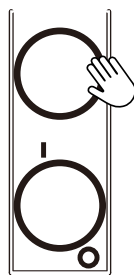
When the machine is working, press the Start/Pause button. The door can be unlocked and opened when the door locked indicator  is off.

- If power plug is removed directly or if there is a power cut when the machine is running, the door can't be unlocked automatically.
- If door is opened when the machine is in operation, the foam may spill over. Clean with towel thoroughly.
- The user can't open the door when the machine is running with a high working temperature.
- The user can't open the door when the water temperature is high.

DOOR

To open the door, firmly push the front edge of the door inward.

To close the door, push the door firmly against the frame until you hear or feel a click.



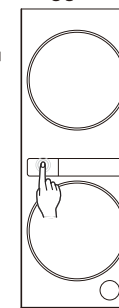
INTRODUCTION TO DETERGENT DISPENSER

Handle the dispenser with care. Avoid pulling or pushing the dispenser aggressively during opening and closing.

Lightly press and release the front panel to access the Load & Go™ dispenser.

Automatic Dosing:

IMPORTANT: Only use Low suds detergent and fabric softener to fill the detergent tanks ("1" and "2"); never use powder detergent. This machine is not intended to be used with bleach. Bleach may cause damage to the machine.



1. Tank 1: Liquid Detergent

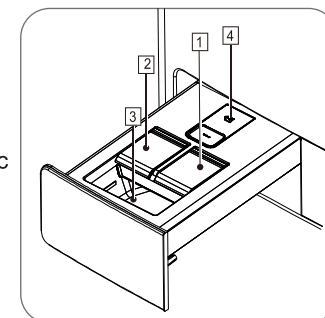
- Liquid generic detergent OR
- Liquid specific detergent (e.g. for colours, wool, sports garments etc.)

IMPORTANT: Tank 1 (Max fill up to 27 oz / 800 ml) must only be used for liquid laundry detergent. Do not add fabric softener to this compartment.

2. Tank 2: Fabric Softener

- Fabric softener

IMPORTANT: Fabric softener may only be added to the wash cycle using the dispenser and the automatic dosing feature. Add fabric softener to Tank 2 (Max fill up to 13.5 oz / 400 ml) and press the Fabric Softener button to turn automatic dispensing on/off. Review the Automatic Dispensing Functions section for more details.

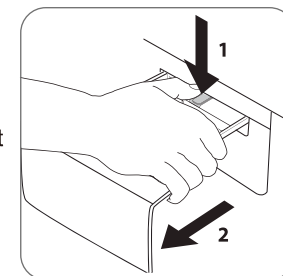


MANUAL DOSING:

3. Detergent compartment for manual dosing

- Powder or liquid detergent

If you use powder detergent, make sure to fill the compartment only up to the "max" mark.



4. Release button

Press down on the release button and gently remove the dispenser drawer for cleaning.

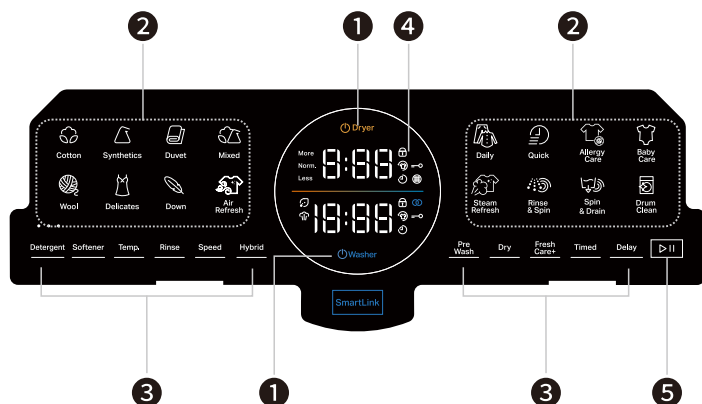
It is recommended to regularly clean the dispenser drawer.

Follow the detailed instructions, which can be found in the "Cleaning and Maintenance" section.

- It is highly recommended to use low suds detergent to prevent excessive foaming.
- If too much detergent is used, too many foam can occur and this will result in poor washing results or cause heavy load to the motor.
- Please refer to user guide for proper use of detergent and apply according to the clothes type, color, water temperature and soil level.
- Using moderate detergent can have better washing performance and protect the environment.
- Please don't use excess washing powder to prevent remnants on door bellow at end of wash cycle.

INTRODUCTION TO CONTROL PANEL

- The upper portion is the Dryer, and the lower portion is the Washer. The Dryer and Washer can work independently or at the same time.
- When both are turned on at the same time, the display window of the currently selected will be fully lit, and the display window of the other will be half lit.
- This product uses touch buttons for both the Washer and Dryer sections to control cycle selection, function settings, modifiers, power and start/pause activation.
- When selecting functions, if the button is not illuminated, that option is not available. If the button is partially illuminated, the option can be selected or adjusted. If the button is fully lit, the function has been selected.



1 Power On/Off button

- Press and hold the [Washer] or [Dryer] button to turn the Washer or Dryer on or off.
- If one of the units is already turned on and you would like to activate the other unit, press and hold the "Power On/Off" button on the inactive section to turn it on. The display will illuminate to show the newly activated section.
- When both the upper and lower units are turned on, press the [Washer] or [Dryer] button to switch between the upper/lower unit.
(After the cycle ends, Washer or Dryer will automatically turn off in 10 minutes.)

2 Cycle selection button

- Select the appropriate wash and dry cycle, modifier, and settings for your items. There are 15 cycles for Washer and 12 cycles for Dryers. Please refer to the cycle table for details.
- The "Cotton" cycle is selected by default. You can switch cycle selection by pressing a different cycle button, which will select and illuminate the button for the newly selected cycle.
- If a cycle is used three times in a row, it will be selected by default the next time the appliance is turned on.

INTRODUCTION TO CONTROL PANEL

3 Function setting button

Washer optional modifiers

Detergent	Softener	Temp.	Rinse	Speed	Hybrid	Pre Wash	Fresh Care+	Timed	Delay
-----------	----------	-------	-------	-------	--------	----------	-------------	-------	-------

Dryer optional modifiers

Dry	Fresh Care+	Timed	Delay
-----	-------------	-------	-------

For more details about these optional modifiers, please refer to the Panel Function Introduction section.

4 Display window

- After powering on, it will displays cycle time, modifier settings, etc.
- During operation, it will displays the remaining time.
- When an abnormality occurs, it will displays the fault code.

Display window icon

Door Locks	Delay End	FreshCare+	Filter cleaning reminder	SmartLink
Oxycare	Steam	Child Lock		

8:88 Display Window - Number & Code Overview

- During the cycle, the remaining time of the cycle is displayed.
Example: Remaining time: 20 minutes. 0:20
- During the cycle parameter setting process, the set parameters are displayed.
Example: Washing temperature 40 degrees. 40
- When using the Delay function, the length of time until the cycle ends is displayed.
Example: Cycle will end in 8 hours. 8h
- When an abnormal situation occurs, the fault code is displayed.
Example: No water supply. FBE1

5 Start/Pause button

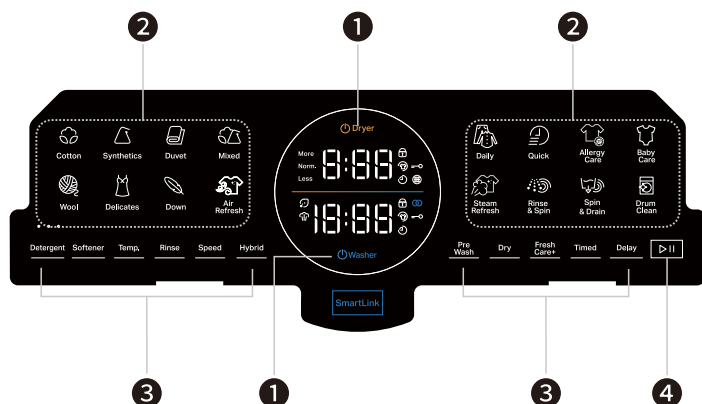
- Press this button to start the appliance. Once activated, press the button to pause the appliance.
- After starting, if there is no operation for 30 seconds, the appliance will enter the standby state. Touch the control panel or press the "Start/Pause" button for more setting interfaces.
- To Auto Start, long press 3s on Start/Pause button from standby mode. The max load is the rated capacity of the machine.
Note : Not recommended for delicate fabrics.

FIRST-TIME AND DAILY USES

First-Time Use

Once the machine has been installed, and before you use it for the first time, run the Drum Clean programme with detergent and no laundry.

Daily Use



Prepare for washing

- When loading clothes in the washer drum, make sure no clothing is caught between the door and the front rubber bellow seal prior to closing the door.

Prepare for drying

- When loading clothes in the dryer drum, make sure no clothing is caught between the door and the metal front panel prior to closing the door.

Control panel operation

- 1 Press the "Power On/Off" button to turn on the power.
- 2 Select the cycle according to your needs.
- 3 Adjust cycle parameters or select functions as needed.
- 4 Press the "Start/Pause" button to start the cycle and start washing/drying.

FIRST-TIME AND DAILY USES

Washing/drying end

- The washer/dryer emits a reminder sound, the display shows "End". For Dryer, the filter reminder light "⊞" flashes.
- At this time, the door drumlight will automatically turn on for 35 seconds, and the corresponding display will go out.
- If you do not take out the clothes for 15 minutes, the appliance will automatically shut down.

Daily Use of the Wool Programme

- Turn on machine and select the "Wool" programme.

Attention

- Please confirm the wash care label on the clothes before washing.
- When programme ends, please take the clothes out immediately for airing in order to avoid fabric deformation.
- The temperature can't be more than 40°C to avoid spoiling the fabrics.
- We recommend using special detergents for better washing performance.
- Separately wash light colour clothes and dark colour clothes.

PROGRAMME CHART (WASHER)

Programme	Washing capacity	Default time	Washing temperature		Washing time	Rinse	Spin Speed
			Setting	Range			
Cotton	Rated capacity	1:07	30°C	❄️ -90°C	Default 20min	Default:2 Range:0-6	Default 1000rpm
Synthetics	≤6kg	1:07	30°C	❄️ -40°C	Default 20min	Default:2 Range:0-6	Default 800rpm
Duvet	≤6kg	1:17	30°C	❄️ -60°C	Default 30min	Default:2 Range:0-6	Default 1000rpm
Mixed	Rated capacity	0:55	30°C	❄️ -60°C	Default 8min	Default:2 Range:0-6	Default 1400rpm
Daily	50% Rated capacity	0:39	30°C	❄️ -60°C	Default 8min	—	Default 1400rpm
Quick	≤1kg	0:15	❄️	❄️ -30°C	Default 3min	Default:1 Range:0-4	Default 800rpm
Allergy care	≤4kg	2:03	60°C	60-90°C	Default 60min	Default:3 Range:0-6	Default 800rpm
Baby Care	≤4kg	2:23	80°C	❄️ -90°C	80min	Default:3 Range:0-6	Default 800rpm
Wool	≤1kg	1:14	40°C	❄️ -40°C	Default 30min	Default:2 Range:0-6	Default 600rpm
Delicates	≤3kg	0:55	❄️	❄️ -40°C	10min	Default:2 Range:0-6	Default 400rpm
Down	≤4kg	1:31	30°C	❄️ -40°C	Default 30min	Default:3 Range:0-6	Default 800rpm
Steam Refresh	≤1kg	0:40	—	—	—	—	—
Rinse & Spin	Rated capacity	0:20	—	—	—	Default:1 Range:0-6	Default 1400rpm
Spin & Drain	Rated capacity	0:11	—	—	—	—	Default 1400rpm
Drum Clean	—	02:18	90°C	—	110min	Default:1	Default 800rpm

❄️ Cold Wash — Not Selectable ● Selectable not default ★ Default, cannot cancel

Singapore (Water label) -The programme used for the evaluation under the mandatory Water Efficiency Labeling Scheme (WELS) and the recommended Washing Programme for soiled clothes is: Cotton+ 60°C+ Speed 1000.

PROGRAMME CHART (WASHER)

Programme	Delay	Hybrid	Prewash	FreshCare+	SmartLink	Programme Description
Cotton	●	●	●	●	●	Suitable for washing cotton and linen clothing, and everyday clothes.
Synthetics	●	●	●	●	●	Suitable for washing clothes made of synthetic fibers.
Duvet	●	●	●	●	●	Suitable for washing large items of clothing.
Mixed	●	●	●	●	●	Suitable for washing mixed cotton, linen, and synthetic fiber fabrics, and can also be used for washing everyday clothes.
Daily	●	●	●	●	●	Suitable for daily changing of lightly soiled fabrics. Also suitable for washing everyday clothes.
Quick	●	—	—	●	●	Suitable for washing small quantities of daily-changing, lightly soiled fabrics, lightweight summer clothes, and newly purchased clothes.
Allergy care	●	●	●	●	●	Suitable for cotton, linen, and other clothing that can be washed at high temperatures.
Baby Care	●	●	●	●	●	Suitable for washing baby and toddler clothes.
Wool	●	—	—	—	●	Suitable for washing wool fabrics.
Delicates	●	—	—	—	●	Suitable for washing silk and chiffon fabrics.
Down	●	—	●	—	●	Suitable for machine-washable down-filled garments.
Steam Refresh	●	★	—	—	—	Dynamic washing of clothes with steam and ozone.
Rinse & Spin	●	●	—	●	●	For clothes that only need rinsing and wringing.
Spin & Drain	●	—	—	●	—	For clothes that only need to be spun dry.
Drum Clean	●	—	—	—	—	Clean the inner and outer drums; do not place clothing inside.

❄️ Cold Wash — Not Selectable ● Selectable not default ★ Default, cannot cancel

Above data in Programme Chart may differ in your home due to changing conditions in inlet water temperature, water pressure etc. Approximate programme duration values refer to the default setting of the programmes, without option.
6th Sense- the sensor technology adapts water, energy and programme duration to your wash load.

VARIOUS FUNCTIONS(Washer)

Automatic Dispensing Functions

Button	 Detergent	 Softener
Setting	Automatic laundry detergent dispensing	Automatic softener dispensing
How to set it up	Press the button to select the amount of detergent that will be dispensed during the cycle. Each press changes the number of indicator lights that are illuminated. The number of indicator lights corresponds to the amount of detergent as follows: 	Touch the button to turn on/off the automatic softener dispensing function; if the button is fully lit, the function is on, and if the button is half lit, the function is off.
Additional Detail	■ Different cycles have different settings. If the cycle does not support the automatic dispensing function, the button will not light up. ■ Before turning on the automatic dispensing function, you need to confirm that there is enough detergent or softener in the dispenser. ■ If the detergent or softener light is flashing, it means that the detergent or softener is insufficient and needs to be added in time. ■ The automatic dispensing function remembers the last operation status by default.	

Temp

1. Press the "Temp" button, and the washer display will show the washing water temperature. Adjust water temperature based on item washing requirements and instructions.
2. The setting range of water temperature varies for different cycles, and the water temperature selection for some cycles is limited.
3. The display shows "--" and the button is half-lit, indicating that the washing water temperature is at normal temperature.

Rinse

1. Press the "Rinse" button, and the washer display will show the number of rinses. You can select the number of rinses according to your needs.
2. The setting item of the number of rinses varies for different cycles, and the number of rinses for some cycles is limited.
3. The display shows "-" indicating no rinsing.

VARIOUS FUNCTIONS(Washer)

Speed

1. Press the "Speed" button, and the washer display will show the spin speed. You can select the spin speed according to your needs.
2. The setting range of the spin speed varies for different cycles, and the spin speed selection for some cycles is limited.
3. The display shows "---" indicating that the spin state is not active.

Delay

1. After turning on the power, select the desired cycles and options.
2. Press the "Delay" button to turn on the Delay End function. The display screen will show the Delay End time, and the Delay icon "⌚" will lights up. Tap the "Delay" button to jump to the Delay End time, and you can set the Delay End time.
3. The Delay End time is set in intervals of 1 hour and can be set up to 24 hours at most. The Delay End off position is displayed as "--".
4. Press the "Start/Pause" button to start the Delay End function.
5. After the Delay End is initiated, the display screen will show the Delay End time, and the Delay icon will remain flashing.

IMPORTANT :

- After the Delay End is initiated, if you need to change the Delay End time, please turn on the power again to start.

SmartLink

When the SmartLink function is turned on, the dryer will be automatically turned on for preheating before the washing process is completed to improve the efficiency. Instructions for use:

1. Press the "SmartLink" button to turn on the washing and drying linking function, and the washing machine display screen will display the "∞" icon..
Note : SmartLink cannot be activated within the last 15 minutes of the washer cycle.
2. When the washer cycle is about to be completed, the dryer will automatically turn on, and the display screen will show the "[]" animation effect, indicating that it is preheating.
3. The dryer will automatically select the cycle and settings that correspond to the previously selected washer settings, Press the "Start/Pause" button to initiate the cycle.
4. The washing and drying linkage defaults to the same washer and dryer cycle.
5. If other drying cycles are selected during the preheating stage or the end of preheating, the SmartLink function will be automatically deactivated.
6. If the load remains in the washer after 15 minutes, the appliance will automatically power off.

VARIOUS FUNCTIONS(Washer)

FreshCare+

1. Press the "FreshCare+" button to turn on/off the FreshCare+ function. After the FreshCare+ function is activated, the clothes will be fresher and wrinkle-free after the cycle is finished.
2. The FreshCare+ feature can be selected up to 12 hours.
3. After the FreshCare+ function is activated, the display screen will show the selected time and icon "  ".
The FreshCare+ function of some cycles cannot be set.

Add Clothes

To add clothes, press the "Start/Pause" button and the door lock will only be released provided the water level and/ or temperature is/are not too high.

- On the display screen, when the door lock icon is off, door can be opened to add clothes. After adding clothes, close the door, press the "Start/Pause" button to continue the operation.
- Forcibly opening the door may cause component damage, Safety problems, etc.
- When there is a lot of foam or water in the drum, opening the door, in order to prevent foam or water from overflowing, please use a dry towel to catch it underneath.

End tone off

When the cycle is finished, the washer will emit a buzzer reminder sound by default, indicating that you can take out the clothes at this time. If you do not need the reminder sound, you can set it to be disabled.

Set/Cancel method:

- First turn on the power, then long press 3s on the "Timed" button. The display screen will show "OFF", and the end sound will be turned off. To turn on again, repeat the steps.

Hybrid Function

Method

- Turn on the machine and select the appropriate program. Press the "Hybrid" button to select Hybrid, Steam, or Oxycare functions in sequence.
- Press the "Start/Pause" button to start the wash cycle. The selected sterilization method will be injected into the drum for sterilization.

Attention

- It is not recommended to put easily faded clothing inside.
- When the Hybrid function is activated, pressing the "Start/Pause" button or turning off the machine will not unlock and open the door. Please wait a moment until the steam, ozone, or mixed gas release phase is complete before unlocking.

VARIOUS FUNCTIONS(Washer)

Power saving

When in use, the control panel automatically enters power saving mode 30 seconds after startup and in non-pause state, and the interface can be awakened by touching the button.

Frequently used cycle memory

The default cycle is Cotton when the appliance is turned on for the first time. According to your usage habits, the cycle that you have used three times in a row recently will be used as the default cycle when the appliance is turned on next time.

Prewash Function

- Recommended for heavily soiled laundry. User can select the Prewash function to wash off dirty residual before starting the main wash.

Automatic door opening

- The door of the machine will open automatically upon completion of the washing cycle.
- The setting is not supported while the machine is running.
- The Automatic door opening function may help minimize unpleasant odors from forming.

Set/Cancel method:

Long press 3s on the "Delay" button to deactivate the Auto door open function.

Child Lock Function

User can activate the Child Lock function in order to prevent children from playing with machine during operation. Both the door and programme buttons will be locked automatically. Door will be unlocked once function has been Deactivated.

Set/Cancel method:

Turn on machine and press "Temp" button for 3 seconds till the buzzer sounds. The child lock function is activated. Repeat steps to deactivate.

Timed Function

- User can choose various predefined washing time based on soil level, from lightly soiled to heavily soiled for everyday wash, the operation is flexible and fast.
- Some programmes are not compatible with this function.

PROGRAMME CHART (DRYER)

Programme	Drying capacity	Default time	Temp	Dryness level-3rd	Delay
Cotton	Rated capacity	4:00	58°C	more normal less	●
Synthetics	≤5kg	1:40	55°C	normal	●
Duvet	≤7kg	2:45	55°C	more normal less	●
Mixed	Rated capacity	3:00	55°C	more normal less	●
Daily	≤4kg	1:25	55°C	more normal less	●
Quick	≤0.5kg	0:30	58°C	—	●
Allergy care	≤5kg	3:35	63°C	more normal less	●
Baby Care	≤4kg	1:40	55°C	more normal less	●
Wool	≤1kg	1:40	58°C	—	●
Delicates	≤1kg	1:15	45°C	normal	●
Down	≤2kg	3:00	58°C	more normal	●
Air Refresh	≤0.5kg	0:20	cold	—	●

— Not Selectable ● Selectable not default ★ Default, cannot cancel

Singapore's Energy Label

Mixed Programme: Tested at the rated load capacity and "Less" dryness level. This programme setting is recommended for normally soiled clothes at the rated capacity. It complies with IEC 61121 regulations and serves as the reference cycle for the energy label. Select this drying cycle with the "Less" dryness level for optimum energy efficiency.

PROGRAMME CHART (DRYER)

Programme	FreshCare+	Timed	SmartLink	Programme Description
Cotton	● 0/12h	● (20-30-40...-210)	●	Suitable for drying cotton and linen clothes, as well as daily garments.
Synthetics	● 0/12h	● (20-30-40...-210)	●	Drying suitable for synthetic fiber fabrics.
Duvet	● 0/12h	● (20-30-40...-210)	●	Drying of large-sized garments.
Mixed	● 0/12h	● (20-30-40...-210)	●	Suitable for drying cotton, linen, and synthetic fabrics, whether individually or together as a mixed load. It is ideal for daily clothing and everyday wear.
Daily	● 0/12h	● (20-30-40...-210)	●	Suitable for daily replacement, low dirtiness fabrics. Also suitable for drying of daily wear clothing.
Quick	● 0/12h	★	●	Suitable for the drying of small quantities of daily-worn, low-moisture fabrics, summer lightweight clothing, and newly purchased garments.
Allergy care	● 0/12h	● (20-30-40...-210)	●	Suitable for cotton, linen and other garments that can be dried at high temperatures.
Baby Care	● 0/12h	● (20-30-40...-210)	●	Drying suitable for baby clothes.
Wool	—	● (20-30-40...-210)	●	Suitable for drying wool fabrics.
Delicates	—	● (20-30-40...-210)	●	Suitable for drying silk and chiffon fabrics.
Down	—	● (20-30-40...-210)	●	Suitable for machine-washable down-filled garments.
Air Refresh	—	—	—	Used to care for fabric fibers and clothing with fresh air, not suitable for damp clothing.

— Not Selectable ● Selectable not default ★ Default, cannot cancel

Above data in Programme Chart may differ in your home due to different conditions e.g. dryness level selected, moisture level of the original load etc. Approximate programme duration values refer to the default setting of the programmes, without option.6th Sense - the sensor technology adapts energy and programme duration to your dry load.

VARIOUS FUNCTIONS(DRYER)

Delay

1. After turning on the power, select the desired cycles and options.
2. Press the "Delay" button to turn on the Delay End function. The display screen will show the Delay End time, and the Delay icon "  " will light up. Tap the "Delay" button to jump to the Delay End time, and you can set the Delay End time.
3. The Delay End time is set in intervals of 1 hour and can be set up to 24 hours at most. The Delay End off position is displayed as "--".
4. Press the "Start/Pause" button to start the Delay End function.
5. After the Delay End is initiated, the display screen will show the Delay End time, and the Delay icon will remain flashing.

IMPORTANT :

- If user needs to amend the time, please turn off and turn on the machine again to reset.
- Actual ending time might differ from the time set based on the laundry load, fabric type, moisture level and the selected dryness level.

FreshCare+

1. Press the "FreshCare+" button to turn on/off the FreshCare+ function. After the FreshCare+ function is activated, the clothes will be shaken and wrinkle-free after the cycle is finished.
2. The FreshCare+ of the washer can be selected in 12 hours.
3. After the FreshCare+ function is turned on, the indicator lights of the selected level are all on, and the display screen shows the anti-wrinkle time and icon "  ".
4. The FreshCare+ function of some cycles cannot be set.

Dryness

1. After turning on the dryer, after setting the cycle and function, press the "Dry" key to turn on the dryness function. The display will show the optional dryness levels. Press the "Dry" button to switch to 3 dryness levels:
More/Norm/Less, The selected dryness level is fully lit, and the unselected level is not on. After the cycle starts, only the set options are lit.
- level 1** Keep the clothes at the appropriate humidity after drying, which is convenient for ironing.
- level 2** Use this level to dry damp cotton fabrics. The clothes are completely dry and can be taken out and worn immediately.
- level 3** After drying, the clothes are dry enough and can be stored directly.
2. After selecting a specific dryness level, the content displayed on the cycle display will change accordingly.
 3. The dryness selection of some cycles is restricted.
 4. For larger or thicker clothes, some parts may be dried unevenly after drying. Please add appropriate drying time after drying depending on the drying results.

VARIOUS FUNCTIONS(DRYER)

Add Clothes

Used when adding clothes to the dryer during the drying process. After the cycle starts, Press the "Start/Pause" button, The door can be opened immediately.

- clothes added during the process must be those that have been spun at high speed.

End tone off

When the cycle is finished, the washer will emit a buzzer reminder sound by default, indicating that you can take out the clothes at this time. If you do not need the reminder sound, you can set it to be disabled.

Setting/disabling method:

- First turn on the power, then press and hold the "Timed" button for 3 seconds, the display screen will display "OFF", and the end sound will be turned off; press and hold the "Timed" button for 3 seconds again to turn on the end sound, and the display screen will display "On".

Power saving

When in use, the control panel automatically enters power saving mode 30 seconds after startup and in non-pause state, and the interface can be awakened by touching the button.

Frequently used cycle memory

The default cycle is Cotton when the appliance is turned on for the first time. According to your usage habits, the cycle that you have used three times in a row recently will be used as the default cycle when the appliance is turned on next time.

Auto door open

- The door of the machine will open automatically upon completion of the drying cycle.
- The setting is not supported while the machine is running.
- The Auto door open function may help minimize unpleasant odors from forming.

Set/Cancel method:

- Long press 3s on the "Delay" button to deactivate the Auto door open function.

Time dry

In standby mode, the drying time can be selected based on the actual situation. The default drying time is 20 minutes. Each time the "Time dry" key is pressed, the drying time increases by 10 minutes.

The selectable cycle range is from 20 minutes to 210 minutes.

The timing function of some programs is restricted.

HINTS AND TIPS

Washing hints

RULES FOR SEPARATING LAUNDRY

- Fabric type/indications on label(cotton,mixed fibres, synthetic,wool,handwash items)
- Colour(separate coloured garments from whites, wash new coloured items separately)
- Size(wash items of different sizes in the same load to improve washing efficacy and weight distribution in the drum)
- Delicates(place small items-such as nylon stockings-and garments with clasps-such as lingerie -in a laundry bag or in a pillow case with a zip).

WASH SYMBOLS ON GARMENT LABELS

The value given in the tub symbol is the maximum temperature possible for washing the garment.

- ☐ Normal mechanical action Much reduced mechanical action Do not wash
- Reduced mechanical action Hand wash only

CLEAN THE WATER FILTER REGULARLY

This is needed to prevent the filter from blocking and preventing the water from draining correctly.

CLEAN THE WATER FILTER REGULARLY

This is needed to prevent the filter from blocking and preventing the water from draining correctly.

SAVING ENERGY AND PROTECTING THE ENVIRONMENT

- Keeping within the load limits indicated in the "PROGRAMME CHART" will optimise energy, water and detergent consumption and reduce washing times.
- Do not exceed the detergent quantities recommended by the detergent manufacturer.
- Save energy by using a 60°C instead of a 90°C wash programme, or by using a 40°C instead of a 60°C wash programme.
- To save energy and time when washing, select highest spin speed available for the programme to reduce the residual water remaining in the garments at the end of the wash cycle.
- Pretreat any stains with an appropriate stain remover, or else dampen any dried-on stains with water prior to washing, as this will reduce the need to use a high temperature wash programme.

Drying hints

- Don't over-dry laundry, this avoids creasing and saves energy.
- Avoid drying dark clothes with light coloured fluffy items such as towels as they could attract the fluff.
- The laundry must be thoroughly spun before tumble drying.
- Easy-care items, too, e. g. shirts, should be briefly pre-spun before drying.
- Knitted textiles (knitted underwear) may shrink a little during drying. Please do not over-dry items of this type.

It is advisable to allow for shrinkage when choosing the size of new purchases.

- You can also put starched items into your dryer.
To remove any starch residues, wipe out the internal drum after drying with a moist cloth and then rub it dry.
- To avoid a static charge when drying is completed, use either a fabric softener when you are washing the laundry or a fabric conditioner specifically for tumble dryers.
- Remove the laundry when the dryer has finished drying.
- If individual items are still damp after drying, set a brief post-drying time, but at least 30 minutes. This will be necessary particularly for multilayered items (e.g. collars, pockets, etc.)
- When putting clothes into the machine, all the metal objects inside (such as hair clips, safety pins, pins, etc.) should be taken out.
- Turn the double-layer fabric clothes inside out (for example: if it is a cotton-lined trench coat, the cotton layer should be the outermost one). This can dry better.
- Take out all the items from the pocket, such as lighters and matches.

Never tumble dry the following: Particularly delicate items such as net curtains, woollen, silk, fabrics with metal trim, nylon tights, bulky materials such as anoraks, blankets, eiderdowns, sleeping bags, feather quilts and any items containing rubber foam or materials similar to rubber foam.

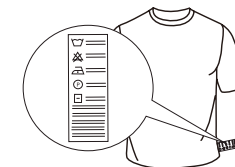
HINTS AND TIPS

Care Labels

Always check the care label, especially when putting clothes in the dryer for the first time.

The most commonly used symbols are listed below:

- ☐ Tumble drying possible
- Do not tumble dry
- Tumble drying - high temperature
- Tumble dry - low temperature



INDICATORS

	Child Lock	This indicator will light up: Child lock function activated, all buttons (except for power button) locked.
	Delay	This indicator will light up: Delay Finish function activated.
	Door lock	This indicator will light up: 1. Machine is running a programme. 2. High Temperature in drum. 3. High Water level.
	Washer power on	
	Dryer power on	

	Oxycare	This indicator will light up: Oxycare function activated.
	Freshcare+	This indicator will light up: Freshcare+ function activated.
	SmartLink	This indicator will light up: SmartLink function activated.
	Steam	This indicator will light up: Steam function activated.
	Start/Pause	

CLEANING AND MAINTENANCE

Tower Care

Before performing cleaning and maintenance, switch the appliance off and disconnect it from the main power. Do not use flammable liquids to clean the appliance. Clean and maintain your appliance periodically (at least 4 times per year).

Disconnect the water and power supplies

Unplug the appliance when cleaning it and during all maintenance work.

Unplug the appliance and turned off the faucet when not usage for long time.

Clean the appliance

The outer parts and rubber components of the appliance can be cleaned using a soft cloth soaked in lukewarm soapy water. Do not use solvents or abrasives.

Clean the detergent dispenser drawer

Wash it under running water; this operation should be repeated frequently.

Care for the door and drum

Leave the washer door slightly ajar when not in use in order to prevent unpleasant odors from forming.

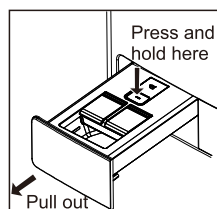
Check the water inlet hose

Check the water inlet hose at least once a year. If it is cracked or broken, it must be replaced: during wash cycles, the high pressure of the water could suddenly split the hose open.

!Never use hoses that have already been used.

Cleaning the detergent dispenser drawer

To prevent the detergent attached to the detergent drawer from getting moldy, clean the detergent drawer regularly. Pull out the detergent drawer with force while pressing the release button, clean it with water, and then reinsert it.



Cleaning the drain pump filter

Switch off and unplug the washer, before cleaning the drain pump filter or draining residual water.

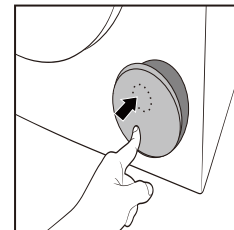
If you used a hot wash cycle, wait until the water has cooled down before draining any water.

Clean the drain pump filter regularly, to avoid poor water draining performance.

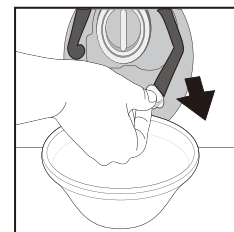
If the water cannot drain, the display indicates that the drain pump filter may be clogged.

CLEANING AND MAINTENANCE

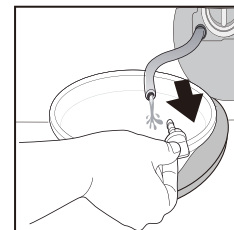
1. Power Off and unplug the appliance from the electrical outlet.
2. Press the top area of the pump filter door to open.



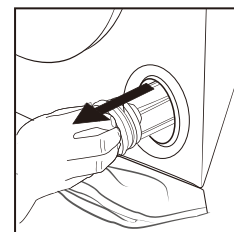
3. Place a container close to the pump to collect any spillage.
4. Stretch the "black hose" to the container (about 350ml).



5. Pull the stopper of the "black hose" at the end of the hose and let the water flow into the container.



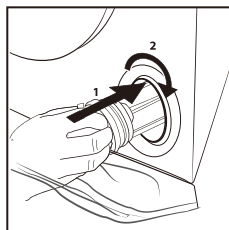
6. Turn the drain pump filter handle and pull it out of the housing.
7. **Remove filter:** Lay a cotton cloth beneath the drain pump filter, which can absorb a small amount of water. Then remove the drain pump filter by turning it out counterclockwise.



8. Clean the drain pump filter: remove residues in the filter and clean it under running water.
9. Insert the drain pump filter: Reinsert the drain pump filter again by turning it in clockwise direction. Make sure to turn it in as far as it goes; the filter handle must be in vertical position.

CLEANING AND MAINTENANCE

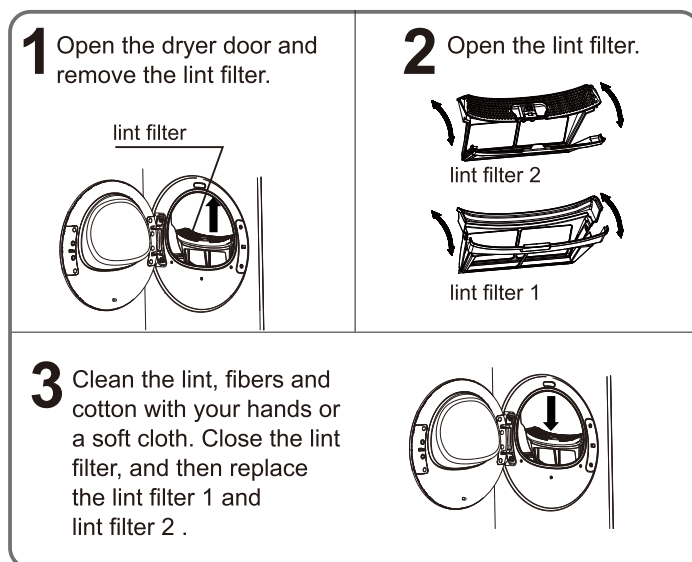
9. Insert the drain pump filter: Reinsert the drain pump filter again by turning it in clockwise direction . Make sure to turn it in as far as it goes; the filter handle must be in vertical position.



10. Reinstall the stopper and black hose to the original location, close the pump filter door.

Lint filter cleaning

IMPORTANT: Before or after each use of the dryer, the lint filter must be cleaned.



Humidity sensor

Please use a dry and soft cotton cloth to wipe the hair and impurities on the surface of the humidity sensor regularly to ensure that the appliance operates normally.



CLEANING AND MAINTENANCE

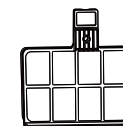
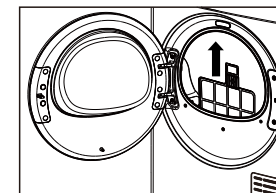
Clean the Inner Filter Screen

It is recommended to clean the inner filter screen once a month, because small hairs and lint could get past the two lint filters over time.

If it is not cleaned regularly, reduced dryer performance may occur.

The specific procedure is as follows:

1. Open the dryer door and remove Lint Filters 1 and 2 first.
2. Remove the Inner Filter Screen from the dryer air flow channel.
3. Clean lint and hair from the screen with your hands or a soft cloth.
4. Return the Inner Filter Screen to its original position in the air flow channel. You should feel a small magnet 'click' when it is back into proper position.
5. Return the Lint Filters 1 and 2 back into the dryer air flow channel.



Inner filter

NON-FAILURE CONDITION

Condition	Reason
Washer/dryer not working	- Is the power plug properly plugged in? - Is the door closed? - Is the start button pressed?
The door won't open	- The water level or temperature in the drum is too high when the program is running or paused or there is a power outage during the program. - Clothes are caught between the door and the door seal.
There is a strange smell	Since rubber parts are used, there will be a rubber smell at first.
Less water when washing and rinsing	Drum washers only require a small amount of water to wash.
No water coming into machine	- Is the faucet open? - Is the water inlet pipe frozen? - Is the filter at the water inlet pipe or water inlet valve blocked?
Water inflow	If the water level drops, it will be automatically refilled.
Draining water during washing	Was too much detergent or too much foam added?
Remaining time changes	- If the clothes in the drum are unevenly distributed, the washer will automatically add water to adjust the balance, the cycle time will be extended to compensate. - Since the displayed time is calculated based on the water intake of 8 liters/minute, the actual time will be extended or shortened accordingly with different water pressures.
Abnormal sound during the spinning	- Is the power cord in contact with the cabinet? - Have the bolts for transportation been removed? - Are there any foreign objects such as hairpins and coins dropped into the drum?
Drying cycle is too short or too long	- Are there too few or too many clothes? - Are the clothes not being spun dry?
Cannot operate after power outage	The appliance will stop running when power is off, and will not continue running after power is restored. Please press the "Power On/Off" button and reset the cycle.
Clothes are not dry after drying	- Is there too little or too much laundry? - Is the laundry not spun? - Is the wrong program selected? - Is the filter clogged? - Is there any sediment on the temperature sensor?

TROUBLESHOOTING GUIDE

If your appliance encounters an unexpected error code, please review the information and trouble shooting solutions below, prior to contacting Whirlpool Customer Service.

Washer

Error Code	Error Description
F0E2	Oversuds Detection: (1) Check to see if HE laundry detergent was used. (2) If laundry detergent was manually added, check to see if the auto-dispense was turned off and/or whether excessive amount of soap was used.
F0E5	Off Balance Load: If the clothes become tangled during the drying process, loosen and redistribute the clothes load before restarting the washer spin cycle. Touch POWER once to clear the code. Then touch POWER again and restart the washer.
F1E1 / F3E2 / F4E2 / F4E3 / F5E3 / F6E1 / F6E2 / F7E2 / F7E6 / F7EA / F8E3	Electric Part or Electrical Control Parts abnormal: Touch POWER once to clear the code. Then touch POWER again to restart the washer. If the code appears again, unplug the appliance for 30 seconds, then plug it back in. If the code is still present, contact Customer Service.
F1E6	The Power Supply Voltage is detected to be out of range: Touch POWER once to clear the code. Then touch POWER again and restart the washer.
F5E2	Door Open: Close the door prior to running washer cycle. If code is still present after closing the door and the washer will not run a cycle, contact Customer Service.
F7E9	Motor Locked Rotor: When the unit operates under low voltage conditions, the motor may have insufficient power for rotation. 1. Touch POWER once to clear the code. Then touch POWER again and restart the washer. 2. If code appears again, unplug the washer for 30 seconds, then plug it back in. 3. Additionally, you may remove a portion of the load from the drum, turn off the unit, wait briefly, then turn on the unit and attempt to restart the wash cycle. 4. If the error code persists, contact Customer Service.

TROUBLESHOOTING GUIDE

Error Code	Error Description
F8E1	No fill / Long fill: 1. Check to see if the water is connected and the faucet is open. 2. Confirm the drain hose is securely attached to the unit and functioning properly (no siphoning present). 3. Check if the drain hose filter is cleaned out. 4. If code is still present, contact Customer Service.
F8E2	Dispenser System Error: 1. Check if the soap dispenser is fully inserted and not sticking out. May have to open and re-close. If code is still present, contact Customer Service.
F9E1	Drain Pump Blocked: 1. Check whether the water drain filter is clogged and clean up as needed; 2. Check whether the drain pipe is siphoning. If siphoning, adjust drain to prevent siphoning.

Dryer

Error Code	Error Description
F4E3	Lint Filter Blocked / Clogged: 1. Open the Dryer door, remove and clean the two-stage lint filter. 2. Check the inner filter screen, clean out, and return the two-stage lint filter to its original position. If code is still present, contact Customer Service. * The display shows that F7E3 might be due to a clogged filter. Please check and clean it.
F5E2	Door Open: 1. Check for clothes between the door seal and door and close the door prior to running a dryer cycle. 2. If the error code is still present, contact Customer Service.
F1E1 / F3E1 / F3E2 / F3E3 / F3E4 / F6E1 / F6E2 / F6E3 / F7E1 / F7E2 / F7E3 / F9E2	Electric Part Or Electrical Control Parts Abnormal: Touch POWER once to clear the code. Then touch POWER again to restart the dryer. If the code appears again, unplug the appliance for 30 seconds, then plug it back in. If the code is still present, contact Customer Service.

AFTER-SALES SERVICE

BEFORE CALLING THE AFTER-SALES SERVICE

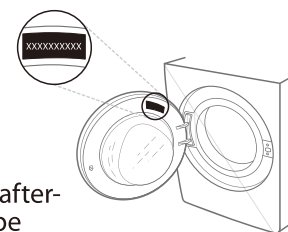
1. See if you can solve the problem by yourself with the help of the suggestions given in the "Troubleshooting Guide" section.
2. Switch the appliance off and back on again to see if the fault persists.

IF AFTER THE ABOVE CHECKS THE FAULT STILL OCCURS, GET IN TOUCH WITH THE NEAREST AFTER-SALES SERVICE

When contacting our After-sales service, always specify:

- a brief description of the fault;
- the type and exact model of the appliance;
- your full address;
- your telephone number.

If any repairs are required, please contact an authorised after-sales service (to guarantee that original spare parts will be used and repairs carried out correctly).



使用手冊



感謝您購買惠而浦產品



請仔細閱讀此使用說明書

安全注意事項與產品介紹

安全注意事項	36~37
安裝說明	38~40
技術參數	41
零部件名稱	42~43

操作說明

上鎖與解鎖方法	43
機門	43
自動投放洗劑盒介紹	44
控制面板介紹	45~46
首次與日常使用	47~48
洗程表 (洗衣機)	49~50
各項功能 (洗衣機)	51~54
行程表 (乾衣機)	55~56
各項功能 (乾衣機)	57~58
提示與建議	59~60
指示燈	60

清潔、保養與故障排除

清潔與維護	61~62
非故障情況	63
故障排除指南	64~65
售後服務	66

安全注意事項 (務必遵守)

使用洗衣機前請先細閱產品安全指引。請妥善保存此產品安全指引及使用說明作將來參考。本手冊和洗衣機本身提供重要的安全警告，請按需要隨時讀取及查察。不當的使用及不當的操作可能會導致的風險，製造商將不負任何責任。

△ 幼兒(0-3歲)應遠離洗衣機。除非得到持續監視，否則兒童(3-8歲)應遠離洗衣機。洗衣機可由8歲以上之兒童及身體、感官或精神障礙或經驗知識不足的人士操作，前提是此等人士已接受洗衣機的安全指導及指引，且瞭解使用洗衣機的相關危險。兒童不可胡亂玩弄洗衣機。未經指導，兒童不可進行洗衣機的清潔及保養工作。切勿強行打開機門或以它作為踏板使用。

允許使用

△ 注意：此洗衣機不能透過外部控制器或遙控裝置進行操作。

△ 此洗衣機設計只適用於家居或下列之類似環境：如一般商店、辦公室及其他工作環境的職員專用廚房；農莊；供入住酒店、汽車旅館、民宿及其他住宅環境之顧客使用。

△ 請確保負載不超過最大洗衣量（乾衣物的公斤數）。請參閱程序表中的指示。

△ 洗衣機禁止作為商業用途。洗衣機不適合戶外使用。

△ 切勿使用任何溶劑(如鬆節油、汽油等)、含有溶劑、去污粉、玻璃或通用清潔劑，易燃液體洗滌劑；請勿以洗衣機清洗經溶劑或易燃液體處理的衣物。

△ 滾筒式乾衣機不適合使用於已經使用過化學藥劑處理過之衣物。

△ 不可在乾衣機內烘乾未洗的衣物。

△ 棉絮不得在滾筒式乾衣機堆積。

安裝

△ 此洗衣機建議由兩個或更多的人進行安裝處理，避免受傷風險。使用防護手套來執行所有拆封和安裝操作，避免割傷風險。

如果要擺在洗衣機頂部放置乾衣機，請首先聯繫我們的售後服務中心或您的經銷商，以確認是否可行。

只允許使用我們的售後服務中心或您的經銷商提供的專業疊裝工具將乾衣機固定在洗衣機上。

△ 請勿提拉頂板來移動洗衣機。

△ 安裝工作，包括供水（如有）及電線連接的安裝和維修，必須由合資格的技術人員完成。除非在用戶手冊特別聲明，切勿維修或更換任何洗衣機的部件。兒童應遠離洗衣機安裝地點。拆開洗衣機後，確認它沒有在運輸過程中損壞。在出現問題時，請聯絡經銷商或就近的售後服務中心。當完成安裝後，包裝棄掉的材料（如塑膠、發泡體等），應置於幼童無法取得的地方——避免窒息風險。此洗衣機進行安裝前，必先斷開它的電源連接避免觸電危險。進行安裝時，確保洗衣機電源線沒有損壞——避免火災或觸電危險。只有當安裝步驟完成後才可啟動洗衣機。

△ 不要在極端的情況下安裝洗衣機，如：通風不良，溫度低於5°C或高於35°C。

△ 確保洗衣機的四隻腳穩固坐落在地面上，如需，可作調整，並檢查洗衣機是否完全處於水平位置(利用水平儀測量)。

△ 如果是木地板或所謂的「浮動地板」（例如某些鑲木或層壓地板），請將機器放在至少寬/深為60x60厘米以及厚度至少3厘米的一塊夾板上。

△ 根據本地供水公司的法規將進水喉管連接到水龍頭上。

安全注意事項（務必遵守）

- △ 設計只能使用冷水的型號：切勿連接有熱水供應的水龍頭上。
- △ 對於帶有熱水供水的型號：熱水進水的溫度絕對不能超過50°C。
- △ 本洗衣機用運輸螺栓作固定，以防止運輸途中對其內部造成任何損壞。使用機器前必須拆除運輸螺栓。然後，請使用4個附帶的塑膠蓋把開口蓋好。
- △ 安裝完成後等待數小時使其恢復適合室內的環境，才可開始使用。
- △ 確保地毯或其他材料不會阻塞洗衣機底部的通風孔(如您的型號適用)。
- △ 僅能使用隨附的新軟管將本產品連接至水源。舊的軟管組不得重複使用。
- △ 水壓必須於0.03 -1 MPa內。

電器警告

- △ 插座必須能夠拔掉，以切斷電源，或安裝設有開關線的插座及按照本地的電器安全標準法連接地線。
- △ 請勿使用接駁電線或多頭插座，安裝後電線部份不可被使用者易於接觸。手濕或赤腳接觸到水時請勿使用本產品。若本產品的電源線或插頭有損壞，不能正常運作，或受損，請勿操作。
- △ 如果電源線損壞，必須根據相同產品更換電源線。電源線只能由製造商、其服務代理或具備同等資質的人員更換以避免安全隱患——觸電危險。

清潔和保養

- △ 注意：執行任何維修或清潔操作之前，請先關閉及拔下電源插頭。切勿使用蒸汽清洗本產品——觸電危險。

注意事項

1. 諸如烹飪油、清潔劑、酒精、汽油、煤油、去汙劑、松酯、臘和去臘劑等污染的衣物在放在乾衣機進行烘乾前須以熱水先洗過。
2. 諸如發泡橡膠(乳膠發泡)、浴帽、防水棉絮、橡膠底的物體和衣服或安裝發泡橡膠板的枕頭不得放入乾衣機烘乾。
3. 紡織品軟化劑或類似產品，須依紡織品軟化劑說明書使用。
4. 移除所有在衣服口袋的物品，如打火機和火柴。
5. 警告：除非所有的物品可快速移除使其散熱，在乾衣行程結束前不要停止乾衣機。
6. 電器不得安裝在可鎖住的門、可滑動的門或背後有門鍊的後面，在此情形下，會限制住乾衣機完全打開。

包裝物料的處置

包裝材料完全可回收，並設有可回收標誌 。

包裝的各個部分必須根據當前本地廢品處理法規進行處理。

家用電器的處置

本產品採用可回收或可重複使用的材料製造。請根據當前本地廢品處理法規進行處置。有關本產品處置、回收和再利用的詳細資訊，請聯繫當地主管部門、家庭廢品處理服務中心或您購買本產品的商店。

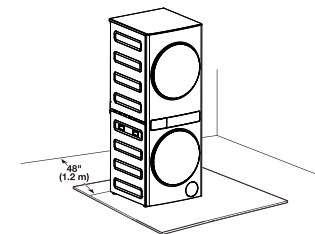
本洗衣機依照有關廢棄電器和電子設備(WEEE)的歐盟標準2012/19/EU標示。確保以正確的方式廢棄本產品，可避免因不當的廢棄處理方式而對環境和人體健康造成潛在的負面影響。

產品或隨機文件上  這個符號表示此機器不能作為家庭廢品處理，應將它交給回收電器和電子設備的適用收集點。

安裝說明

移動設備

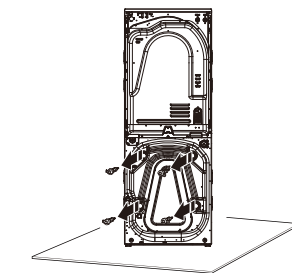
務必移除所有運輸包材，包含底部的洗衣機支撐塊，以確保正常運作並避免設備產生過大噪音。請使用寬型家電推車（而非窄型手推車）將設備移至距離最終位置 4 英尺 (1.2 公尺) 內，以免損壞位於開放式底部內側的洗衣機排水泵。設備必須保持完全直立的姿勢。



拆卸設備上的運輸螺栓

使用 15/32 吋 (12 厘米) 扳手鬆開螺栓。將每個螺栓和墊片滑至孔的中央。從設備背面拉出螺栓和塑膠墊片。丟棄螺栓和墊片。

重要提示：在安裝完成前，請勿插上設備電源。

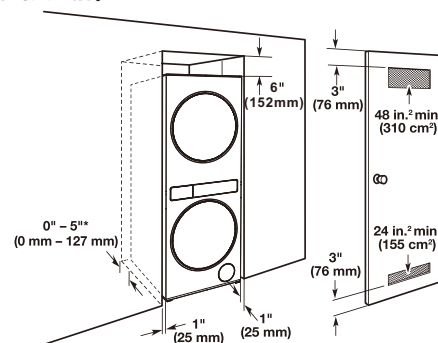


嵌入式或壁櫥安裝的安裝間距

所有尺寸皆為建議和允許的最小間距。為了便於安裝和維修，應考慮預留額外間距。

- 牆壁、門、地板、踢腳板和排水系統可能需要額外的間距。
- 應考慮在設備的所有側面預留額外間距，以減少噪音傳遞。
- 對於有門的壁櫥安裝，門的頂部和底部需要有最小的通風開口。
- 可接受具有同等通風開口的百葉門。
- 也應考慮配套設備的間距。

建議的安裝間隙（僅限設備）

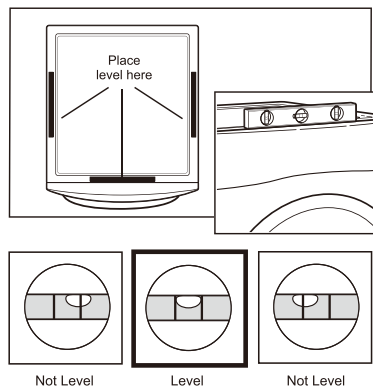


安裝說明

水平調整

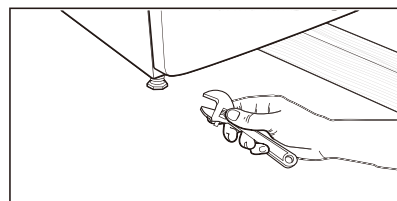
檢查設備左右兩側是否水平。重複此動作檢查前後是否水平。

注意：設備必須保持水平，濕度感測系統才能正確運作。如果設備向前傾斜超過 1 吋 (25 毫米)，水可能會從過濾器前方流出。



調整水平腳

如果設備不平，請用木塊撐起，使用扳手向上或向下調整水平腳，然後再次檢查是否水平。一旦設備水平，請確保所有四個腳都緊貼地面，且設備不會搖晃。



選擇水龍頭

水龍頭類型：（水龍頭開口應為平整的。）

A 型：最合適的類型

B 型：水龍頭長度必須大於 16 毫米，否則無法安裝萬用接頭。

C 型：可能會從圖中所示位置漏水。

警告：

- 請勿連接超過 50°C 的熱水源。
- 如果使用的水龍頭不合適，請更換為合適的水龍頭。



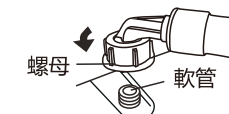
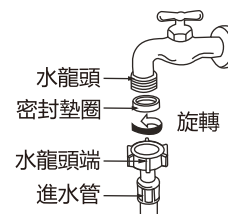
安裝說明

連接進水管

注意：建議使用隨附的軟管。

如何安裝進水管

1. 檢查密封墊圈是否已安裝到位。
2. 將軟管的彎曲端連接到洗衣機的進水閥。用手將連接螺母鎖緊。
3. 將軟管的筆直端連接到水龍頭。用手將連接螺母鎖緊。
4. 打開水龍頭並檢查是否漏水。如果有任何漏水情況，請將連接螺母牢固地鎖緊。如果水壓過大，請先將水龍頭完全關閉，然後再微微打開。



將供水軟管安裝至洗衣機

在握住軟管的同時，順時針旋轉螺母直到其鎖緊。如果您想拆下進水軟管，請在關閉水龍頭後逆時針旋轉螺母。

排水管的連接

-當洗衣機不使用時，請將排水管放置在洗衣機背面。

-當洗衣機使用時，請將洗衣機排水管放入排水管路中，並在排水管末端與管路彎頭之間保留空間，以避免洗衣機排水困難。

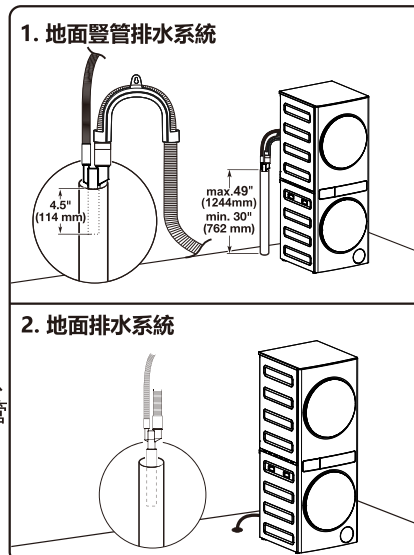
-請定期清潔泵浦內的過濾器，以保持洗衣機正常運作。

-根據安裝環境，您可連接額外的乾衣機排水管。

-若要安裝於地面排水系統，請移除 U 型彎頭。

-當使用 Y 型接頭時，請保持機器一側（兩個開口側）的進水口朝上。如排水管路尺寸允許，也可以不使用 Y 型接頭，直接將乾衣機與洗衣機的排水管接入排水管路中。

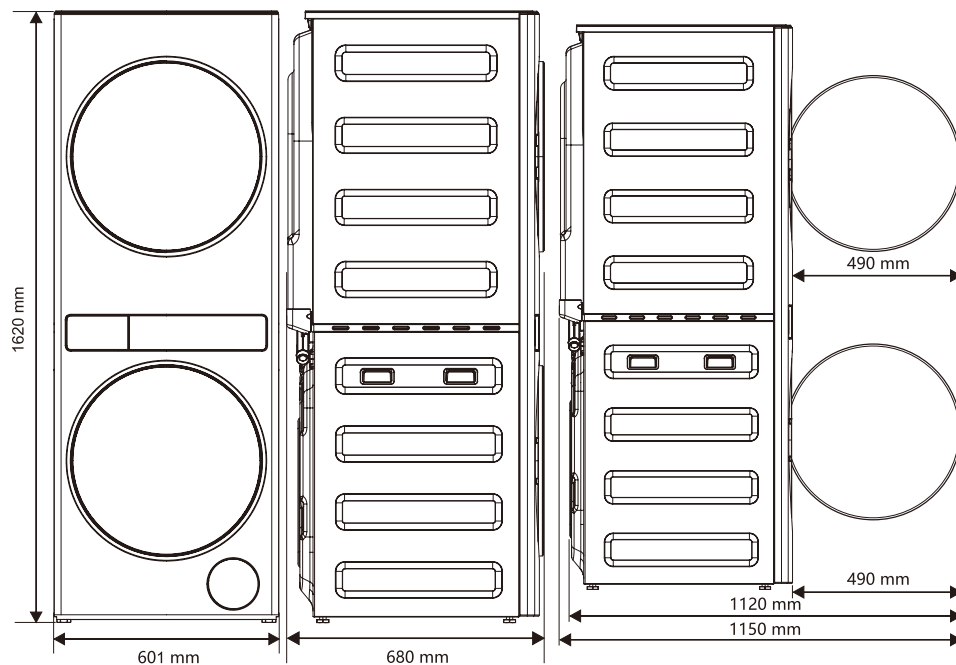
注意：請勿拆下排水管，以免造成機器運作問題。



技術參數

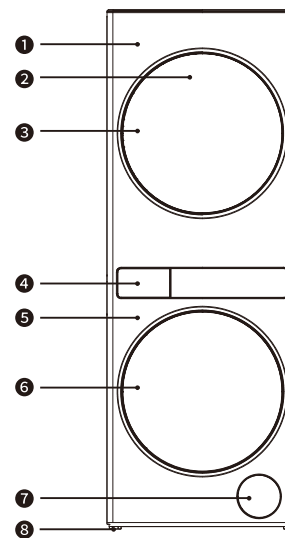
型號	XWGD131002GW XWGD131002GG XWGD131002GP
最大洗衣量	13.0kg
最大乾衣量	10.0kg
最高脫水轉速	1400rpm
電壓	220-240V
額定功率	1650W
水壓	0.03-1MPa
產品尺寸 (寬 x 深 x 高)	601*680*1620mm

機器尺寸 (mm)



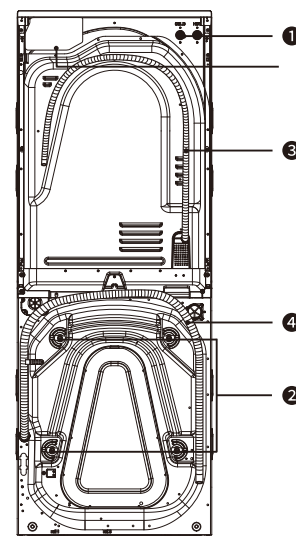
零部件名稱

正面視圖:

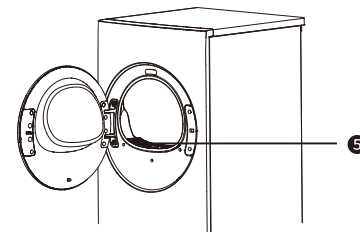


- ① 乾衣機
- ② 控制面板
- ③ 乾衣機門
- ④ 自動投放洗劑盒
- ⑤ 洗衣機
- ⑥ 洗衣機門
- ⑦ 排水泵過濾器門
- ⑧ 可調式水平腳 (4)

背面視圖:

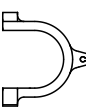
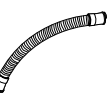


- ① 進水閥
- ② 運輸固定螺栓 (4)
- ③ 乾衣機排水管
- ④ 洗衣機排水管
- ⑤ 過濾網



零部件名稱

配件

使用手冊	防漏進水管	孔蓋 (4個)	扳手	U型支架	Y型連接管	Y型三通接管延長管
						

上鎖與解鎖方法

機門上鎖

機器運作時，機門會自動上鎖。此時無法開啟。

解鎖

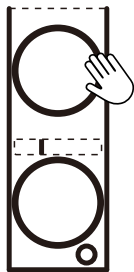
機器運作時，按下「啟動/暫停」按鈕。當「門鎖提示燈」熄滅後，機門可以打開。

- 如果在機器運轉時直接拔掉電源插頭或發生停電，機門將無法自動解鎖。
- 如果在機器運轉中開啟機門，泡沫可能會溢出。請用毛巾徹底擦拭乾淨。
- 當機器在工作溫度較高時運轉，使用者無法開啟機門。
- 當水溫較高時，使用者無法開啟機門。

機門

將機門前緣用力向內推。

要關閉機門，請將機門用力推向門框，直到您聽見或感覺到「喀噠」一聲。



自動投放洗劑盒簡介

請小心處理洗劑盒。在打開和關閉期間，避免用力拉或推洗劑盒。

輕按並鬆開前面板即可使用 Load & Go™ 自動投放洗劑盒。

自動投放：

重要提示：只能使用低泡沫洗劑和衣物柔軟劑來注滿洗劑槽（"1" 和 "2"）；切勿使用洗衣粉。本機不可使用漂白劑。漂白劑可能會對機器造成損壞。

1.  槽 1：液體洗劑

- 一般液體洗劑 或 特定液體洗劑（例如，用於彩色衣物、羊毛、運動服等）
- 重要提示：槽 1（最多可注滿 27 盎司 / 800 毫升）只能用於液體洗劑。請勿將衣物柔軟劑加入此隔間。

2.  槽 2：衣物柔軟劑
衣物柔軟劑

- 重要提示：衣物柔軟劑只能在使用自動投放洗劑盒和自動投放功能時加入洗滌週期。將衣物柔軟劑加入槽 2（最多可注滿 13.5 盎司 / 400 毫升），然後按下「衣物柔軟劑」按鈕以開啟/關閉自動投放。請查看「自動投放功能」部分以了解更多詳情。

手動投放：

3.  手動投放洗劑隔間
洗衣粉或液體洗劑

- 如果您使用洗衣粉，請確保只將隔間注滿至「max」（最大）標記處。

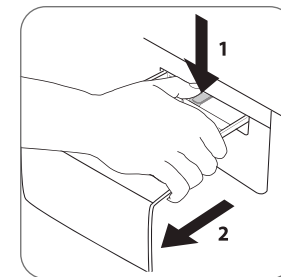
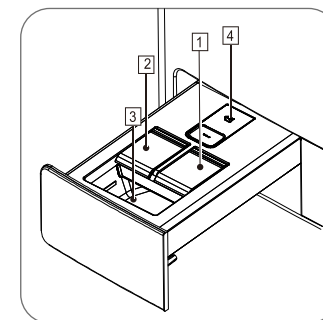
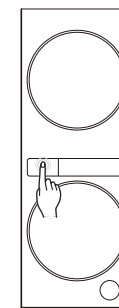
4. 釋放按鈕

按下釋放按鈕，然後輕輕取下洗劑盒抽屜進行清潔。

建議定期清潔洗劑盒抽屜。

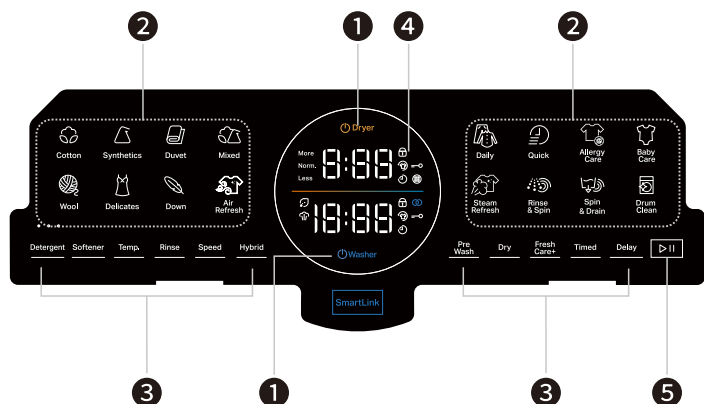
請遵循詳細說明，這些說明可以在「清潔和維護」部分中找到。

- 強烈建議使用低泡沫洗劑，以防止產生過多泡沫。
- 如果使用過多洗劑，可能會產生過多泡沫，這會導致洗滌效果不佳或造成馬達負載過重。
- 請參閱使用指南以正確使用洗劑，並根據衣物類型、顏色、水溫和髒污程度進行應用。
- 使用適量的洗劑可以獲得更好的洗滌效果並保護環境。
- 請不要使用過多的洗衣粉，以防止在洗滌週期結束時門密封圈上殘留洗衣粉。



控制面板簡介

- 上半部為乾衣機，下半部為洗衣機。乾衣機和洗衣機可以獨立運作，也可以同時運作。
- 當兩者同時開啟時，目前選取機器的顯示視窗會全亮，另一台的顯示視窗則會半亮。
- 本產品洗衣機與乾衣機部分皆採用觸控按鍵，用於控制行程選擇、功能設定、附加選項、電源以及啟動/暫停操作。
- 選擇功能時，如果按鍵未亮起，表示該選項無法使用。如果按鍵半亮，表示該選項可供選擇或調整。如果按鍵全亮，表示已選擇該功能。



1 電源開/關按鍵

- 長按 [⏻ 洗衣機] 或 [⏻ 乾衣機] 按鍵即可開啟或關閉洗衣機或乾衣機。
- 如果其中一台機器已經開啟，而您想要啟動另一台機器，請長按未啟動區域上的「電源開/關」按鍵將其開啟。顯示器將會亮起，顯示新啟動的區域。
- 當上下兩台機器皆開啟時，按下 [⏻ 洗衣機] 或 [⏻ 乾衣機] 按鍵可在上下機器之間進行切換。(行程結束後，洗衣機或乾衣機將在 15 分鐘後自動關機。)

2 行程選擇按鍵

- 針對您的衣物選擇合適的洗滌與烘乾行程、附加選項和設定。洗衣機共有 15 個行程，乾衣機共有 12 個行程。詳情請參閱行程表。
- 系統預設選擇「棉質」行程。您可以透過按下不同的行程按鍵來切換行程，此時新選取的行程按鍵將會閃爍。
- 如果連續使用同一個行程三次，下次開啟機器時，系統將會自動將其設為預設行程。

控制面板簡介

3 功能設定按鍵

洗衣機附加選項

洗劑	柔軟劑	溫度	過水	轉速	除菌	預洗	除皺防護	定時	預約
----	-----	----	----	----	----	----	------	----	----

乾衣機附加選項

乾衣程度	除皺防護	定時	預約
------	------	----	----

有關這些附加選項的更多詳細資訊，請參閱「各項功能」部分。

4 顯示視窗

- 開機後，將顯示行程時間、附加選項設定等。
- 運轉期間，將顯示剩餘時間。
- 發生異常時，將顯示故障碼。

顯示視窗圖示

門鎖	預約	除皺防護	濾網清潔提示	智慧連動
活氧	蒸氣	兒童鎖		

顯示視窗 - 數字與代碼總覽

- 行程進行中，會顯示行程的剩餘時間。
例如：剩餘時間 20 分鐘。..... 0:20
- 行程參數設定過程中，會顯示所設定的參數。
例如：洗滌溫度 40 度。..... 40
- 使用預約功能時，會顯示距離行程結束的時間長度。
例如：行程將於 8 小時後結束。..... 8h
- 發生異常情況時，會顯示故障碼。
例如：未供水。..... F8E1

5 啟動/暫停按鍵

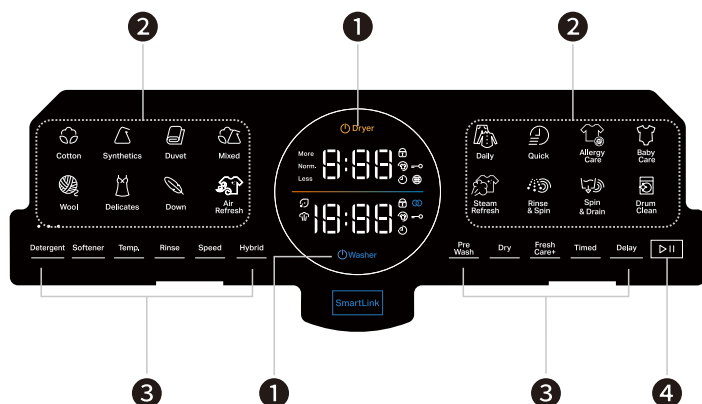
- 按下此按鍵即可啟動機器。啟動後，按此按鍵可暫停機器。
 - 啟動後，若 30 秒內未進行任何操作，機器將進入待機狀態。觸碰控制面板或按下「啟動/暫停」按鍵可進入更多設定介面。
 - 若要使用自動啟動功能，請在待機模式下長按「啟動/暫停」按鍵 3 秒。最大負載量即為機器的額定容量。
- 注意：不建議用於精緻衣物。

首次與日常使用

首次使用

機器安裝完成後，在您第一次使用之前，請在不放入衣物的情況下，加入洗劑並執行「槽洗淨」行程。

日常使用



洗滌準備

- 將衣物放入洗衣機滾筒時，在關上機門之前，請確保沒有衣物卡在機門和前方橡膠密封圈之間。

烘乾準備

- 將衣物放入乾衣機滾筒時，在關上機門之前，請確保沒有衣物卡在機門和前方金屬面板之間。

控制面板操作

- 1 按下「電源開/關」按鍵開啟電源。
- 2 根據您的需求選擇行程。
- 3 根據需要調整行程參數或選擇功能。
- 4 按下「啟動/暫停」按鍵以啟動行程並開始洗滌/烘乾。

首次與日常使用

洗滌/烘乾結束

- 洗衣機/乾衣機會發出提示音，顯示器顯示「End」。對於乾衣機，濾網提醒燈「」會閃爍。
- 此時，機門滾筒燈將自動亮起 35 秒，相應的顯示將會熄滅。
- 如果您在 15 分鐘內未取出衣物，機器將自動關機。

羊毛行程的日常使用

- 開啟機器並選擇「羊毛」行程。

注意

- 洗滌前，請先確認衣物上的洗滌標籤。
- 溫度不可超過 40°C，以免損壞布料。
- 行程結束後，請立即將衣物取出晾乾，以避免布料變形。
- 建議使用專用洗劑以獲得更好的洗滌效果。
- 將淺色衣物與深色衣物分開洗滌。

洗程表 (洗衣機)

洗程	洗滌容量	默認時間	洗滌溫度		洗滌時間	過水	轉速
			默認	範圍			
棉質	額定容量	1:07	30℃	❄ -90℃	預設 20min	預設:2 範圍:0-6	預設 1000rpm
合成纖維	≤6kg	1:07	30℃	❄ -40℃	預設 20min	預設:2 範圍:0-6	預設 800rpm
大型衣物	≤6kg	1:17	30℃	❄ -60℃	預設 30min	預設:2 範圍:0-6	預設 1000rpm
混合	額定容量	0:55	30℃	❄ -60℃	預設 8min	預設:2 範圍:0-6	預設 1400rpm
日常	50% 額定容量	0:39	30℃	❄ -60℃	預設 8min	—	預設 1400rpm
極速	≤1kg	0:15	❄	❄ -30℃	預設 3min	預設:1 範圍:0-4	預設 800rpm
過敏防護	≤4kg	2:03	60℃	60-90℃	預設 60min	預設:3 範圍:0-6	預設 800rpm
嬰兒衣物	≤4kg	2:23	80℃	❄ -90℃	80min	預設:3 範圍:0-6	預設 800rpm
羊毛	≤1kg	1:14	40℃	❄ -40℃	預設 30min	預設:2 範圍:0-6	預設 600rpm
緻細衣物	≤3kg	0:55	❄	❄ -40℃	10min	預設:2 範圍:0-6	預設 400rpm
羽絨	≤4kg	1:31	30℃	❄ -40℃	預設 30min	預設:3 範圍:0-6	預設 800rpm
蒸氣護理	≤1kg	0:40	—	—	—	—	—
過水及脫水	額定容量	0:20	—	—	—	預設:1 範圍:0-6	預設 1400rpm
脫水及排水	額定容量	0:11	—	—	—	—	預設 1400rpm
清潔滾筒	—	02:18	90℃	—	110min	預設:1	預設 800rpm

❄ 冷水洗滌

— 不可選擇

● 可選擇，非默認的

★ 默認設置為不可取消

新加坡（水效標籤） - 根據新加坡強制性省水標籤計劃（WELS）測試評估所採用的行程，同時也是針對一般髒污衣物所建議的洗滌。
行程：棉質（Cotton）+ 60℃ + 轉速 1000。

洗程表 (洗衣機)

洗程	預約	除菌	預洗	除皺防護	智能互動	行程說明
棉質	●	●	●	●	●	適合洗滌棉質衣物及日常衣物。
合成纖維	●	●	●	●	●	適合洗滌合成纖維製成的衣物。
大型衣物	●	●	●	●	●	適合洗滌大型衣物。
混合	●	●	●	●	●	適合洗滌棉、麻及合成纖維的混紡布料，也可用於洗滌日常衣物。
日常	●	●	●	●	●	適合日常換洗且輕度髒污的布料。也適合洗滌日常衣物。
極速	●	—	—	●	●	適合洗滌少量日常換洗、輕度髒污的布料、輕薄的夏季衣物，以及新買的衣物。
過敏防護	●	●	●	●	●	適合可高溫洗滌的棉、麻及其他衣物。
嬰兒衣物	●	●	●	●	●	適合洗滌嬰幼兒衣物。
羊毛	●	—	—	—	●	適合洗滌羊毛布料。
緻細衣物	●	—	—	—	●	適合洗滌絲綢和雪紡布料。
羽絨	●	—	●	—	●	適合可機洗的羽絨衣物。
蒸氣護理	●	★	—	—	—	以蒸汽和臭氧對衣物進行動態洗滌。
過水及脫水	●	●	—	●	●	適用於只需過水和脫水的衣物。
脫水及排水	●	—	—	●	●	適用於只需脫水的衣物。
清潔滾筒	●	—	—	—	—	清潔內外滾筒；請勿放入衣物。

❄ 冷水洗滌

— 不可選擇

● 可選擇，非默認的

★ 默認設置為不可取消

上述行程表中的數據可能會因您家中的實際環境（如進水溫度、水壓等變化）而有所差異。估計的行程預估時間是以「預設行程設定（未加選其他自訂功能）」為基準。

第六感智慧操控（6th Sense） - 此感應技術能根據您的衣物洗滌量，自動調節最合適的用水量、耗電量與行程執行時間。

各項功能（洗衣機）

自動分配功能

按鍵	洗劑	柔軟劑
設定	自動投放洗劑	自動投放柔軟劑
如何設定	按下此按鍵選擇洗滌行程中要投放的洗劑量。每按一次，亮起的指示燈數量就會改變。指示燈的數量對應的洗劑量如下：	
其他詳細資訊	* 不同的行程有不同的設定。如果該行程不支援自動投放功能，按鍵將不會亮起。 * 開啟自動投放功能前，您需要確認洗劑盒中是否有足夠的洗劑或柔軟劑。 * 如果洗滌劑或柔軟劑燈閃爍，表示洗劑或柔軟劑不足，需要及時添加。 * 自動投放功能預設會記住上一次的操作狀態。	

溫度

- 按下「溫度」按鍵，洗衣機顯示器將會顯示洗滌水溫。請根據衣物的洗滌要求和說明調整水溫。
- 不同行程的水溫設定範圍有所不同，部分行程的水溫選擇會受到限制。
- 顯示器顯示 "--" 且按鍵半亮，表示洗滌水溫為常溫。

過水

- 按下「過水」按鍵，洗衣機顯示器將會顯示過水次數。您可以根據需求選擇過水次數。
- 不同行程的過水次數設定選項有所不同，部分行程的過水次數會受到限制。
- 顯示器顯示 "-" 表示不進行過水。

各項功能（洗衣機）

脫水

1. 按下「脫水」按鍵，洗衣機顯示螢幕將會顯示脫水轉速。您可以根據需求選擇脫水轉速。
2. 不同行程的脫水轉速設定範圍有所不同，部分行程的脫水轉速選擇會受到限制。
3. 顯示螢幕顯示 "---" 表示未啟用脫水狀態。

延遲

1. 開啟電源後，選擇所需的行程和選項。
2. 按下「延遲」按鍵以開啟延遲結束功能。顯示螢幕將顯示延遲結束時間，且延遲圖示將會亮起。輕觸「延遲」按鍵跳至延遲結束時間，您可以設定延遲結束時間。
3. 延遲結束時間以 1 小時為單位進行設定，最長可設定為 24 小時。延遲結束的關閉狀態顯示為 "--"。
4. 按下「啟動/暫停」按鍵以啟動延遲結束功能。
5. 延遲結束功能啟動後，顯示螢幕將顯示延遲結束時間，且延遲圖示將保持閃爍。

重要提示：

- 延遲結束功能啟動後，如果您需要更改延遲結束時間，請重新開啟電源以重新開始。

智能互動

開啟智能互動功能時，乾衣機將在洗滌程序完成前自動開啟進行預熱，以提高效率。

使用說明：

1. 按下「智能互動」按鍵以開啟洗烘連動功能，洗衣機顯示螢幕將會顯示「」圖示。
- 注意：在洗衣機行程的最後 15 分鐘內無法啟動智能互動功能。
2. 當洗衣機行程即將完成時，乾衣機會自動開啟，顯示螢幕將顯示「」動畫效果，表示正在預熱。
3. 乾衣機會自動選擇與先前所選洗衣機設定相對應的行程與設定。按下「啟動/暫停」按鍵以啟動行程。
4. 洗烘連動功能預設為相同的洗衣和烘乾行程。
5. 如果在預熱階段或預熱結束時選擇了其他烘乾行程，智能互動功能將會自動停用。
6. 如果 15 分鐘後衣物仍留在洗衣機內，機器將自動關機。

各項功能（洗衣機）

除皺防護

1. 按下除皺防護按鍵以開啟/關閉除皺防護功能。開啟 除皺防護功能後，行程結束時衣物將會保持清新無皺。
2. 除皺防護功能最多可選擇 12 小時。
3. 開啟 除皺防護 功能後，顯示螢幕將會顯示所選時間以及圖示「」。
4. 部分行程無法設定除皺防護功能。

中途加衣

若要中途加衣，請按下「啟動/暫停」按鍵。只有在水位及/或溫度不高的情況下，門鎖才會解除。

- 在顯示螢幕上，當門鎖圖示熄滅時，即可打開機門加入衣物。加入衣物後，請關上機門，並按下「啟動/暫停」按鍵。
- 強行打開機門可能會導致零件損壞、安全問題等。
- 滾筒內有大量泡沫或水時，打開機門後，為防止泡沫或水溢出，請在下方墊上一條乾毛巾承接。

關閉結束提示音

行程結束時，洗衣機預設會發出蜂鳴提醒音，表示此時您可以取出衣物。如果您不需要提醒音，可以將其設定為停用。

設定/停用方法：

- 先開啟電源，然後長按「定時」按鍵 3 秒。顯示螢幕將顯示 "OFF"，結束提示音將被關閉。若要再次開啟，請重複上述步驟。

除菌功能

操作方法

- 開啟洗衣機並選擇適當的洗滌程式。按下「除菌」按鈕，依序選擇活氧蒸氣、蒸氣或活氧功能。
- 按下「開始/暫停」按鈕以啟動洗滌週期。所選的消毒方法將注入滾筒中進行消毒。

注意

- 不建議將易褪色的衣物放入機內。
- 當活氧蒸氣功能啟動時，按下「開始/暫停」按鈕或關閉機器並不會解鎖並開啟門。請稍候片刻，待蒸氣、臭氧或混合氣體釋放階段完成後再進行解鎖。

各項功能（洗衣機）

節能

使用過程中，控制面板會在啟動 30 秒後且處於非暫停狀態下自動進入節能模式，觸碰按鍵即可喚醒介面。

常用行程記憶

首次開啟機器時，預設行程為「棉質」。系統會根據您的使用習慣，將您最近連續使用三次的行程，設為下次開機時的預設行程。

自動開門

洗滌行程完成後，機門會自動打開。機器運轉時不支援此設定。自動開門功能有助於減少異味產生。

設定/取消方法：長按「延遲」按鍵 3 秒可停用自動開門功能。

預洗功能

適用於重度髒污的衣物。使用者可選擇「預洗」功能，在主洗程序開始前先洗去殘留的污垢。

兒童鎖功能

使用者可以啟動兒童安全鎖功能，以防止兒童在機器運作時玩耍。機門和行程按鍵將會自動鎖定。停用此功能後，機門即會解鎖。

設定/取消方法：開啟機器電源，長按「溫度」按鍵 3 秒，直到發出蜂鳴聲為止。兒童安全鎖功能即被啟動。重複上述步驟即可停用。

定時功能

- 使用者可根據衣物髒污程度（從輕度髒污到重度髒污），選擇多種預設的日常洗滌時間。操作靈活且快速。
- 部分洗滌程式不支援此功能。

行程表 (乾衣機)

烘乾行程	烘乾容量	默認時間	溫度	乾衣程度	延遲
棉質	額定容量	4:00	58°C	收納 即穿 待熨	●
合成纖維	≤5kg	1:40	55°C	即穿	●
大型衣物	≤7kg	2:45	55°C	收納 即穿 待熨	●
混合	≤7kg	3:00	55°C	收納 即穿 待熨	●
日常	≤4kg	1:25	55°C	收納 即穿 待熨	●
極速	≤0.5kg	0:30	58°C	——	●
過敏防護	≤5kg	3:35	63°C	收納 即穿 待熨	●
嬰兒衣物	≤4kg	1:40	55°C	收納 即穿 待熨	●
羊毛	≤1kg	1:40	58°C	——	●
緻細衣物	≤1kg	1:15	45°C	即穿	●
羽絨	≤2kg	3:00	58°C	收納 即穿	●
空氣清新	≤0.5kg	0:20	cold	——	●

—— 不可選擇 ● 可選擇，非默認的 ★ 默認設置為不可取消

新加坡能源標籤

混合： 此行程係在額定烘乾容量及低烘乾度（LESS）設定下進行測試。本行程為額定容量下烘乾一般髒污衣物的推薦行程。此烘乾測試週期符合 **IEC 60456** 法規標準，亦為能源標籤的參考基準行程。將此烘乾行程設定為「低烘乾度（Less）」時，為能源消耗效率最佳（最省電）的行程。

行程表 (乾衣機)

烘乾行程	除皺防護	定時	智能互動	行程說明
棉質	● 0/12h	● (20-30-40...-210)	●	適合烘乾棉質衣物，以及日常衣物。
合成纖維	● 0/12h	● (20-30-40...-210)	●	適合烘乾合成纖維布料。
大型衣物	● 0/12h	● (20-30-40...-210)	●	適合大型衣物的烘乾。
混合	● 0/12h	● (20-30-40...-210)	●	適合棉、麻及合成纖維衣物的混合烘乾，也適用於日常衣物的烘乾。
日常	● 0/12h	● (20-30-40...-210)	●	適合日常換洗、低髒污程度的布料。也適合烘乾日常穿著的衣物。
極速	● 0/12h	★	●	適合烘乾少量日常穿著、水分較少的布料、夏季輕薄衣物，以及新買的衣物。
過敏防護	● 0/12h	● (20-30-40...-210)	●	適合可高溫烘乾的棉、麻及其他衣物。
嬰兒衣物	● 0/12h	● (20-30-40...-210)	●	適合烘乾嬰幼兒衣物
羊毛	——	● (20-30-40...-210)	●	適合烘乾羊毛布料。
緻細衣物	——	● (20-30-40...-210)	●	適合烘乾絲綢和雪紡布料。
羽絨	——	● (20-30-40...-210)	●	適合可機洗的羽絨衣物。
空氣清新	——	——	——	使用清新空氣護理布料纖維和衣物，不適用於潮濕的衣物。

—— 不可選擇 ● 可選擇，非默認的 ★ 默認設置為不可取消

注意事項： 因實際使用環境不同（例如：所選的烘乾度設定、衣物原本的含水量 / 濕度等），您家中的實際數據可能會與行程表有所出入。行程預估時間皆是以工廠預設值（未加選其他自訂功能）為基準。

第六感智慧操控 (6th Sense)： 此智慧感應技術能自動偵測您桶內衣物的乾燥程度，並動態調節最合適的耗電量與烘乾執行時間。

各項功能（乾衣機）

延遲

1. 開啟電源後，選擇所需的行程和選項。
2. 按下「延遲」按鍵以開啟延遲結束功能。顯示螢幕將顯示延遲結束時間，且延遲圖示「」將會亮起。輕觸「延遲」按鍵跳至延遲結束時間，您可以設定延遲結束時間。
3. 延遲結束時間以 1 小時為單位進行設定，最長可設定為 24 小時。延遲結束的關閉狀態顯示為 "--"。
4. 按下「啟動/暫停」按鍵以啟動延遲結束功能。
5. 延遲結束功能啟動後，顯示螢幕將顯示延遲結束時間，且延遲圖示將保持閃爍。

重要提示：

- 若需更改時間，請關閉電源後再重新開機以進行重設。
- 實際結束時間可能會因衣物的初始濕度，而與設定的時間有所差異。

除皺防護

1. 按下「除皺防護」按鍵以開啟/關閉 除皺防護 功能。開啟 除皺防護功能後，行程結束時會抖動衣物使其保持無皺。
2. 乾衣機的 除皺防護 功能可選擇設定 12 小時。
3. 開啟除皺防護功能後，所選等級的指示燈將全亮，顯示螢幕會顯示防皺時間與圖示「」。
4. 部分行程無法設定 除皺防護 功能。

烘乾度

1. 開啟乾衣機並設定好行程和功能後，按下「乾衣程度」按鍵以開啟烘乾度功能。顯示器將會顯示可選的烘乾度等級。
- 按下「乾衣程度」按鍵可切換 3 種烘乾度等級：
- 收納 / 即穿 / 待熨**，所選的烘乾度等級會全亮，未選的等級會不亮。行程啟動後，只有設定的選項會亮起。
- 待熨：** 烘乾後讓衣物保持適當的濕度，方便熨燙。
- 即穿：** 使用此等級烘乾微濕的棉質布料。衣物會完全烘乾，取出後即可直接穿著。
- 收納：** 烘乾後，衣物已足夠乾燥，可直接收納。
2. 選擇特定的烘乾度等級後，行程顯示器上顯示的內容會相應改變。
 3. 部分行程的烘乾度選擇會受到限制。
 4. 對於較大或較厚的衣物，烘乾後可能有部分乾燥不均勻的情況。請根據烘乾結果，在烘乾後增加適當的烘乾時間。

各項功能（乾衣機）

中途加衣

用於在烘乾過程中向乾衣機內添加衣物。行程啟動後，按下「啟動/暫停」按鍵，即可立刻打開機門。

- 過程中添加的衣物必須是已經過高速脫水的衣物。

關閉結束提示音

行程結束時，乾衣機預設會發出蜂鳴提醒音，表示此時您可以取出衣物。。如果您不需要提醒音，可以將其設定為停用。

設定/停用方法：

- 先開啟電源，然後長按「定時」按鍵 3 秒，顯示螢幕將顯示 "OFF"，結束提示音將被關閉；再次長按「定時」按鍵 3 秒即可開啟結束提示音，顯示螢幕將顯示 "On"。

節能

使用過程中，控制面板會在啟動 30 秒後且處於非暫停狀態下自動進入節能模式，觸碰按鍵即可喚醒介面。

常用行程記憶

首次開啟機器時，預設行程為「棉質」。系統會根據您的使用習慣，將您最近連續使用三次的行程，設為下次開機時的預設行程。

自動開門

- 烘乾行程完成後，機門會自動打開。機器運轉時不支援此設定。自動開門功能有助於減少異味產生。
- 設定/取消方法：長按「延遲」按鍵 3 秒可停用自動開門功能。

定時乾燥

待機狀態下，可根據實際情況擇烘乾時間，默認烘乾時間為20分，每按一次定時鍵，烘乾時間增加10分，可選循環範圍為20分-210分。

部分程序定時功能受限制。

提示與建議

洗滌提示

衣物分類規則

- 材質/標籤說明（棉、混紡、合成纖維、羊毛、手洗衣物）。
- 顏色（將彩色衣物與白色衣物分開，新買的彩色衣物請單獨洗滌）。
- 大小（同一批洗滌中混入不同大小的衣物，可提高洗滌效率，並讓滾筒內的重量分佈更均勻）。
- 精細衣物（將小件物品——如尼龍襪——以及帶有扣環的衣物——如內衣——放入洗衣袋或帶拉鍊的枕頭套中）。

衣物標籤上的洗滌符號

水桶符號內標註的數值為洗滌該衣物的最高容許溫度。

□ 一般機械力 □ 較弱機械力 □ 極弱機械力 ☒ 不可洗滌 手 僅限手洗

定期清理排水濾網

這是為了防止濾網堵塞，並確保排水功能正常。

節能與環保

- 遵循「行程表」中規定的負載限制，可優化能源、水量及洗劑的消耗，並縮短洗滌時間。
- 請勿超過洗劑製造商建議的使用量。
- 使用 60°C 代替 90°C 的行程，或使用 40°C 代替 60°C 的行程，可節省能源。
- 為節省洗滌能源和時間，請選擇該行程可用的最高脫水轉速，以減少行程結束後殘留在衣物中的水分。
- 洗滌前請先用適當的去漬劑處理汙漬，或將乾涸的汙漬浸濕，這將減少使用高溫洗滌行程的需求。

烘乾提示

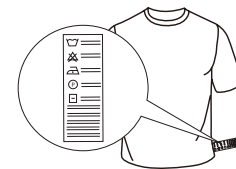
- 請勿過度烘乾衣物，這可以避免產生皺褶並節省能源。
- 避免將深色衣物與淺色的毛絨物品（如毛巾）一起烘乾，因為深色衣物會沾上毛絮。
- 衣物在滾筒烘乾前必須經過徹底脫水。
- 易護理衣物（例如襯衫）在烘乾前也應進行短暫脫水。
- 針織紡織品（如針織內衣）在烘乾過程中可能會輕微縮水。請勿過度烘乾此類物品。建議在購買新衣物選擇尺寸時，將縮水因素考慮在內。
- 您也可以將上過漿的物品放入乾衣機。烘乾後，請用濕布擦拭內滾筒以清除任何殘留的漿劑，然後將其擦乾。
- 為避免烘乾完成時產生靜電，請在洗滌衣物時使用柔軟精，或使用專為滾筒乾衣機設計的纖維調理劑。
- 烘乾結束後，請立即將衣物取出。
- 若烘乾後個別衣物仍然潮濕，請設定一段短暫的後續烘乾時間（至少 30 分鐘）。這對於多層織物（如衣領、口袋等）尤為必要。
- 將衣物放入機器前，應取出內部所有金屬物體（如髮夾、安全別針、大頭針等）。
- 將雙層織物衣物翻面烘乾（例如：如果是棉裡襯的風衣，應將棉層翻到最外層），這樣烘乾效果更好。
- 取出口袋內的所有物品，例如打火機和火柴。
- 絕對不要對以下物品進行滾筒烘乾：極其精細的物品（如網狀窗簾）、羊毛、絲綢、帶有金屬飾片的織物、尼龍襪、笨重的材料（如連帽厚大衣、毯子、羽絨被、睡袋、羽絨被），以及任何含有橡膠泡沫或類似材料的物品。

提示與建議

洗滌標籤

務必檢查衣物標籤，尤其是第一次將衣物放入乾衣機時。最常用的符號如下：

- 可機器烘乾
- ☒ 不可烘乾
- ☺ 烘乾 - 高溫
- ☹ 烘乾 - 低溫



指示燈

圖示	名稱	說明
🔒	兒童鎖	指示燈亮起表示：兒童鎖功能已啟動，所有按鍵（電源鍵除外）皆已鎖定。
🕒	預約	指示燈亮起表示：預約結束功能已啟動。
🔒	門鎖	指示燈亮起表示： 1. 機器正在執行行程。 2. 滾筒內處於高溫。 3. 高水位。
🔌	洗衣機	洗衣機電源已接通。
🔌	乾衣機	乾衣機電源已接通。
💨	活氧	指示燈亮起表示：活氧功能已啟動。
🛡️	除皺防護	指示燈亮起表示：除皺防護功能已啟動
🔗	智能互動	指示燈亮起表示：智能互動功能已啟動。
☁️	蒸汽	指示燈亮起表示：蒸汽功能已啟動
▶	啟動/暫停	

清潔與維護

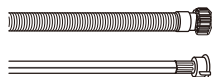
進行任何清潔與維護前，請關閉電源並拔掉機器插頭。請勿使用易燃液體清潔機器。

清潔機器外部

使用柔軟的濕布清潔機器的外部零件。請勿使用玻璃清潔劑、通用型清潔劑、去污粉或類似產品清潔控制面板——這些物質可能會損壞面板上的印刷字樣。

檢查進水軟管

定期檢查進水管是否有脆化和裂痕。如有損壞，請聯繫我們的售後服務部門或專業經銷商更換新管。視水管類型而定：視水管類型而定：



如果進水管有透明塗層，請定期檢查局部顏色是否加深。若是，則水管可能漏水，應予以更換。

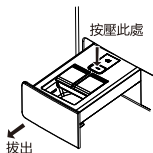
- 適當的清潔與維護可延長機器的使用壽命。
- 維護期間請拔掉電源插頭。

機身

- 每次使用後，請使用軟布清潔機身。如果髒污較嚴重，請在布上塗抹少許洗劑或肥皂水來擦拭。
- 請勿直接用水沖洗機器。
- 嚴禁使用去汙粉、稀釋劑、汽油和酒精來清潔機器。

清潔洗劑盒

為防止殘留在抽屜中的洗劑發霉，請定期清潔洗劑盒抽屜。按下釋放鈕的同時用力拉出抽屜，用水清洗後重新插入。



槽洗淨（建議每月一次）

長期使用後，滾筒內可能會殘留污垢。（注意：使用「槽洗淨」行程時，請勿放入衣物和洗劑。）

機門密封圈

- 每次洗滌後，請使用布擦拭密封圈。如果有污垢，請務必清除。

進水閥清潔（建議每六個月一次）

1. 拆下進水管。
2. 取出濾網。
3. 使用牙刷清潔濾網，然後重新組裝。
4. 清潔後連接進水管。



清潔與維護

清潔排水泵濾網（建議每月一次）

1. 將硬幣插入排水泵蓋的凹槽中並用力按壓，即可打開濾網蓋。
 2. 依逆時針方向旋轉並取下濾網。
 3. 用清水清洗濾網。
 4. 依順時針方向將濾網裝回排水泵中。
- 注意：1. 濾網必須鎖緊以防止漏水。
2. 機器運作時請勿清潔濾網。



棉絮濾網清潔

重要：每次使用乾衣機前後，都必須清潔棉絮濾網。

1. 打開乾衣機門並取下棉絮濾網。
2. 打開棉絮濾網。
3. 用手或軟布清理棉絮、纖維和棉渣。關閉棉絮濾網，然後將濾網 1 與 2 裝回原位。

濕度感測器

請定期使用乾燥柔軟的棉布擦拭濕度感測器表面的毛髮和雜質，以確保設備運作正常。

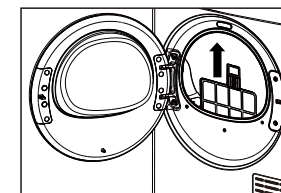


清潔內層濾網

建議每月清潔一次內層濾網，因為隨著時間推移，細小的毛髮和棉絮可能會穿過前兩層棉絮濾網。如果不定期清潔，可能會導致乾衣性能下降。

具體步驟如下：

1. 打開乾衣機門，先取下棉絮濾網 1 和 2。
2. 從乾衣機氣流通道中取出內層濾網。
3. 用手或軟布清理濾網上的棉絮和毛髮。
4. 將內層濾網裝回氣流通道的原位。當它回到正確位置時，您應該會感覺到磁鐵吸合的「喀嗒」聲。
5. 將棉絮濾網 1 和 2 裝回乾衣機氣流通道。



非故障狀況

狀況	原因
洗衣機/乾衣機不運轉	● 電源插頭是否正確插好？ ● 機門是否已關上？ ● 是否已按下啟動按鈕？
機門無法打開	● 行程執行中或暫停時，滾筒內水位或溫度過高，或者行程中發生停電。 ● 衣物卡在機門和門密封圈之間。
有異味	● 由於使用了橡膠零件，初期會有橡膠味。
洗滌和過水時水量較少	● 滾筒洗衣機只需少量水即可洗滌。
機器沒有進水	● 水龍頭是否已打開？ ● 進水管是否結冰？ ● 進水管或進水閘處的濾網是否堵塞？
自動進水	● 如果水位下降，系統會自動補水。
洗滌過程中排水	● 是否添加了過多洗劑或產生過多泡沫？
剩餘時間發生變化	● 如果滾筒內的衣物分佈不均，洗衣機將自動加水以調整平衡，行程時間會相應延長以補償。 ● 由於顯示的時間是基於每分鐘 8 公升的進水量計算，實際時間會隨不同的水壓而相應延長或縮短。
脫水時有異常聲音	● 電源線是否與機殼接觸？ ● 運輸螺栓是否已拆除？ ● 滾筒內是否有髮夾、硬幣等異物掉入？
烘乾行程太短或太長	● 衣物量是太少還是太多？ ● 衣物是否未先經過脫水甩乾？
停電後無法操作	● 電源關閉時機器將停止運行，電源恢復後不會自動繼續運行。請按下「電源開/關」按鈕並重設行程。
烘乾後衣物未乾	● 衣物量是太少還是太多？ ● 衣物是否未經過脫水？ ● 是否選擇了錯誤的行程？ ● 濾網是否堵塞？ ● 溫度感測器上是否有沉積物？

故障排除指南

洗衣機

錯誤代碼	錯誤說明
F0E2	泡沫過多偵測： 1. 檢查是否使用了低泡沫（HE）洗衣精。 2. 如果是手動添加洗衣精，請檢查自動投放功能是否已關閉，以及是否使用了過量的清潔劑。
F0E5	衣物負載不平衡： 如果衣物在行程中纏繞，請在重新啟動洗衣機脫水行程前，先鬆開並重新分配負載。輕觸一次「電源」鍵以清除代碼，然後再次輕觸「電源」鍵重新啟動洗衣機。
F1E1 / F3E2 / F4E2 / F4E3 / F5E3 / F6E1 / F6E2 / F7E2 / F7E6 / F7EA / F8E3	電子零件或電子控制部件異常： 輕觸一次「電源」鍵以清除代碼，然後再次輕觸「電源」鍵重新啟動洗衣機。如果代碼再次出現，請拔掉電源插頭 30 秒後重新插回。如果代碼依然存在，請聯繫客戶服務部。
F1E6	偵測到電源電壓超出範圍： 輕觸一次「電源」鍵以清除代碼，然後再次輕觸「電源」鍵重新啟動洗衣機。
F5E2	機門未關： 在執行洗衣行程前請先關閉機門。如果關閉機門後代碼依然存在且洗衣機無法運轉，請聯繫客戶服務部。
F7E9	馬達堵轉： 當機器在低電壓條件下運作時，馬達旋轉動力可能不足。 1. 輕觸一次「電源」鍵清除代碼，再次輕觸重新啟動。 2. 若代碼再現，請拔掉插頭 30 秒後重插。 3. 此外，您可以從滾筒中取出部分衣物，關機稍候再開機，嘗試重新啟動洗滌行程。 4. 若錯誤代碼持續存在，請聯繫客戶服務部。
F8E1	未進水 / 進水時間過長： 1. 檢查水管是否已連接且水龍頭是否已打開。 2. 確認排水管牢固地連接至機器且運作正常（無虹吸現象）。 3. 檢查排水管濾網是否已清潔。 4. 如果代碼依然存在，請聯繫客戶服務部。
F8E2	洗劑盒系統錯誤： 1. 檢查洗劑盒是否完全插入且沒有突出。可能需要打開後重新關閉。如果代碼依然存在，請聯繫客戶服務部。

故障排除指南

錯誤代碼	錯誤說明
F9E1	排水泵堵塞： 1. 檢查排水濾網是否堵塞，並根據需要進行清潔。 2. 檢查排水管是否產生虹吸現象。若有，請調整排水管以防止虹吸。

乾衣機

錯誤代碼	錯誤說明
F4E3	棉絮濾網堵塞： 1. 打開乾衣機門，取下並清潔兩級式棉絮濾網。 2. 檢查內層濾網並清潔，然後將兩級式棉絮濾網裝回原位。 如果代碼依然存在，請聯繫客戶服務部。 •顯示F7E3可能是棉絮濾網堵塞，請檢查并清潔。
F5E2	機門未關： 1. 檢查是否有衣物卡在機門和門密封圈之間，並在執行烘乾行程前關閉機門。 2. 如果錯誤代碼依然存在，請聯繫客戶服務部。
F1E1 / F3E1 / F3E2 / F3E3 / F3E4 / F6E1 / F6E2 / F6E3 / F7E1 / F7E2 / F7E3 / F9E2	電子零件或電子控制部件異常： 輕觸一次「電源」鍵以清除代碼，然後再次輕觸「電源」鍵重新啟動乾衣機。如果代碼再次出現，請拔掉電源插頭 30 秒後重新插回。如果代碼依然存在，請聯繫客戶服務部。

售後服務

在聯繫售後服務之前

- 請參閱「故障排除指南」章節中的建議，確認您是否能自行解決問題。
- 將機器關閉並重新開啟，觀察故障情況是否依然存在。

若經過上述檢查後故障仍未排除，請聯繫就近的售後服務中心

聯繫我們的售後服務部門時，請務必提供以下資訊：

- 故障情況的簡要描述；
- 設備的類型與確切型號；
- 您的詳細地址；
- 您的聯絡電話。

如需進行任何維修，請聯繫授權的售後服務中心（以確保使用原廠零組件並正確執行維修）。

