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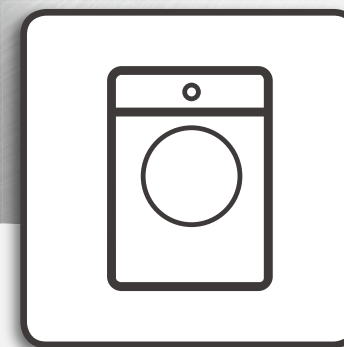
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Whirlpool

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Health & Safety, Use & Care, Installation Guide and Online Warranty Registration Information

產品安全指引、使用說明、安裝指南及
網上登記保養資料

Model 產品型號：

FWPB28502GW

FWPB48502GW



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THANK YOU FOR BUYING A WHIRLPOOL PRODUCT.



Read operator's manual

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SAFETY NOTICE (be sure to observe)

Before using the appliance, read these safety instructions. Keep them nearby for future reference. These instructions and the appliance itself provide important safety warnings, to be observed at all times. The manufacturer declines any liability for failure to observe these safety instructions, for inappropriate use of the appliance or incorrect setting of controls.

⚠ Very young children (0-3 years) should be kept away from the appliance. Young children (3-8 years) should be kept away from the appliance unless continuously supervised. Children from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision. Never open the door forcibly or use it as a step.

PERMITTED USE

⚠ **CAUTION:** The appliance is not intended to be operated by means of an external switching device, such as a timer, or separate remote controlled system.

⚠ This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments.

⚠ Do not load the machine above the maximum capacity (kg of dry cloth) indicated in the programme table.

⚠ Do not use any solvents (e.g. turpentine, benzene), detergents containing solvents, scouring powder, glass or general purpose cleaners, or flammable fluids; do not machine wash fabrics that have been treated with solvents or flammable liquids.

INSTALLATION

⚠ The appliance must be handled and installed by two or more persons - risk of injury. Use protective gloves to unpack and install - risk of cuts.

If you want to stack a dryer on top of your washing machine, first contact our After-Sales Service or your specialist dealer to verify whether this is possible. This is only possible if the dryer is attached to the washing machine by means of appropriate stacking kit available through our After-Sales Service or your specialist dealer.

⚠ Move the appliance without lifting it by the worktop or top lid.

⚠ Installation, including water supply (if any) and electrical connections and repairs must be carried out by a qualified technician. Do not repair or replace any part of the appliance unless specifically stated in the user manual. Keep children away from the installation site. After unpacking the appliance, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest After-Sales Service. Once installed, packaging waste (plastic, styrofoam parts etc.) must be stored out of reach of children - risk of suffocation. The appliance must be disconnected from the power supply before any installation operation - risk of electric shock. During installation, make sure the appliance does not damage the power cable - risk of fire or electric shock. Only activate the appliance when the installation has been completed.

⚠ Do not install your appliance where it may be exposed to extreme conditions, such as: poor ventilation, temperatures below 5 °C or above 35 °C.

⚠ When installing the appliance make sure that the four feet are stable and resting on the floor, adjusting them as required, and check that the appliance is perfectly level using a spirit level.

SAFETY NOTICE (be sure to observe)

⚠ If the appliance is being installed on wood or "floating" floors (certain parquet and laminate materials), secure a 60 x 60 x 3 cm (at least) sheet of plywood to the floor then place the appliance on top of this.

⚠ Connect the water inlet hose(s) to the water supply in accordance with the regulations of your local water company.

⚠ For cold fill only models: do not connect to the hot water supply.

⚠ For models with hot fill: the hot water inlet temperature must not exceed 50°C.

⚠ The washing machine is fitted with transport bolts to prevent any possible damage to the interior during transport. Before using the machine, it is imperative that the transport bolts are removed. After their removal, cover the openings with the 4 enclosed plastic caps.

⚠ After installation of the device, wait a few hours before starting it so that it acclimates to the environmental conditions of the room.

⚠ Make sure that the ventilation openings in the base of your washing machine (if available on your model) are not obstructed by a carpet or other material.

⚠ Use only new hoses to connect the appliance to the water supply. The old hose-sets should not be reused.

⚠ The supply water pressure must be in the 0.03-1MPa range.

ELECTRICAL WARNINGS

⚠ It must be possible to disconnect the appliance from the power supply by unplugging it if plug is accessible, or by a multi-pole switch installed upstream of the socket in accordance with the wiring rules and the appliance must be earthed in conformity with national electrical safety standards.

⚠ Do not use extension leads, multiple sockets or adapters. The electrical components must not be accessible to the user after installation. Do not use the appliance when you are wet or

barefoot. Do not operate this appliance if it has a damaged power cable or plug, if it is not working properly, or if it has been damaged or dropped.

⚠ If the supply cord is damaged, it must be replaced with an identical one by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard -risk of electric shock.

CLEANING AND MAINTENANCE


⚠ **WARNING:** Ensure that the appliance is switched off and disconnected from the power supply before performing any maintenance operation; never use steam cleaning equipment -risk of electric shock.

DISPOSAL OF PACKAGING MATERIALS

⚠ The packaging material is 100% recyclable and is marked with the recycle symbol ♻. The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

DISPOSAL OF HOUSEHOLD APPLIANCES

⚠ This appliance is manufactured with recyclable or reusable materials. Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery and recycling of household electrical appliances, contact your local authority, the collection service for household waste or the store where you purchased the appliance. This appliance is marked in compliance with European Directive 2012/19/EU, Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health.

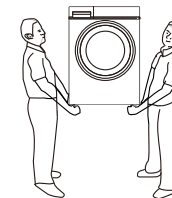
The symbol  on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection center for the recycling of electrical and electronic equipment.

INSTALLATION INSTRUCTIONS

INSTALLATION INSTRUCTIONS

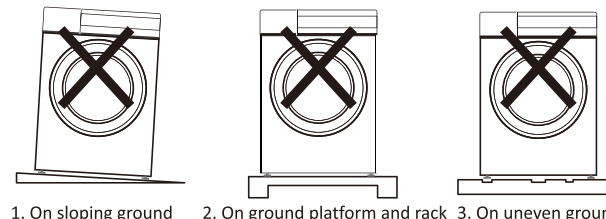
Transport

Transport must be handled by two persons. Two persons should respectively stand on two sides of the washing machine and hold with both hands to transport the washing machine.



Placing the washing machine correctly

The washing machine must be installed on firm, flat and slip-proof ground. Do not place the washing machine on carpeted or wood covered floor. It is forbidden to place the washing machine on a ground platform and rack. The washing machine must keep a minimum distance of 10 cm away from the wall or the hard reflector on three sides.

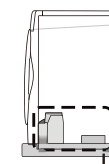
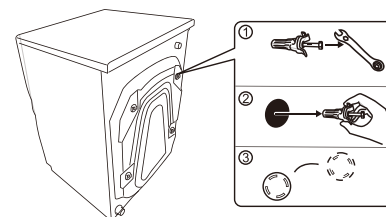


1. On sloping ground 2. On ground platform and rack 3. On uneven ground

Removing transport bolts and base protector

To protect the washing machine during transport, the internal structure of the washing machine is fastened with four transport bolts. All the transport bolts should be removed before use. (If the bolts are not removed, the washing machine will vibrate vigorously, generate loud noises and function improperly during spinning.)

1. Loosen the transport bolts (four pieces) with a wrench.
 2. Shake the bolts left and right to pull them out.
 3. Align the bolt covers with the original bolt holes and press until they fit.
- Please keep the transport bolts safe. They are necessary to make a move.
 - Do remove the base protector before use, as shown in the figure, or the washing machine will function improperly.



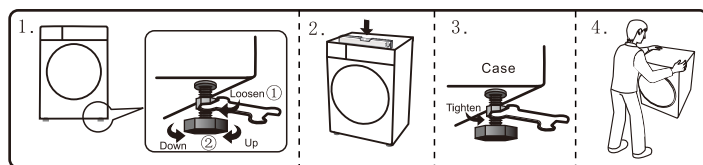
Base protection device

INSTALLATION INSTRUCTIONS

Level adjustment

If installed on an uneven place, the washing machine will generate abnormal noises or vibrations or function abnormally when in use. The feet of the washing machine (the four feet are all adjustable) can be adjusted by the following method:

1. Loosen clockwise the locking nuts of the washing machine feet with the wrench and rotate the feet to adjust the height so as to make the washing machine level.
 2. When allowed by conditions, use a level meter to check the adjusted state of the washing machine and make calibration when necessary.
- Note: all four feet must reliably touch the ground and stand on the ground firmly.
3. Tighten the locking nuts counterclockwise with the wrench to lock the nuts to the bottom of the case.
 4. After adjustment, press the diagonal corners of the top cover of the washing machine by a proper force with two hands to confirm that the washing machine is stable.



Choosing water tap

Water tap type: (The opening of the water tap should be flat.)

Type A: most suitable type

Type B: the water tap length must be greater than 16 mm, or the universal joint cannot be installed.

Type C: Water may leak from the position as shown in the figure.

CAUTION:

- Do not connect to a hot water source of over 50°C.
- If the water tap used is not suitable, replace with a suitable one.

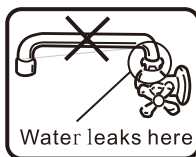
Type A



Type B



Type C



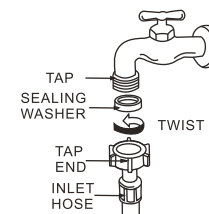
INSTALLATION INSTRUCTIONS

Connecting the inlet hose

Note : It is recommended to use the provided hose.

How to attach the inlet hose

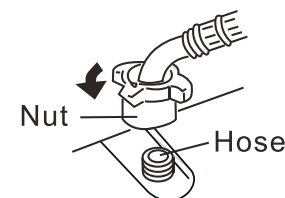
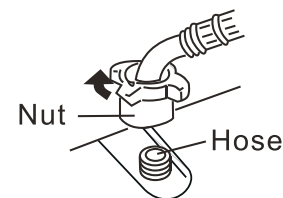
1. Check that sealing washers are firmly seated.
2. Attach the curved end of the hose to the inlet valve of the washing machine. Tighten the coupling nuts securely by hand.
3. Attach straight end of the hose to the tap. Tighten the coupling nuts securely by hand.
4. Turn on the taps and check for leaks. Tighten the coupling nuts firmly if there is any leakage. If water pressure is strong, close the water tap completely then open it slightly.



Connecting Water Inlet Hose to the Washer

Turn the nut clockwise till the nut is tight while holding the hose.

Turn the nut counterclockwise after turning the faucet off if you want to detach the water inlet hose.

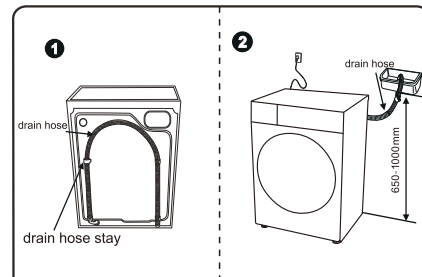


INSTALLATION INSTRUCTIONS

CONNECTION OF DRAIN HOSE

1. When washing machine not in use , put drain hose at back of washing machine.(as pic 1 shows)
2. When washing machine in use, put drain hose into drainage pond (as pic 2 shows); you can also put end of drain hose into sewer, leaving space between end of drain hose and sewer elbow to avoid difficulty in draining water out of washing machine.
3. Clean filter in pump periodically to keep washing machine working normally.

Note: Do not take off drain hose to avoid machine work problems.



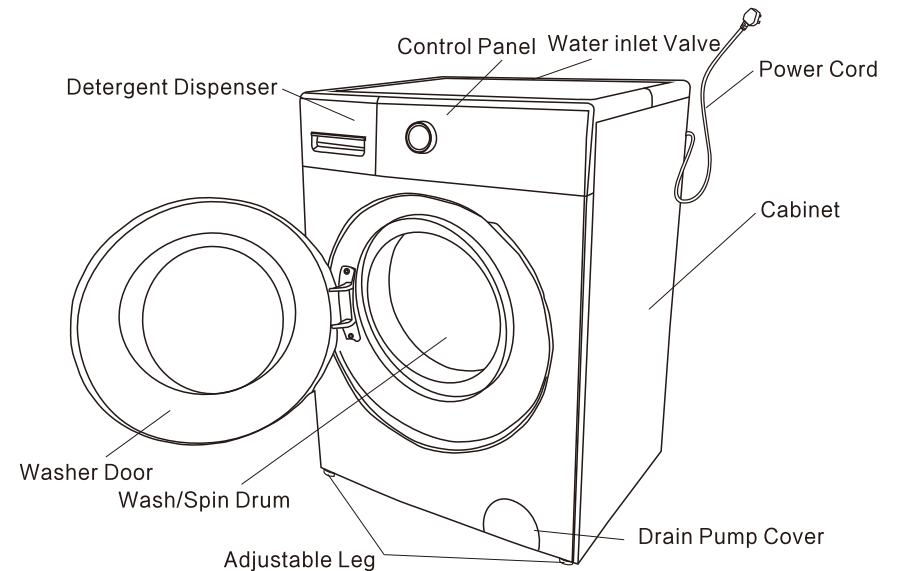
SPECIFICATION SHEET

Model	FWPB28502GW	FWPB48502GW
Washing Capacity	8.5kg	8.5kg
Max Spin Speed	1200rpm	1400rpm
Max Current	10A	10A
Rated Voltage	220-240V~	220-240V~
Rated Power	1750W	1750W
Rated Water Pressure	0.03-1.0MPa	0.03-1.0MPa
Product Dimension (W*D*H)	596*520*820mm	596*520*820mm
Weight	70kg	70kg

NAME OF PARTS

ATTENTION

- We suggest the user to run the Drum Clean Program before the first wash.
- When the machine is not be used for long time, Don't forget to close the water tap and unplug the power plug to avoid any flood and fire disaster.



ACCESSORIES

Instruction manual	Water Supply Hose	Lid (4Piece)	Spanner	U-shape holder

LOCK AND UNLOCK METHOD

DOOR LOCK

When the machine is working, the door locks automatically. It can't be opened.

UNLOCK

When the machine is working, press the "Start/Pause" button.

The door can be unlocked after inner tub stops spinning.

- If power plug is removed directly or if there is a power cut when the machine is running, the door can't be unlocked automatically.
- If door is opened when the machine is in operation, the foam may spillover. Clean with towel thoroughly.
- The user can't open the door when the machine is running with a high working temperature.
- The user can't open the door when the water temperature is high.

DOOR

To open the door, pull the handle.



To close the door, hold the handle and push so that you can hear it click shut.



INTRODUCTION TO DETERGENT DISPENSER

WASHING POWDER ● DETERGENT

- This compartment is for filling up powder or liquid detergent.
- If powder detergent is being used, please mix with a small amount of water to dissolve the detergent before placing into compartment.

SOFTENER

- Please input the softener before washing. It will be injected automatically before last rinse. If using the concentrated softener, please input it after dilution with water accordingly.

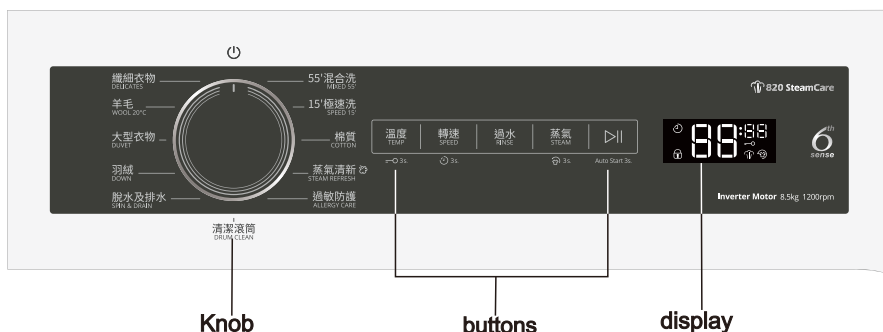
PRE-WASH DETERGENT

- Detergent can be poured in this case for pre-washing.
- Recommend to put no more than 20g powder to prevent powder spilled.

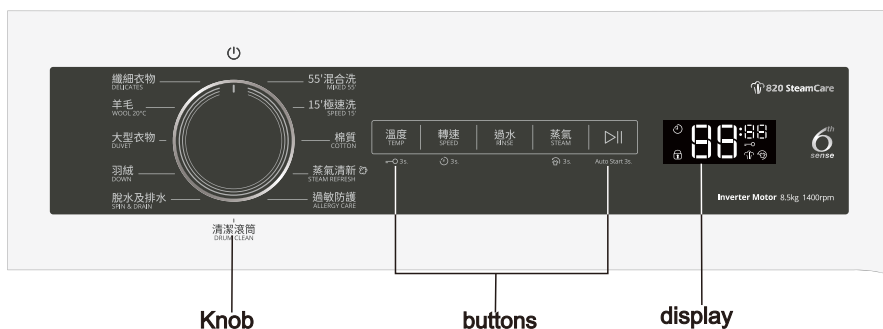
- Please use the specified detergent for front loading washing machine.
- Please don't use superfluous detergent. Otherwise it will cause more foam and influence the rinse performance or cause malfunction.
- Please refer to user guide for proper use of detergent and apply according to the clothes type, color, water temperature and soil level.
- Using moderate detergent can have better washing performance and protect the environment.
- Please don't use excess washing powder to prevent remnants on door bellow at end of wash cycle.

INTRODUCTION TO CONTROL PANEL

FWPB28502GW



FWPB48502GW



■ Start/Pause

- Press button once to start and press again to pause.
- Long press 3s will activate Auto Start programme from shutdown mode. The max. load is 8.5kg.



■ Power

- Turn the knob for turning on/off the machine. When the programme finishes, machine switches off automatically.



■ Programme choice

- Turn the knob to choose a suitable programme according to clothes type and dirt level.

INTRODUCTION TO CONTROL PANEL

■ Display window

- When power is turned on, it will display the chosen programme time and other functions.
- When machine is in operation, it will display the time remaining.
- When machine breakdown, it will display the error code.

■ Temp button

- Set the washing temperature according to the clothes type.
- The temperature setting range is different among programmes.
- Long press 3s to activate Child Lock function.

■ Speed button

- Set the spin speed according to user's requirement.
- The spin speed setting range is different among programmes.
- Long press 3s to activate Delay Finish function, it can be set from 1-24 hrs.

■ Rinse button

- Set the rinse times according to user's requirement.
- The rinse times setting range is different among programmes.

■ Steam button

- Press this button to activate or deactivate the steam function.
- Long press 3s to activate Freshcare+ function.

PROGRAMME CHART

Programme	Temperatures		Rinse	Max Spin Speed (RPM)		Max Wash Load (kg)
	Setting	Range		FWPB28502GW	FWPB48502GW	
MIXED 55'	30°C	❄ -60°C	Default:2 Range:0-6	1200	1400	8.5
SPEED 15'	❄	❄ -30°C	Default:1 Range:0-4	1000	1000	2
COTTON	30°C	❄ -80°C (80°C Pre-wash)	Default:2 Range:0-6	1200	1400	8.5
STEAM REFRESH	—	—	—	—	—	1
ALLERGY CARE	60°C	60°C-90°C	Default:3 Range:0-6	1200	1400	4
DRUM CLEAN	90°C	90°C	Default:1	800	800	—
SPIN&DRAIN	—	—	Default:0 Range:0-6	1200	1400	8.5
DOWN	30°C	❄ -40°C	Default:3 Range:0-6	1000	1000	4
DUVET	30°C	❄ -60°C	Default:2 Range:0-6	1200	1200	6
WOOL20°C	20°C	❄ -40°C	Default:2 Range:0-6	800	800	1
DELICATES	❄	❄ -40°C	Default:2 Range:0-6	600	600	3

❄ Cold Wash — Not Selectable ● Selectable ★ Default, cannot cancel

Energy Testing Programme -This is the reference programme for the energy label. Set the Cotton programme with a temperature of 60°C. This is the most efficient programme in terms of energy and water consumption for washing normally soiled cotton laundry. The actual water temperature may differ from the declared one.

Programme Time (h:m)	Steam	Freshcare+	Programme Description
0:55	●	●	For washing lightly to normally soiled garments in cotton, linen, synthetic fibres and mixed fibres.
0:15	●	●	For quick washing of small load or lightly soiled garments.
1:07	●	●	For daily washing of cotton and linen fabrics.
0:30	★	—	For refreshing clothing and relaxing fibres. Clothing will be damp once finish. ! Do not add softeners or detergents.
2:03	●	●	For high temperature washable clothing such as cotton and linen.
2:18	—	—	For drum cleaning only, using high temperature to sterilize the drum and remove dirt.
0:11	—	●	To spin laundry and drain the water.
1:31	—	—	For washing down clothing which is machine washable.
1:17	●	●	For washing large clothing items.
1:04	—	—	Wool garments can be washed using this programme. For best results, use special detergent and do not exceed maximum kg.
0:55	—	—	Suitable for washing silk and chiffon fabrics.

❄ Cold Wash — Not Selectable ● Selectable ★ Default, cannot cancel

Above data in Programme Chart may differ in your home due to changing conditions in inlet water temperature, water pressure etc. Approximate programme duration values refer to the default setting of the programmes, without options.

6th Sense - the sensor technology adapts water, energy and programme duration to your wash load.

FIRST-TIME AND DAILY USES

First-Time Use

Once the machine has been installed, and before you use it for the first time, run the Drum Clean programme with detergent and no laundry.

Daily Use

1. Preparation of laundry
- Load the clothes in and close the door.
- Put the detergent or washing powder into the relevant compartments.
- Switch on the water tap, connect the drain-pipe, plug the power supply.
2. Switch on the machine.
3. Select the desired program.
4. Select the desired functions.
5. Press the "Start/Pause" button.
6. When cycle ends, the buzzer will sound.

Daily Use of the Wool Programme

- Turn on machine and select the "Wool" programme.

Attention

- Please confirm the wash care label on the clothes before washing.
- When programme ends, please take the clothes out immediately for airing in order to avoid fabric deformation.
- The temperature can't be more than 40°C to avoid spoiling the fabrics.
- We recommend using special detergents for better washing performance.
- Separately wash light colour clothes and dark colour clothes.

VARIOUS FUNCTIONS

Delay Finish Function

Method

- Turn on machine and choose the suitable programme according to user's requirement. Long press 3s the "Speed" button to activate this function and set the desired finish time. Press the "Start/Pause" button to start-up the delay finish function. (Delay time has one hour interval and goes to a maximum of 24 hours.)

Attention

- If user need to amend the time, please turn off and turn on the machine again to reset.
- After selection, user can still cancel it by turning off the machine.
- Once delay time has been set, wait for around 5 seconds, the set time will be displayed.
- Actual finish time might be different from the set time based on water pressure, laundry load, clothes type, water temperature.

Steam Function

Method

- Turn on the machine and choose the suitable programme. Press the "Steam" button to activate Steam function.
- Press the "Start/Pause" button to start washing, during the main wash phase there will be a steam phase added with steam injected into drum, for fabric care using steam.

Attention

- It will be a high temperature and high humidity environment during the steam phase, it is not recommended to put in clothes that is easy to fade colors, dark coloured, or sensitive to temperature such as wool or silk fabrics.

Freshcare+ Function

Method

- Turn on the machine and choose the suitable programme. Long press the "Steam" button 3s to activate Freshcare+ function.
- Press the "Start/Pause" button to start washing, after programme ends there will be an approximate of 6h periodic steam phase with gentle tumbling to inhibit the proliferation of the main bad odour sources inside the machine.

Attention

- You can interrupt this operation at any time by turning off the machine. Wait until cool down before the door can be opened.

VARIOUS FUNCTIONS

Child Protection Function

If machine door is opened before programme starts the machine will activate the child protection function automatically. The door will be locked and motor will be running for a while. Next, the door will be unlocked for a while till working again. If the door is opened during the waiting time, the machine will stop automatically.

Child Lock Function

User can activate the child lock function in order to prevent children from playing with machine during operation. Both the door and programme buttons will be locked automatically. Door will be unlocked once function has been deactivated.

Set/Cancel method

Turn on machine and press "Temp" button for 3 seconds till the buzzer sounds. The child lock function is activated. Repeat steps to deactivate.






HINTS AND TIPS

RULES FOR SEPARATING LAUNDRY

- Fabric type/indications on label(cotton, mixed fibres,synthetic,wool,handwash items)
- Colour(separate coloured garments from whites,wash new coloured items separately)
- Size(wash items of different sizes in the same load to improve washing efficacy and weight distribution in the drum)
- Delicates(place small items-such as nylon stockings-and garments with clasps-such as braziers-in a laundry bag or in a pillow case with a zip).

WASH SYMBOLS ON GARMENT LABELS

The value given in the tub symbol is the maximum temperature possible for washing the garment.

-  Normal mechanical action
-  Reduced mechanical action
-  Much reduced mechanical action
-  Hand wash only
-  Do not wash






CLEAN THE WATER FILTER REGULARLY

This is needed to prevent the filter from blocking and preventing the water from draining correctly.

SAVING ENERGY AND PROTECTING THE ENVIRONMENT

- Keeping within the load limits indicated in the "PROGRAMME CHART" will optimise energy,water and detergent consumption and reduce washing times.
- Do not exceed the detergent quantities recommended by the detergent manufacturer.
- Save energy by using a 60°C instead of a 90°C wash programme,or by using a 40°C instead of a 60°C wash programme.
- To save energy and time when washing, select highest spin speed available for the programme to reduce the residual water remaining in the garments at the end of the wash cycle.
- Pretreat any stains with an appropriate stain remover,or else dampen any dried-on stains with water prior to washing,as this will reduce the need to use a high temperature wash programme.

INDICATORS

	Child Lock	This indicator will light up: Child lock function activated, all buttons (except for power button) locked.
	Delay Finish	This indicator will light up: Delay Finish function activated.
	Door lock	This indicator will light up: 1. Machine is running a programme. 2. High Temperature in drum. 3. High Water level.
	Steam	This indicator will light up: Steam function activated.
	Freshcare+	This indicator will light up: Freshcare+ function activated.

CLEANING AND MAINTENANCE

For any cleaning and maintenance, switch off and unplug the washing machine. Do not use flammable fluids to clean the washing machine.

CLEANING THE OUTSIDE OF THE WASHING MACHINE

Use a soft damp cloth to clean the outer parts of the washing machine.

Do not use glass or general purpose cleaners, scouring powder or similar to clean the control panel – these substances might damage the printing.

CHECKING THE WATER SUPPLY HOSE

Check the inlet hose regularly for brittleness and cracks. If damaged, replace it by a new hose available through our After-Sales Service or your specialist dealer. Depending on the hose type:



If the inlet hose has a transparent coating, periodically check if the colour intensifies locally. If yes, the hose may have a leak and should be replaced.

CLEANING AND MAINTENANCE

- Proper cleaning and maintenance can prolong the lifespan of machine.
- Please unplug the power supply during maintenance.

MACHINE BODY

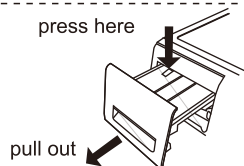
- Please use a soft cloth to clean the body after washing every time. If there is too much dirt, please apply some detergent or soap water on the cloth to clean the body.
- Please don't use water to flush the machine directly.
- Dirty powder, diluent, petrol and alcohol are forbidden for use to clean the machine.

DOOR BELLOW

Please use cloth to clean the bellow after washing every time. If there are dirt, please ensure to remove.

DETERGENT DISPENSER CLEANING

Please clean the detergent box periodically. Remove the box and clean it with water.



INLET VALVE CLEANING (RECOMMENDED ONCE EVERY SIX MONTHS)

1. Take out the inlet pipe
2. Take out the lint filter screen
3. Use a toothbrush to clean the lint filter screen and then assemble it again
4. Connect the inlet pipe after cleaning.



DRUM CLEANING (RECOMMENDED MONTHLY)

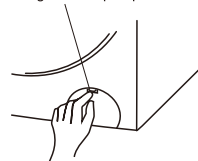
There may be dirt residue resting in the drum after prolonged usage.
(Attention: please don't put in clothes and detergent when using the Drum Clean programme.)

CLEANING PUMP FILTER (RECOMMENDED MONTHLY)

1. Insert coin into the groove of pump and press it. The filter cover can be opened.
- Attention: If there is hot water in the machine, please wait for water to cool down before opening the filter.
2. Remove the filter in an anticlockwise direction.
 3. Wash the filter with water.
 4. Assemble the filter into the pump in a clockwise direction.

Attention: 1. The filter should be assembled tightly in order to avoid water leakage.
2. Please don't clean the filter when the machine is working.

The groove of pump cover



NON-FAILURE CONDITION

Condition	Possible Reason
Door can't be opened	<ul style="list-style-type: none"> ● Water temperature is too high or power cut. ● Child lock activated.
Peculiar smell	<ul style="list-style-type: none"> ● Due to rubber components, the rubber smell lingers at the beginning.
No water	<ul style="list-style-type: none"> ● Ensure that tap is turned on. ● Ensure water inlet valve filter is not blocked.
Water is being drained during wash cycle	<ul style="list-style-type: none"> ● Too much bubbly detergent.
Remaining time change	<ul style="list-style-type: none"> ● Washing machine will automatically fill water to ensure clothes are evenly distributed. ● The time remaining is calculated based on 15L/min inflow. So according to different water pressure, time will be prolonged or shortened. ● Washing machine will prolong washing time if clothes are not evenly distributed.
Abnormal sound during spinning	<ul style="list-style-type: none"> ● Have the transport bolts been removed? ● Are there hairpin, coins or other foreign objects stuck in the drum? ● Is the machine installed on an uneven place?
Failure to work after power failure	<ul style="list-style-type: none"> ● If machine fails to operate after power failure, turn off and turn on the machine again to recover and reset program.

TROUBLESHOOTING GUIDE

Error Code	Reason	Inspection Factors	Solution
No display	Out of operation	<ul style="list-style-type: none"> Whether the outlet have electricity Whether the plug is plugged in Whether there is a power failure Whether the fuse has blown in the mains plug 	
E11	No water	<ul style="list-style-type: none"> Whether tap is turned on or off Whether filter has any blockage Whether there is water supply or not 	After checking and resolving, press the "Start/Pause" button
E12	Draining failure	<ul style="list-style-type: none"> Whether drain pipe is in the right place Whether drain pipe is too high or low Whether there is blockage in drain-pipe Whether there is blockage in pump filter 	After checking and resolving, press the "Start/Pause" button
H	Door can't be opened	<ul style="list-style-type: none"> Make sure water temperature has cooled down. 	Door unlocks automatically once temperature has dropped to safe range
U3	Spinning function doesn't work	<ul style="list-style-type: none"> Ensure washer is placed stably. Avoid overloading with too much clothes. Reduce load. Avoid rolling blanket up into machine. 	Add or remove 2~3 pieces of clothes and press the "Start/Pause" button
U4	Door not closed		Close the door, wait for "Door Lock" light to be activated before pressing "Start/Pause" button to continue
Other code	Alarm		Press "Start/Pause" button to resume operation. If problem persists, contact the service center.

AFTER-SALES SERVICE

BEFORE CALLING THE AFTER-SALES SERVICE

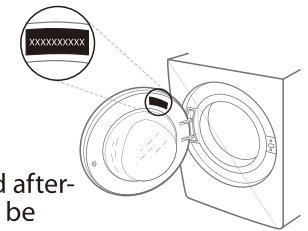
1. See if you can solve the problem by yourself with the help of the suggestions given in the "Troubleshooting Guide" section.
2. Switch the appliance off and back on again to see if the fault persists.

IF AFTER THE ABOVE CHECKS THE FAULT STILL OCCURS, GET IN TOUCH WITH THE NEAREST AFTER-SALES SERVICE

When contacting our Client After-sales service, always specify:

- a brief description of the fault;
- the type and exact model of the appliance;
- your full address;
- your telephone number.

If any repairs are required, please contact an authorised after-sales service (to guarantee that original spare parts will be used and repairs carried out correctly).



目錄



感謝您購買惠而浦產品



請仔細閱讀此使用說明書

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安全指引 (敬請留意)

使用本機前，請仔細閱讀安全指引，並妥善保管本使用說明書以便日後參考。在使用本機時，請務必遵守這些安全指引。如因不正確使用或非本公司授權技術人員安裝而導致的故障，不論是否處於保養期，本公司概不負責。

⚠ 請讓幼童 (0-3歲) 遠離本機。除非得到持續監視，否則應讓兒童 (3-8歲) 遠離本機。8歲以上之兒童，患有身體、感官或精神障礙的人士，以及經驗知識不足的人士，需接受相關安全指導或監督，方可操作本機。兒童不可胡亂玩弄本機。未經指導，兒童不可進行本機的清潔及保養工作。請勿強行開啟或踩踏機門。

使用

⚠ 注意：本機不可搭配外接開關裝置如計時器或獨立遙控系統使用。

⚠ 本機僅可用於一般住宅及以下地點：商店及辦公室的員工廚房區、飯店、旅館、民宿及其他居住環境。

⚠ 投入衣物量不應超出程序表中所列的最大洗衣量 (見「程序表」頁面，衣物重量為乾衣狀態下的重量)。

⚠ 請勿使用任何溶劑 (如松節油、苯)、含有溶劑之洗滌劑、去污粉、玻璃用、一般用清潔劑或易燃性液體進行洗滌；請勿以本機洗滌用易燃溶劑 (如三氯乙烯) 清洗過的衣物。

安裝

⚠ 若要搬動本機，必須找兩至三人一同小心搬動，切勿單獨搬動。在開箱與安裝時請穿戴保護手套，避免割傷。

若要於本機上疊放乾衣機，請先與我們的售後服務中心或零售商聯絡，確認是否可行。您必須使用專用的固定架才能疊放乾衣機至本機上。

⚠ 移動本機時請不要以握住頂部或上蓋的方式將其抬起。

⚠ 所有供水裝置 (如有) 及電源連接等安裝或維修工作，均須由合資格的技術人員進行。切勿自行維修或更換本機零件。請讓兒童遠離安裝地點。卸下包裝後，請確保本機在運輸過程中沒有損壞。如果已損壞，請與零售商聯繫，不要繼續進行安裝。請將包裝材料 (塑料袋、聚脂泡沫、釘子等) 置於兒童不能接觸的地方，以免發生意外。進行安裝前，請勿連接電源，以避免觸電風險。在安裝過程中，請確保電線沒有做成損壞，以避免起火或觸電風險。請在完成安裝後，方啟動及使用本機。

⚠ 請勿將本機安裝在可能暴露於以下極端條件的位置，如：通風不良的地方，溫度低於5°C或高於35°C的環境。

⚠ 將本機安裝在平坦堅固的地板上，若地板並非處於水平狀態，通過左右旋轉調節機腳，使本機水平放置。可使用水平儀檢查本機是否水平放置。

⚠ 若將本機安裝在木或「夾層」地板 (嵌木或層壓材質) 上，請先在地板上放上一塊最少60 x 60 x 3厘米的膠合板，然後再放置本機。

⚠ 請依照本地安全標準正確連接進水管線。

⚠ 請勿將只有冷水管線的機種連接熱水源。

⚠ 連接熱水進水管之水溫不可超過50°C。

⚠ 本機裝有可避免在運送時造成內部損壞的運輸螺栓。在安裝完成及使用本機前，請先將運輸螺栓拆除，然後使用提供的塑膠蓋，以密封螺絲孔。

⚠ 安裝好本機後，請等待一段時間後始啟動使用，以令本機適應房間的環境條件。

⚠ 請不要讓本機底部的通風口被地毯或其他東西堵住。如要將本機放在地毯上，請調整機腳，以便在本機下方留出足夠的通風空間。

⚠ 請使用跟機配備的全新喉管連接水源，切勿使用舊有或曾用過的喉管。

⚠ 供水壓力為0.03~1MPa。

電氣警告

⚠ 本機的電源插座位置，應置於容易接觸到的地方，令本機可以透過拔出插頭或關閉電箱中斷電源。本機必須接上地線，及符合本地的電器安全標準法。

⚠ 切勿以拖板或萬能插頭連接本機。在安裝後，使用者不得接觸電線或電器組件。赤腳或手腳未乾時，不可觸碰本機。若電線或插頭已損壞、無法正常運作，或曾掉落過，均請不要繼續使用本機。

⚠ 若電線損壞，請聯絡合資格的電器維修人員進行更換。

安全指引（敬請留意）

清潔和保養

⚠警告：執行任何維修或清潔操作之前，請先關閉及拔下電源插頭。切勿使用蒸氣清洗本產品。

廢棄包裝材料

⚠包裝材料均為100%可回收並帶有回收標誌♻。請將可循環再用的物料，放置適當的回收中心，以便循環再用。

廢棄家用電器

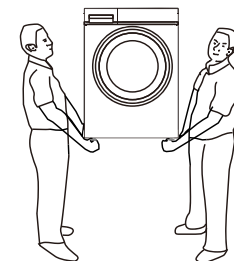
本機依照有關廢棄電器和電子設備(WEEE)的歐盟標準2012/19/EU標示。請確保以正確的方式廢棄本產品，避免因不當的廢棄處理方式而對環境和人體健康造成潛在的負面影響。

本機標有♻符號，表示此機不能作為一般家庭廢品處理，該產品必須遵照本地的廢物處置法規進行棄置或回收。您應將它交給回收電器和電子設備的適用收集點。

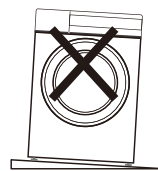
安裝指引

運輸

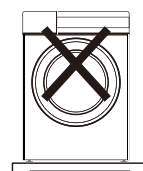
需要兩個人來搬運機器。一側一人握住機器支腳搬運機器。



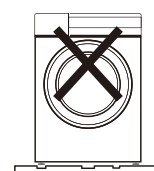
洗衣機的位置



1. 在不平穩的地面



2. 在平台和支架上



3. 在凹凸地面上

洗衣機安裝的地面必須堅硬、平坦、防滑。請勿將洗衣機放置在柔軟的毯子或木地板上。禁止將洗衣機放置在平台或支架上。

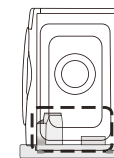
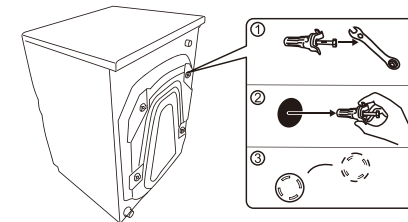
洗衣機必須與牆壁或擋板保持至少10厘米的距離。

運送時拆下用於固定洗衣機的螺栓

為了在運輸過程中保護機器，機器內部插入了4個螺栓。使用前拆下這些螺栓。（否則脫水過程中會產生強烈震動、噪音、故障。）

1. 用扳手旋下4個運輸螺栓。
2. 水平拆下螺栓。
3. 將蓋子裝入孔中。

- 請銷售人員或專業維修人員安裝機器。
- 請妥善保管拆下的螺栓，搬家時會使用它們。
- 如圖所示，使用前請務必確認底座保護裝置沒有卡在洗衣機底部，否則會影響洗衣機的正常使用。



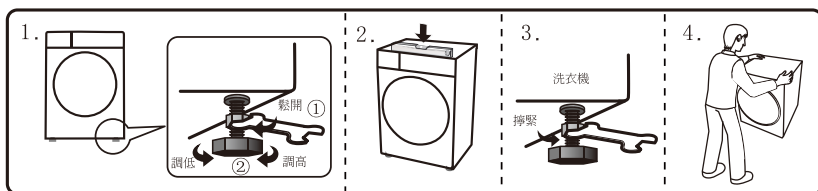
底部保護裝置

安裝指引

調整洗衣機以水平擺放

如果洗衣機安裝不水平，使用時可能會發生異常噪音、震動或功能異常，請根據下列步驟調整洗衣機腳，使洗衣機水平放置：

1. 用工具沿順時針方向鬆開洗衣機底部機腳的螺絲帽，轉動機腳可以調整高度令洗衣機水平放置。
2. 使用水平儀檢查洗衣機的調準狀態，確保正確調平洗衣機。
注意：四個底腳必須與地面貼著，穩固立在地面上。
3. 用工具逆時針將螺絲帽擰緊，鎖定機腳。
4. 調整好之後，用兩隻手分別按住洗衣機上蓋的對角，稍稍用力按壓、晃動，以確認洗衣機是否已經水平放置。



連接進水管

將進水軟管接頭連接到水龍頭上

水龍頭：A 型：是最適合的類型

B 型：水龍頭開口的長度至少需要16毫米。如果小於16毫米，則無法安裝軟管接頭。

C 型：可能會導致漏水。

注意：

- 不要使用高於 50 度的熱水。
- 如果您的水龍頭不適合，請諮詢您的經銷商。



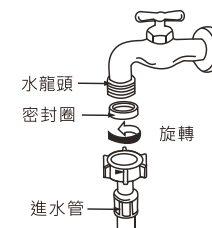
安裝指引

連接進水軟管

注意：請使用跟機配備的全新喉管。

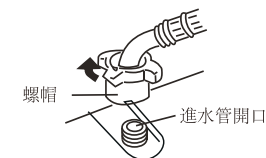
連接軟管接頭與進水閥口

1. 請檢查密封圈是否良好的固定在軟管的接頭上。
2. 將進水軟管彎曲的一端連接在洗衣機的進水閥上，用手擰緊進水軟管上的旋緊螺帽。
3. 將進水軟管直的一端連接在水龍頭上，並用手擰緊進水軟管上的旋緊螺帽。
4. 打開水龍頭，檢查是否有漏水。如果水管的一端有漏水，請將那端的旋緊螺帽擰緊。如果水壓比較大，請關閉水龍頭，然後再緩緩的打開。

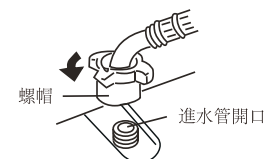


將進水管安裝到洗衣機上

握住軟管，順時針轉動螺帽至螺帽旋緊。



當您想拆下進水管時，請在關閉水龍頭後逆時針旋轉螺帽。



安裝指引

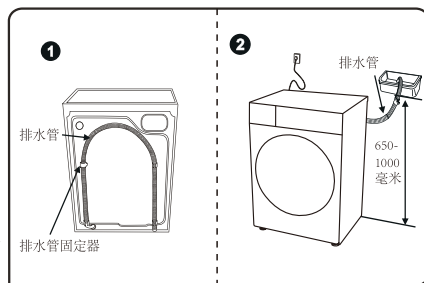
連接排水管

1. 洗衣機不工作時，將排水軟管放在洗衣機後方。（如圖1所示）

2. 洗衣機運行時，將排水管放入排水池（如圖2）；您也可以將排水管末端放入下水道中，在排水管末端和下水道彎頭之間留有空間，以避免洗衣機中的水難以排出。

3. 定期清洗泵內的過濾器，以保持洗衣機正常運作。

注意：請勿取下排水軟管，以免洗衣機不能正常運作。



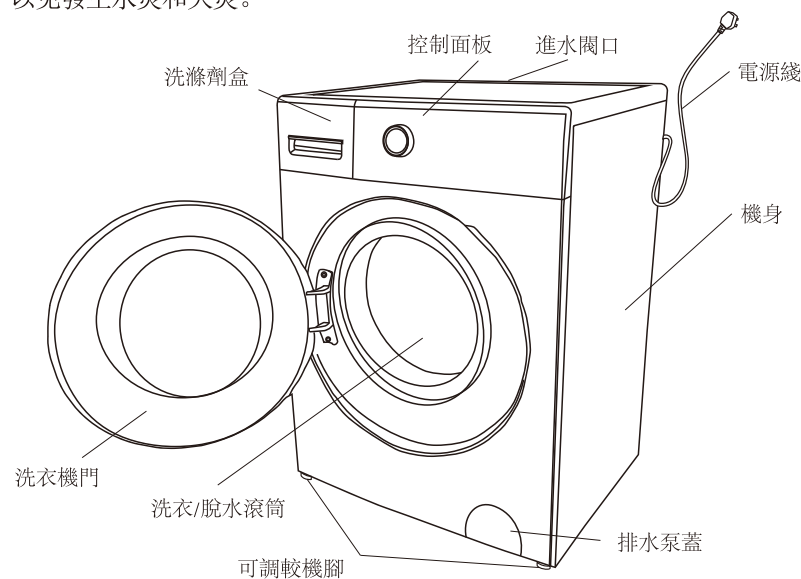
規格表

型號	FWPB28502GW	FWPB48502GW
額定洗滌容量	8.5kg	8.5kg
最高脫水轉速	1200轉/分鐘	1400轉/分鐘
最大電流	10A	10A
額定電壓	220-240V~	220-240V~
額定功率	1750W	1750W
水壓	0.03-1.0MPa	0.03-1.0MPa
產品尺寸 (寬*深*高)	596*520*820mm	596*520*820mm
淨重	70kg	70kg

洗衣機介紹

注意

- 我們建議用戶於首次使用洗衣機前運行一次滾筒清潔程序。
- 當洗衣機長期不使用時，不要忘記關閉水龍頭並拔下電源插頭，以免發生水災和火災。



配件

說明書	進水軟管	蓋子 (4個)	扳手	排水管掛架

開鎖及解鎖方法

機門上鎖

洗衣機運作時，機門會自動鎖緊並無法打開。

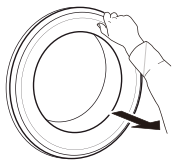
解鎖

洗衣機運作時，按「啟動/暫停」鍵。洗衣機滾筒停止旋轉後，門鎖即可解開。

- 如果直接拔掉電源插頭或機器運作時停電，門將無法自動解鎖。
- 如果在機器運作時打開門，泡沫可能會溢出。請用毛巾徹底清潔。
- 機器工作溫度較高時，用戶將無法打開機門。
- 當水溫高時，用戶將無法打開機門。

機門

拉動手柄以打開機門



要關閉機門，請握著手柄推動機門直至聽見「咔噠」一聲



洗滌劑盒

洗衣粉 ● 液

- 此格用於放入洗衣粉或洗衣液。
- 若使用洗衣粉，請用少量水溶解洗衣粉以達到最佳洗衣效果。

柔順劑

- 請於洗衣前放入柔順劑。柔順劑會於最後一次過水前自動注入滾筒。
- 若使用較為濃稠的柔順劑，請於使用前以適當的比例用水進行稀釋後使用。

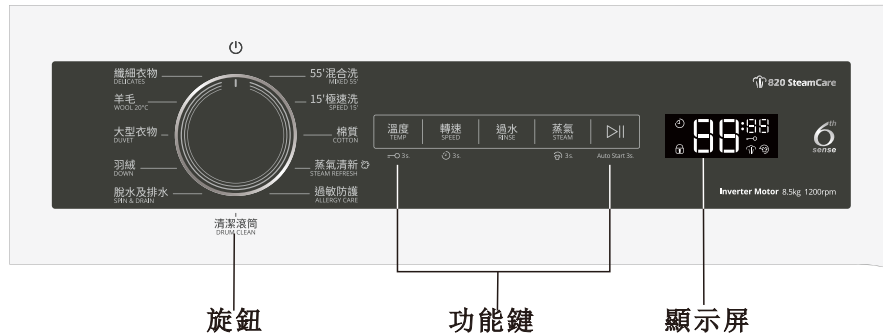
預洗用洗衣劑

- 當使用預洗程序時，請在此格加入洗衣劑。
- 建議不要投放多於20克的洗衣粉，以免造成洗衣粉飛濺。

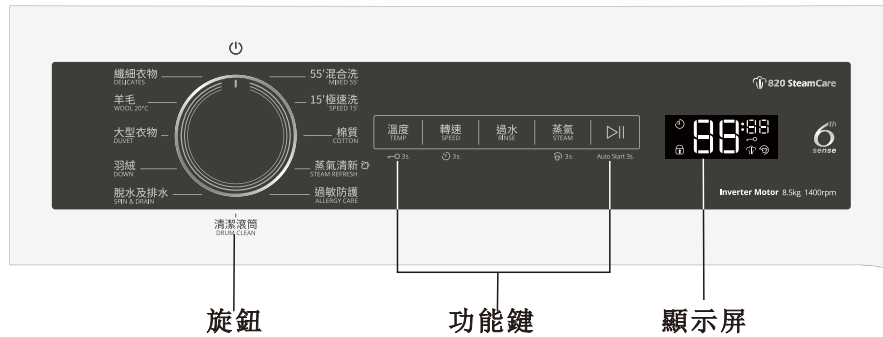
- 請使用前置式洗衣機專用的洗滌劑。
- 請勿使用過量洗滌劑。否則會產生過多泡沫，影響過水性能或導致故障。
- 請參閱使用者指南正確使用洗滌劑，並根據衣物類型、顏色、水溫和污垢程度使用。
- 使用溫和的洗滌劑可以有更好的洗滌性能並保護環境。
- 請不要使用過量的洗衣粉，以防止洗滌週期結束時在洗衣機膠圈上留下殘留物。

控制面板

FWPB28502GW



FWPB48502GW



■ 啟動/暫停鍵

- 按一下可啟動洗衣程序；再按一下可暫停洗衣機運作。
- 關機狀態下，長按3秒可啟用「一鍵啟動」程序，最大洗衣量為8.5公斤。



■ 電源旋鈕

- 啟動或關閉洗衣機。
- 當洗衣程序完結，洗衣機會自動關閉。



■ 程序選擇旋鈕

- 根據衣物種類及骯髒程度選擇合適的洗衣程序。

■ 顯示屏

- 當啟動電源，螢幕會顯示所選程序時間及其他功能。
- 當洗衣機正在運行，螢幕會顯示剩餘操作時間。
- 當洗衣機出現故障，螢幕會顯示錯誤代碼。

■ 溫度

- 根據衣物種類，設定洗衣溫度。
- 每個程序均會有預設的洗衣溫度範圍。
- 長按3秒可設定兒童鎖功能。

■ 轉速

- 用戶可根據需要設定脫水轉速。
- 每個程序均會有預設的脫水轉速範圍。
- 長按3秒可設定預校結束時間功能，可設定1-24小時的時間。

■ 過水

- 用戶可根據需要設定過水次數。
- 不同洗衣程序的過水次數選擇範圍不一。

■ 蒸氣

- 用戶可根據需要選擇開啟或關閉蒸氣功能。
- 長按3秒可設定「蒸氣抗菌+」功能。

程序表

程序	溫度		過水次數	最高脫水轉速（轉/分鐘）		最大洗衣量（公斤）
	預設	溫度範圍		FWPB28502GW	FWPB48502GW	
55' 混合洗	30℃	☼ -60℃	預設:2 範圍:0-6	1200	1400	8.5
15' 極速洗	☼	☼ -30℃	預設:1 範圍:0-4	1000	1000	2
棉質	30℃	☼ -80℃ 80℃預洗程序	預設:2 範圍:0-6	1200	1400	8.5
蒸氣清新	—	—	—	—	—	1
過敏防護	60℃	60℃-90℃	預設:3 範圍:0-6	1200	1400	4
清潔滾筒	90℃	90℃	預設:1	800	800	—
脫水及排水	—	—	預設:0 範圍:0-6	1200	1400	8.5
羽絨	30℃	☼ -40℃	預設:3 範圍:0-6	1000	1000	4
大型衣物	30℃	☼ -60℃	預設:2 範圍:0-6	1200	1200	6
羊毛	20℃	☼ -40℃	預設:2 範圍:0-6	800	800	1
纖細衣物	☼	☼ -40℃	預設:2 範圍:0-6	600	600	3

☼ 水溫常溫 — 不可設定 ● 可設定 ★ 默認選擇不可取消

能源標籤測試程序 - 此程序是針對能源標籤作參考。設定棉質程序的溫度為60℃。用於洗滌一般沾棉的標準程序，它是在結合水和能源消耗方面上最佳的程序。實際水溫可能偏離指定洗衣程序的溫度。

預設洗衣程序時間（小時:分鐘）	蒸氣	蒸氣抗菌+	程序簡介
0:55	●	●	適用洗滌輕微至一般污垢的棉質、麻質、合成纖維、混合衣物等。
0:15	●	●	適用於快速清洗有少量污漬的衣物。
1:07	●	●	適用於日常清洗棉質衣物或麻質衣物。
0:30	★	—	使用蒸氣護理，使衣物纖維蓬鬆柔軟，程序完成後，衣物會微濕。!請勿加入洗衣劑及柔順劑。
2:03	●	●	適用於棉麻等可高溫洗滌的衣物。
2:18	—	—	清潔內外筒，請勿放置衣物。
0:11	—	●	適用於僅需脫水的衣物。
1:31	—	—	適用於可機洗的羽絨衣物。
1:17	●	●	適用於大件衣物的洗滌。
1:04	—	—	適用於可機洗的羊毛類衣物洗滌。
0:55	—	—	適用於絲綢、雪紡類織物洗滌。

☼ 水溫常溫 — 不可設定 ● 可設定 ★ 默認選擇不可取消

由於不同條件因素(如: 入水溫度, 供水壓力等), 各家庭的數據值可能會有不同。而大約的程序時間值是根據預設的程序而設置, 而功能選項並不計算在內。

第6感智能感應 - 智能感測調控技術可通過水流, 節能和負載量而調節程序時間。

首次及日常使用

首次使用

完成安裝洗衣機，並且在您第一次使用它之前，請在沒有衣物的情況下，加入洗衣劑運行一次「清潔滾筒」程序。

日常使用

1. 準備

- 放入衣物並關上機門。
- 於洗滌劑盒放入洗衣液或洗衣粉。
- 扭開進水龍頭，連接排水喉，接駁供電。

2. 啟動電源。

- 3. 揀選合適程序。
- 4. 揀選合適功能。
- 5. 按下「啟動/暫停」鍵。
- 6. 當洗衣程序完結，提示音會響起。

羊毛程序的操作指引

- 開啟洗衣機電源並揀選羊毛程序。

注意

- 請於洗衣前確認衣物標籤。
- 溫度不能高於40度，以免損壞衣物纖維。
- 洗衣完結後，請立即取出衣物讓衣物疏氣以防止衣物變形。
- 使用羊毛專用清潔劑能提升清洗效能。
- 將淺色衣物及深色衣物分開清洗。

各個功能簡介

預校結束時間功能

方法

- 開機後，依照需求選擇適當的程序。
長按3秒「轉速」按鍵可進入預校結束時間功能設置，再按「轉速」按鍵選擇完成時間（5秒內無任何操作，默認確認）。
- 按下「啟動/暫停」鍵啟用功能。
(延遲時間間隔為1小時，最長為24小時。)

注意

- 如果需要修改時間，請重新開機並重設。
- 設定後，用戶仍然可以關機取消此功能。
- 選擇好時間後，等待大約5秒，所設定之時間將會被顯示。
- 預校結束時間因水壓、洗衣量、衣服類型、水溫等因素而與實際結束時間有差別。

蒸氣功能

方法

- 打開電源後，選擇合適程序，按「蒸氣」鍵選擇蒸氣功能。
- 按「啟動/暫停」鍵，開始洗滌，將在洗滌過程中，加入蒸氣，為衣物進行除菌及護理。

注意

- 易褪色的物品請勿使用「蒸氣」功能。
- 含蒸氣模式下，筒內為高溫高濕環境，並不建議用以洗滌深色、羊毛絲質等對溫度敏感的衣物。

蒸氣抗菌+功能

方法

- 打開電源後，選擇合適程序，長按「蒸氣」鍵3秒可啟用功能。
- 按「啟動/暫停」鍵，開始洗滌，將在程序運轉結束後，增加約6小時蒸氣護理過程，滾筒會定時轉動並加入蒸氣，抑制機內不良氣味清新衣物。

注意

- 您可以在任何時段關閉電源中斷程序，並需要等待降溫後，機門才能打開。

各個功能簡介


保護兒童的設置

如果在程序啟動之前打開機門，洗衣機在運行時將會自動啟動兒童保護功能。首先，機門將被鎖上，電機將運轉一段時間。接下來，機門將被解鎖一段時間，直到再次工作。如果等待期間機門被打開，洗衣機將自動停止。

兒童鎖功能

用戶可以啟動兒童鎖功能，以防止兒童在操作過程中玩耍機器。機門及程序按鍵將會被自動鎖上。當此選項被取消時，機門亦會被解鎖。

設定/取消方法

啟動洗衣機並按下「溫度」鍵3秒直到“”兒童鎖指示燈亮起，兒童鎖將會被啟用。重複上述步驟以取消兒童鎖選項。

提示與貼士

衣物分類的規則

- 織物類型/標籤上的說明（棉、混合纖維、合成纖維、羊毛、手洗物品）。
- 顏色（將有色衣服與白色衣服分開，單獨清洗新的有色衣服）。
- 尺寸（在同一負載下洗滌不同尺寸的物
- 品，以提高洗滌效率和滾筒內的重量分佈）。
- 精緻物品（將小件物品 - 如尼龍襪和帶扣的衣服 - 如胸圍，放在洗衣袋或帶拉鍊的枕套中）。

服裝標籤上的洗滌符號

符號中寫的數值是指洗滌衣物的最高溫度。



一般機洗



一般機洗（請使用較溫和的程序）



一般機洗（請使用非常溫和的程序）



只可手洗



不可洗

定期清洗過濾器

這是防止過濾器堵塞和令殘留水正確排出所必需的。

節約能源及保護環境

- 遵循「程序表」中的指示，將衣物負載限制在指示內，以優化能源、水和洗滌劑的消耗並減少洗滌時間。
- 不要超過洗滌劑製造商推薦的洗滌劑用量。
- 通過使用 60°C 代替 90°C 洗滌程序或使用 40°C 代替 60°C 洗滌程序來節省能源。
- 為了在洗滌時節省能源和時間，請為程序選擇可用的最高脫水速度，以減少洗滌程序結束時衣物中殘留的水份。
- 使用合適的去污劑預處理任何污漬，或者在洗滌前用水沾濕任何干燥的污漬，因為這可減少使用高溫程序的需要。

顯示屏圖標

	兒童鎖	圖標會亮起來： 當兒童安全鎖啟動。所有按鍵（電源鍵除外）將會上鎖。
	預校結束時間	圖標會亮起來： 當預校結束時間功能啟動。
	門鎖	圖標會亮起來： 1. 當洗衣程序運行中。 2. 滾筒內溫度很高。 3. 滾筒內水位高。
	蒸氣	圖標會亮起來： 當蒸氣功能啟動。
	蒸氣抗菌+	圖標會亮起來： 當蒸氣抗菌+功能啟動。

清潔及保養

若要進行清潔及保養，請先關閉洗衣機並拔掉電源。請不要用易燃液體清潔洗衣機。

清潔洗衣機外部

使用柔軟的濕布清潔洗衣機的外部部件。

請勿使用玻璃或通用清潔劑、去污粉或類似物質清潔控制面板 - 這些物質可能會損壞印字。

檢查供水管

定期檢查進水軟管是否易脆和有裂紋。如果損壞，請使用我們的售後服務或您的專業經銷商提供的新軟管更換。

根據軟管類型:



如果進水軟管有透明塗層，請定期檢查局部顏色是否變深。如果是，則軟管可能有洩漏，應更換。

清潔及保養

- 請定期進行洗衣機的清潔和保養工作，良好的保養習慣會延長洗衣機的使用壽命。
- 執行任何清潔和保養之前，請拔掉電源插頭，防止意外發生。

清潔洗衣機的外部

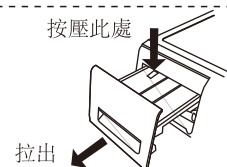
- 每次使用完後，請用柔軟乾淨的軟布擦拭機身。當污漬嚴重時，可在布上加上適量的洗滌劑或肥皂水擦拭。
- 不可用水直接沖洗機身。
- 不可使用去污粉、稀釋劑、汽油、酒精等化學物品擦拭機身。

清潔洗衣機膠圈

每次使用完後，請用毛巾擦去污垢、紙屑毛等雜物。膠圈的溝槽內如有別針等細小物件，請務必將其取出。

清潔洗滌劑盒

輕輕抬起並將洗衣劑盒拉出，並取下分割器。
用水沖洗所有部件，這個步驟應該經常重複，以確保潔淨。



清潔進水喉內的濾網 (建議每半年一次)

1. 關閉水龍頭並取下洗衣機側進水軟管。
2. 取出進水閥口上的過濾網。
3. 用牙刷等工具將過濾網清洗乾淨後，再裝到進水閥口。
4. 將進水軟管重新連接上。



清潔滾筒 (建議每個月一次)

洗衣機用過一段時間後，滾筒可能積聚污垢，此時可運行「清潔滾筒」程序保持滾筒潔淨。(注意：請勿放入衣物)

清潔濾網/排走積水 (建議每個月一次)

1. 先拔下電源插頭，然後用硬幣類物品插入水泵蓋上方的卡槽，打開水泵過濾蓋。(注意：如果使用過熱洗程序，排水積水前應等待水冷卻下來)
2. 逆時針轉動取出過濾器。
3. 將過濾器用水沖洗乾淨。
4. 將過濾器塞回原位，然後順時針擰緊，扣好水泵裝飾蓋。

注意: 1. 過濾器必須旋緊以免導致漏水。
2. 機器運行時請勿進行過濾器清洗工作。



並非故障的情況

情況	可能原因
未能打開機門	<ul style="list-style-type: none"> ● 水溫過高或停電。 ● 兒童鎖已啟用。
異味	<ul style="list-style-type: none"> ● 由於洗衣機有橡膠部件，所以可能會於起初發出橡膠味。
未能進水	<ul style="list-style-type: none"> ● 確保水龍頭已打開。 ● 確保過濾器沒有堵塞。
洗衣機於洗衣程序進行時進行排水	<ul style="list-style-type: none"> ● 泡沫洗滌劑過多
剩餘時間更改	<ul style="list-style-type: none"> ● 由於洗衣機自動注水以確保衣物均勻分佈。 ● 剩餘時間以15公升/分鐘流量計算。所以根據水壓的不同，時間會延長或縮短。 ● 若衣服分佈不均勻，洗衣機會延長時間。
脫水時發出不正常聲音	<ul style="list-style-type: none"> ● 運輸螺栓是否已經移除？ ● 是否有髮夾、硬幣或其他外來物件掉入或卡住在滾筒裏？ ● 是否洗衣機安裝時未調平底腳？
停電恢復後無法運作	<ul style="list-style-type: none"> ● 如果斷電後機器無法運作，請重新開機並重設程序。

疑難排解指引

錯誤代碼	原因	檢查項目	解決方法
無顯示	停止運行	<ul style="list-style-type: none"> ● 插座是否有供電 ● 插座是否已經連接好 ● 電源是否被截斷 ● 電源保險絲是否熔斷 	
E11	未能進水	<ul style="list-style-type: none"> ● 水龍頭是否開啟或關閉 ● 進水閥過濾器是否堵塞 ● 供水是否停止 	檢查處理後，按下「啟動/暫停」鍵
E12	排水故障	<ul style="list-style-type: none"> ● 檢查排水喉是否位置正確 ● 檢查排水喉高度是否過高或過低 ● 檢查排水喉是否有淤塞 ● 水泵過濾結構是否堵塞 	檢查處理後，按下「啟動/暫停」鍵
H	機門不能打開	<ul style="list-style-type: none"> ● 確保熱水溫度已冷卻。 	於溫度降低至安全水平，機門將會自動解鎖。
U3	未能脫水	<ul style="list-style-type: none"> ● 確保洗衣機平穩擺放。 ● 避免因放置過多衣服而導致超過負重。 ● 避免將捲起來的毛毯放進洗衣機。 	重新放置衣物，添加/減少2-3件衣服並按下「啟動/暫停」鍵。
U4	機門未關		關上機門，等待門鎖燈亮起，再按下「啟動/暫停」鍵。
其他代碼	警報		按下「啟動/暫停」鍵重啟運作。若問題持續，請聯絡服務中心。

售後服務

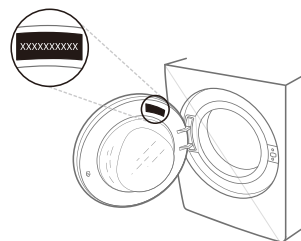
在致電售後服務之前

1. 看看能否借助「疑難排解指引」中給出的建議自行解決問題。
2. 關閉設備再重新打開，看看故障是否仍然存在。

如果以上檢查後故障仍然存在，請與就近的售後服務中心聯繫。

聯繫我們的客戶售後服務時，請務必說明：

- 故障的簡要描述；
- 產品類型和型號；
- 您的完整地址；
- 您的電話號碼。



如果需要維修，請聯繫授權的售後服務（以保證使用原廠零件並正確地進行維修）。