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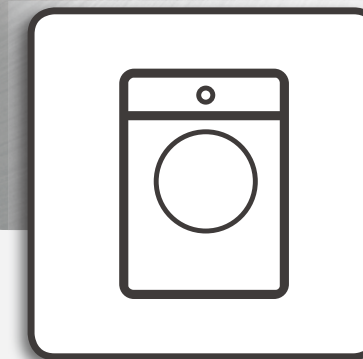
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**Health & Safety, Use & Care, Installation Guide and  
Online Warranty Registration Information**

產品安全指引、使用說明、安裝指南及  
網上登記保養資料

Model 產品型號 : WRAL856411



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Read operator's manual

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## SAFETY NOTICE

Before using the appliance, read these safety instructions. Keep them nearby for future reference. These instructions and the appliance itself provide important safety warnings, to be observed at all times. The manufacturer declines any liability for failure to observe these safety instructions, for inappropriate use of the appliance or incorrect setting of controls.

⚠ Very young children (0-3 years) should be kept away from the appliance. Young children (3-8 years) should be kept away from the appliance unless continuously supervised. Children from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision. Never open the door forcibly or use it as a step.

### PERMITTED USE

⚠ CAUTION: The appliance is not intended to be operated by means of an external switching device, such as a timer, or separate remote controlled system.

⚠ This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments.

⚠ Do not load the machine above the maximum capacity(kg of dry cloth) indicated in the programme table.

⚠ This appliance is not for professional use. Do not use the appliance outdoors.

⚠ Do not use any solvents (e.g. turpentine, benzene), detergents containing solvents, scouring powder, glass or general purpose cleaners, or flammable fluids; do not machine wash fabrics that have been treated with solvents or flammable liquids.

⚠ That the tumble dryer is not to be used if industrial chemicals have been used for cleaning.

⚠ That the lint trap has to be cleaned frequently, if applicable.

⚠ That lint must not be allowed to accumulate around the tumble dryer.

⚠ Do not dry unwashed items in the tumble dryer.

### INSTALLATION

⚠ The appliance must be handled and installed by two or more persons-risk of injury. Use protective gloves to unpack and install-risk of cuts.

If you want to stack a dryer on top of your washing machine, first contact After-Sales Service or your specialist dealer to verify whether this is possible.

This is only possible if the dryer is attached to the washing machine by means of appropriate stacking kit available through our After-Sales Service or your specialist dealer.

⚠ Move the appliance without lifting it by the worktop or top lid.

⚠ Installation, including water supply (if any) and electrical connections and repairs, must be carried out by a qualified technician. Do not repair or replace any part of the appliance unless specifically stated in the user manual. Keep children away from the installation site. After unpacking the appliance, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest After-sales Service. Once installed, packaging waste (plastic, styrofoam parts etc.) must be stored out of reach of children-risk of suffocation. The appliance must be disconnected from the power supply before any installation operation-risk of electric shock. During installation, make sure the appliance does not damage the power cable-risk of fire or electric shock. Only activate the appliance when the installation has been completed.

⚠ Do not install your appliance where it may be exposed to extreme conditions, such as: poor ventilation, temperatures below 5°C or above 35°C.

⚠ When installing the appliance make sure that the four feet are stable and resting on the floor, adjusting them as required, and check that the appliance is perfectly to level using a spirit level.

## SAFETY NOTICE

⚠ If the appliance is being installed on wood or "floating" floors (certain parquet and laminate materials), secure a 60 x 60 x 3 cm (at least) sheet of plywood to the floor then place the appliance on top of this.

⚠ Connect the water inlet hose to the water supply in accordance with the regulations of your local water company.

⚠ For cold fill only models: do not connect to the hot water supply.

⚠ For models with hot fill: the hot water inlet temperature must not exceed 50°C.

⚠ The washing machine is fitted with transport bolts to prevent any possible damage to the interior during transport. Before using the machine, it is imperative that the transport bolts are removed. After their removal, cover the openings with the 4 enclosed plastic caps.

⚠ After installation of the device, wait a few hours before starting it so that it acclimates to the environmental conditions of the room.

⚠ Make sure that the ventilation openings in the base of your washing machine (if available on your model) are not obstructed by a carpet or other material.

⚠ Use only new hoses to connect the appliance to the water supply. The old hose-sets should not be reused.

⚠ The supply water pressure must be in the 0.03-1 MPa range.

### ELECTRICAL WARNINGS

⚠ It must be possible to disconnect the appliance from the power supply by unplugging it if the plug is accessible, or by a multi-pole switch installed upstream of the socket in accordance with the wiring rules, and the appliance must be earthed in conformity with national electrical safety standards.

⚠ Do not use extension leads, multiple sockets or adapters. The electrical components must not be accessible to the user after installation. Do not use the appliance when you are wet or barefoot. Do not operate this appliance if it has a damaged power cable or plug, if it is not working properly, or if it has been damaged or dropped.

⚠ If the supply cord is damaged, it must be replaced with an identical one by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard-risk of electric shock.

### CLEANING AND MAINTENANCE

⚠ **WARNING:** Ensure that the appliance is switched off and disconnected from the power supply before performing any maintenance operation; never use steam cleaning equipment - risk of electric shock.

### DISPOSAL OF PACKAGING MATERIALS

The packaging material is recyclable and is marked with the recycle symbol (♻). The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal. **DISPOSAL OF HOUSEHOLD APPLIANCES** This appliance is manufactured with recyclable or reusable materials. Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery, and recycling of household electrical appliances, contact your local authority, the collection service for household waste, or the store where you purchased the appliance. By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health. The symbol (♻) on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection center for the recycling of electrical and electronic equipment.

### MATTERS NEED ATTENTION

1. Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes, and wax removers should be washed in hot water with an extra amount of detergent before being dried in the tumble dryer.

2. Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber-backed articles, and clothes or pillows fitted with foam rubber pads should not be dried in the tumble

## SAFETY NOTICE

dryer.

3. Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.

4. Remove all objects from pockets such as lighters and matches.

5. Fill steam generators only with liquids specified by the manufacturer.

6. **WARNING:** Never stop a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.

7. **WARNING:** The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.

8. For appliances with ventilation openings in the base, instructions that a carpet must not obstruct the openings.

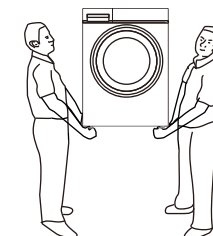
9. Exhaust air must not be discharged into a flue which is used for exhausting fumes from appliances burning gas or other fuels.

10. The appliance must not be installed behind a lockable door, a sliding door, or a door with a hinge on the opposite side to that of the tumble dryer, in such a way that a full opening of the tumble dryer door is restricted.

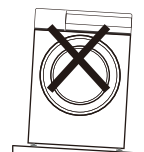
## INSTALLATION INSTRUCTIONS

### Transportation

At least two people are needed to carry the machine. One person on one side carries the machine by holding the machine feet.



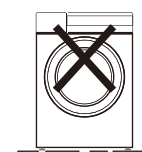
### Location of washer dryer



1. On the sloping ground



2. On the platform and the bracket



3. On a bumpy ground

Washer dryer must be installed on the ground which must be hard, flat and skid proof. Please do not lay the washer dryer on the soft blanket or wooden floor. It is forbidden to lay the washer dryer on the platform or the bracket.

### Remove the bolt used to fix the machine in transportation

To protect the machine in transportation, there are 4 bolts inserted into the inner part of the machine. Remove these bolts before use. (otherwise there will be strong shock, noise, and disfunction in spinning process.)

1. Unscrew the bolts that are fixed before transportation by spanner (4 bolts).

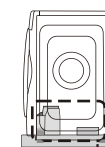
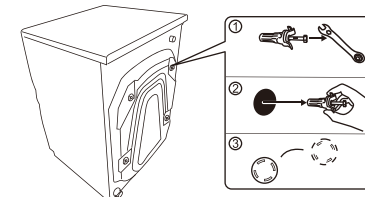
2. Remove the bolts horizontally.

3. Fit the lid into the holes.

- Installation should only be carried out by qualified technicians.

- Keep the dismantled bolts carefully, you will need them again when moving the machine to another location.

- As the picture shows, please be sure that the base protection device is not stuck at the bottom of the washer dryer before use, otherwise it will affect the normal use of washer dryer.



Base protection device

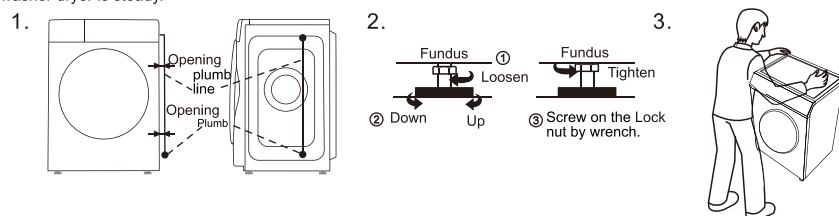
# INSTALLATION INSTRUCTIONS

## Adjust the machine horizontally

There will be strong shock, noise, and disfunction in operation if the washer dryer is not steadily installed. Please adjust the front adjustable feet.

### Methods are as follows:

1. Check whether the washer dryer is on a level surface using a plumb line as shown in figure 1.
- The washer dryer is on a level ground floor if the Frame line of washer dryer is parallel with the plumb line.
2. Adjust the feet of washer dryer if necessary to make the washer dryer level as shown in figure 2.
3. Put your hands on the washer dryer diagonally, press and shake the washer dryer slightly to make sure that the washer dryer is steady.



## Connecting the Water Inlet Hose

### Attaching the Joint to the Faucet

Type (the faucet mouth should be smooth)

Type A: The most appropriate.

Type B: The length of the faucet mouth needs to be at least 16mm.

Otherwise the joint cannot be installed.

Type C: It may cause water leakage.

### CAUTIONS:

- Do not use water which is hotter than 50°C.
- If your faucet is not suitable, please replace with an appropriate one.

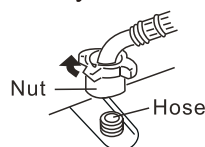


### How to Attach the Joint

1. Securely tighten the joint to secure the top of the joint to the faucet.
2. Remove the CAUTION label from the joint.
3. Turn the coupler on the joint clockwise to attach the hose securely to the top of the joint.

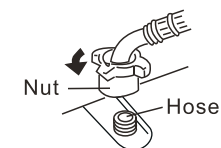
## Connecting Water Inlet Hose to the Washer Dryer

Turn the nut clockwise till the nut is tight while holding the hose.



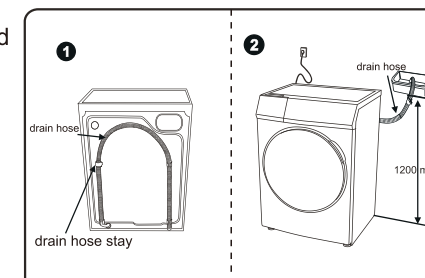
# INSTALLATION INSTRUCTIONS

Turn the nut counterclockwise after turning the faucet off if you want to detach the water inlet hose.



## Connecting the Drain Hose

1. When the machine is not in use, put drain hose at the back of machine (figure 1).
2. When in operations, put drain hose into drainage duct (figure 2); you can also put end of drain hose into sewer, leaving space between end of drain hose and sewer elbow to avoid difficulty in draining water out of washer dryer
3. Clean filter in pump periodically to keep washer dryer working normally.



**Note:** Do not take off drain hose to avoid drainage problems.

# SPECIFICATION

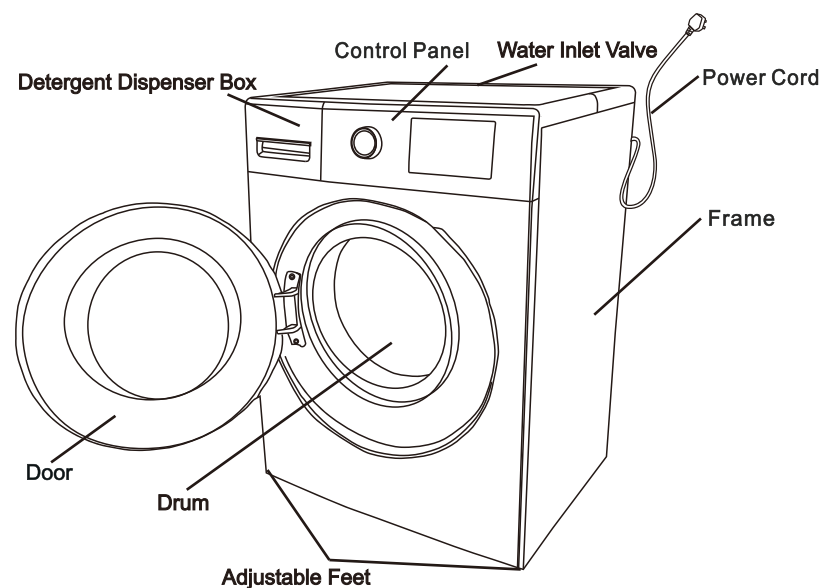
Model	WRAL856411
Washing capacity	8.5kg
Drying capacity	6.0kg
Max spin speed	1400rpm
Rated voltage	220-240V/50Hz
Rated power	1800W
Water pressure	0.03-1.0MPa
Product dimension (W x H x D)	595 x 820 x 560 mm (Door & Button excluded) 595 x 820 x 600 mm (Door & Button included)



## NAME OF PARTS

### Attention

- We suggest the user to run the "DRUM CLEAN" program before the first wash.
- Don't forget to close the water tap and unplug the power supply when not in use to avoid any flood and fire disaster.



### Accessories

Instruction manual	Water Supply Hose	Lid (4 pcs)	Spanner

## DETERGENT DISPENSER BOX

### Powder detergents

- For undissolved detergents, for example: soap powder, dissolve it in advance, then pour into the case.

### Liquid detergent and bleach

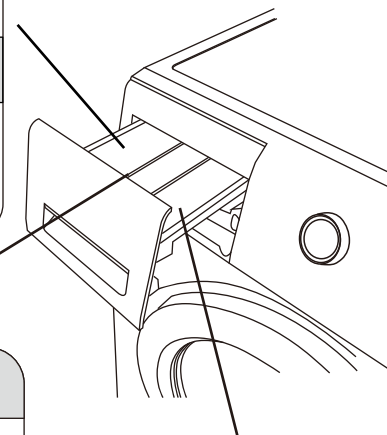
- Use low suds detergent for machine washing.
- For the concentrated liquid detergents, dilute it in advance, then pour into the case.

### Fabric Softener

- Pour in additives before washing, it will be poured into drum automatically at the last round of rinsing process.
- For the concentrated detergents, dilute it in advance, then pour it into the case.
- Do not exceed to the full mark line.

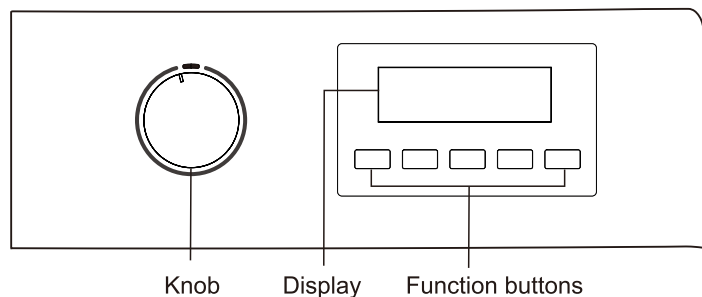
### Pre-wash detergents

- Detergents can be poured in this case for pre-washing.



- Use the detergents in accordance with the instruction by its manufacturer.
- Excessive detergents will cause too much foams affecting washing performance, also create function faults.
- Choose suitable detergents in accordance with the type and color of clothes, the water temperature and the stain.

## INTRODUCTION TO THE CONTROL PANEL



### ■ Start/Pause button

- Press button once to start and press again to pause.



### ■ On/Off

- Turn the knob to switch on the machine. When the knob is in OFF position the machine will be switched off.

### ■ Knob

- Choose a suitable program according to fabric type and dirt level.

### ■ Display

- When power is turned on, it will display the spin speed and other functions.
- When machine is in operation, it will display the time remaining.
- When failure occurs, it will display the error code.

### ■ Temp button

- Set the washing temperature according to the fabric type.
- The temperature setting range is different among programs.

## INTRODUCTION TO THE CONTROL PANEL

### ■ Speed button

- Set the spin speed by pressing this button.
- The spin speed setting range is different among programs.


### ■ Delay button

- Press this button to set a delayed finish for selected program in between 1-24 hours.

### ■ Dry button


- Select this option for required drying mode and drying time.
- Press this button to activate the desired drying program.

## PROGRAM CHART

The maximum laundry load is 8.5 kg and the drying load is 6 kg							Detergents and additives		
Program	Available temperatures	Max. spin speed (rpm)	Max. load for wash cycle (kg)	Max. load for dry cycle (kg)	Default wash cycle duration (hh:mm)	Drying	Prewash	Main	Softener
MIXED 60'	❄️ -60°C	max.	6	5	1:00	✓	-	●	○
PURECARE+	60°C	1200	3	3	2:02	✓	-	●	○
COLOURS 15°	15°C	800	3	-	1:00	-	-	●	○
SPEED 15'	❄️ -30°C	1000	1	1	0:15	✓	-	●	○
COTTON	❄️ -90°C	max.	8.5	6	1:47	✓	-	●	○
ECO COTTON	❄️ -60°C	1000	8.5	6	2:07	✓	-	●	○
COTTON 	❄️ -90°C	max.	8.5	6	2:10	✓	●	●	○
STEAM REFRESH	85°C	-	2	5	0:30	-	-	●	○
DELICATES	❄️ -40°C	600	3	-	0:55	-	-	●	○
WOOL/HAND	❄️ -40°C	800	2	-	1:04	-	-	●	○
WASH&DRY 60'	❄️ -30°C	max.	1	1	1:00	✓	-	●	○
DRY ONLY	-	-	-	5	3:13	✓	-	-	-
RINSE & SPIN	-	max.	8.5	6	0:20	✓	-	-	○
SPIN & DRAIN	-	max.	8.5	6	0:11	✓	-	-	-
DRUM CLEAN	90°C	800	-	-	2:48	✓	-	○	-
● Required dosage      ○ Optional dosage									

For wash programmes with temperatures above 50°C, we recommend using powder detergent rather than liquid, and following the directions given on the detergent package.

### Hong Kong's Energy Label / Singapore's Water Label

**Eco cotton**  This is the recommended programme at rated load capacity for normally soiled clothes. Test wash cycles in compliance with regulations IEC 60456. These are the reference programmes for the water label. Set this wash cycle with a temperature of 60°C. It is the most efficient programme in terms of water consumption. The actual water temperature may differ from the declared one.


### For all Test Institutes

Long wash cycle for cottons: set wash cycle Eco cotton with a temperature of 60°C. This data may differ in your home due to changing conditions in inlet water temperature, water pressure etc. Approximate programme duration values refer to the default setting of the programmes, without options.

## PROGRAM INTRODUCTION

Follow the instructions on the symbols of the garment's wash care label. The value indicated in the symbol is the maximum recommended temperature for washing the garment.



MIXED 60'	Mix wash of cotton, linen, synthetic and mixed fibres.
PURECARE+	For removal of various stubborn stains on cotton, linen, synthetics and mixed fibres.
COLOURS 15°	This cycle helps protect colours by washing in cold water (15°C), offering wash results comparable to 40°C.
SPEED 15'	Wash of lightly soiled garments quickly in 15 minutes.
COTTON	Wash of heat resistant cotton or linen fibres.
ECO COTTON	The most efficient programme in terms of water and energy consumption.
COTTON 	Wash of cotton and linen fibres with a prewash phase. We recommend adding detergents both, in the prewash and main wash sections.
STEAM REFRESH	For quick sterilization or wrinkle removal.
DELICATES	Wash of clothes which are particularly delicate e.g. silk, satin.
WOOL/HAND	Wash of wool garments which can be washed by machine. Turn garments inside-out before washing.
WASH&DRY 60'	For washing and drying cotton and synthetic fibres quickly.
DRY ONLY	To dry without a wash cycle.
RINSE & SPIN	For clothes which require only rinse and spin
SPIN & DRAIN	To spin laundry and drain the water.
DRUM CLEAN	For cleaning the drum. It must be run without any load in drum. We recommend running it every 40 normal wash cycles.

## FUNCTIONS

### Delay Finish

#### Setup

- Turn on machine and select the desired wash cycle.  
Press the Delay button to set a delayed finish for the cycle.  
Press the Start/Pause button to start-up the delay wash function.  
(Delay finish period can be set in between 1-24 hours.)

#### Attention

- If users need to amend the set delay time, please switch off and restart the machine.
- After selection, users can cancel it by switching off and restarting the machine.
- Once delay finish has been confirmed, press the Delay button. The set time will be displayed for 5 seconds.
- Delay finish duration differs based on water pressure, laundry load, fabric type and water temperature.

### Cancel Buzzer Sound

There is no buzzer when cycle ends.

#### Setup

Turn on machine and press Start/Pause button till buzzer sounds. When button is released, the buzzer sound will be deactivated. To reactive, repeat steps.

### CHILD PROTECTION

If machine door is opened before program starts the machine will activate the child protection function automatically when in operations. Firstly, the door will be locked and motor will be running for a while. If the door is opened during this period of time, the machine will stop operation automatically.

### CHILD LOCK

User can activate the child lock function in order to prevent children from accidentally touching the control panel and machine during operation. Both the door and all buttons(except On/Off ) will be locked automatically. Door will be unlocked once this function has been deactivated.

#### Setup

Turn on machine and press Dry button for 3 seconds till buzzer sounds.

The child lock function is activated. Repeat steps to deactivate.

## FUNCTIONS


### Door Lock and Unlock

#### DOOR LOCK

When the machine is in operation, the door locks automatically. It can't be opened. The door locked indicator  will lit on display.

#### DOOR UNLOCK

When the machine is working, press the Start/Pause button.

The door can be unlocked and opened when the door locked indicator  is off.

- If power plug is removed directly or if there is a power cut when the machine is in operation, the door can't be unlocked automatically.
- If door is opened when the machine is in operation, the foam may spillover. Clean with towel thoroughly.
- The user can't open the door when the machine is running with a high temperature, or when water temperature is high.

### Introduction to Drying Program

#### Procedure

- Switch on the washer-dryer and select the desired program. Then press the Dry button to select the required drying mode and drying time as follows:  
Automatic Drying mode: Press the Dry button until the text "A" shown on display to activate automatic drying.  
Customized Drying mode: Press the Dry button to choose the desired time period.
- Press the Start/Pause button to start the cycle.

#### Attention

- Make sure the water tap is turned on during the drying cycle, to allow water inflow for running final part of the cycle - a cool down period.
- Drying cycle time may vary with different factors.
- To avoid creases caused by excessive drying, we recommend setting a shorter drying time first. Then add extra Dry Only period when necessary.
- Before running a drying cycle, be sure to have undergone the spinning process.
- If there are excessive tangles, twists and knots on clothing, we recommend manually untangling the clothes after spinning cycle ends. Afterwards, continue with the drying cycle.
- For some drying programs, there might be limitations on setting parameters.
- The dampness level might be uneven when drying large garments. We suggest adding extra Dry Only period when necessary.



## FIRST-TIME AND DAILY USES

### First-Time Use

Once the machine has been installed, and before you use it for the first time, run a wash cycle with detergent and no laundry, using the "DRUM CLEAN" cycle(90°C).

### Daily Use

- |   |  |
|---|--|
| 1. Preparation of laundry   | 2. Switch on the machine.                  |
| ● Load the clothes in and close the door.                                 | 3. Select the desired program.             |
| ● Put the detergent or washing powder into the relevant compartments.     | 4. Select the desired functions.           |
| ● Switch on the water tap, connect the drain-pipe, plug the power supply. | 5. Press the Start/Pause button.           |
|   | 6. When cycle ends, the buzzer will sound. |

### Daily Use of the WOOL Program

- Turn on machine and select the "WOOL" program.

#### Attention

- |   |  |
|---|--|
| ● Please confirm the wash care label on the clothes before washing.   | ● The temperature can't be more than 40°C to avoid spoiling the fabrics. |
| ● When cycle ends, please take the clothes out immediately for airing in order to avoid fabric deformation. | ● We recommend using special detergents for better washing performance.  |
|   | ● Separately wash light colour clothes and dark colour clothes.          |

## CLEANING AND MAINTENANCE

- Proper cleaning and maintenance can prolong the lifespan of machine.
- Please unplug the power supply during all cleaning and maintenance.

### MACHINE BODY

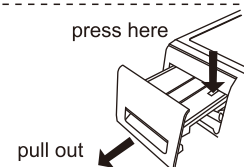
- Please use a soft cloth to clean the body after washing every time. If there is too much dirt, please apply some detergent or soap water on the cloth to clean the body.
- Please don't use water to flush the machine directly.
- Dirty powder, diluent, petrol and alcohol are forbidden for use in cleaning.

### DOOR BELLOW

Please use cloth to clean the bellow after washing every time, to remove any stain and dirt.

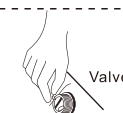
### DETERGENT DISPENSER BOX

Please clean the detergent dispenser box periodically. Remove the box and clean it with water.



### INLET VALVE (RECOMMENDED ONCE EVERY SIX MONTHS)

1. Close the water tap and unscrew the hose.
2. Take out the mesh filter.
3. Use a toothbrush to clean the mesh filter and then assemble it again.
4. Connect the inlet hose after cleaning.



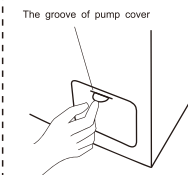
### DRUM CLEANING(RECOMMENDED EVERY 40 WASH CYCLES)

There may be dirt residue inside the drum after prolonged usage. We recommend running the "DRUM CLEAN" cycle with no laundry after every 40 wash cycles.

### CLEANING PUMP FILTER (RECOMMENDED MONTHLY)

1. Insert coin into the groove of pump and press it. The filter cover can be opened.  
(Attention: If hot wash program has been used, please wait for water to cool down before opening the filter).
2. Remove the filter in an anticlockwise direction.
3. Wash the filter with water.
4. Assemble the filter into the pump in a clockwise direction.

Attention: 1. The filter should be assembled tightly in order to avoid water leakage.  
2. Please do not clean the filter when the machine is in operation.



## TROUBLESHOOTING

Anomalies	Possible Reason/Solution
<b>Door cannot be opened</b>	<ul style="list-style-type: none"> <li>Water temperature is too high or power failure.</li> <li>Child lock activated.</li> <li>The clothes are trapped between door and bellow.</li> </ul>
<b>Peculiar smell in drum</b>	<ul style="list-style-type: none"> <li>The machine requires a service wash. Run the "DRUM CLEAN" cycle.</li> </ul>
<b>The machine does not fill with water</b>	<ul style="list-style-type: none"> <li>Ensure the water tap is turned on.</li> <li>Ensure water filter is not blocked.</li> </ul>
<b>Water is being drained during wash cycle</b>	<ul style="list-style-type: none"> <li>Too much detergent was used.</li> </ul>
<b>Display changes estimated "Time to End" during operation</b>	<ul style="list-style-type: none"> <li>The display time is for guidance only, it is not a precise time to finish and may vary.</li> </ul>
<b>Abnormal sound during spinning</b>	<ul style="list-style-type: none"> <li>The machine is not plugged into socket fully.</li> <li>The transport bolts have not been removed correctly during installation.</li> <li>Small objects such hairpin, coins are trapped in the drum.</li> </ul>
<b>Power failure occurs</b>	<ul style="list-style-type: none"> <li>To restart the machine after a power failure, turn the knob to switch on the machine again.</li> </ul>
<b>Opening door manually</b>	<ul style="list-style-type: none"> <li>During power failure or appliance failure, the door remains locked. To open the door and unload laundry, unplug the power cord and wait for the inner drum to stop before pulling down the emergency rope located at the button right corner of the front door manually before you can open the door. Confirm that water level is below the bottom of the door and water temperature is below 60°C before opening the door.</li> </ul>

## TROUBLESHOOTING

Error Code	Reason	Inspection factors	Solution
No display	Out of operation	<ul style="list-style-type: none"> <li>Whether the outlet have electricity</li> <li>Whether the plug is plugged in</li> <li>Whether there is a power failure</li> <li>Whether the fuse has blown in the mains plug</li> </ul>	
E11	No water	<ul style="list-style-type: none"> <li>Whether water tap is turned on</li> <li>Whether filter has any blockage</li> <li>Whether there is a water supply</li> </ul>	Inspect and solve problem accordingly, then press the Start/Pause button to restart operation.
E12	Draining failure	<ul style="list-style-type: none"> <li>Whether drain pipe is in the right place</li> <li>Whether drain pipe is placed too high</li> <li>Whether there is blockage in drain pipe</li> </ul>	Inspect and solve problem accordingly, then press the Start/Pause button to re-start operation.
H	Door cannot be opened	<ul style="list-style-type: none"> <li>Make sure water has cooled down before attempting to open the door.</li> </ul>	Door unlocks automatically once water temperature has dropped to safe range
U4	Door not closed		Close the door, wait for door locked indicator light to be activated before pressing the Start/Pause button to continue operation.
Other code	Alarm sounds		Press Start/Pause button to resume operation. If problem persists, contact the After-Sales Service.

## 索引



請仔細閱讀產品說明書。

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## 安全指引

使用洗衣機前請先細閱產品安全指引。請妥善保存此產品安全指引及使用說明作將來參考。本手冊和洗衣機本身提供重要的安全警告，請按需要隨時讀取及查察。不當的使用及不當的操作可能會導致的風險，製造商將不負任何責任。

⚠ 除非得到持續監視，否則幼兒(0-3歲)和兒童(3-8歲)應遠離洗衣機。洗衣機可由8歲以上之兒童及身體、感官或精神障礙或經驗知識不足的人士操作，前提是此等人士已接受洗衣機的安全指導及指引，且瞭解使用洗衣機的相關危險。

兒童不可胡亂玩弄洗衣機。未經指導，兒童不可進行洗衣機的清潔及保養工作。  
切勿強行打開機門或以它作為踏板使用。

### 允許使用

⚠ 注意：此洗衣機不能透過外部控制器或遙控裝置進行操作。

⚠ 此洗衣機設計只適用於家居或下列之類似環境：如一般商店、辦公室及其他工作環境的職員專用廚房；農莊；供入住酒店、汽車旅館及其他住宅式酒店之顧客使用；提供簡單住宿及早餐服務之旅舍。  
⚠ 請確保負載不超過最大洗衣量。(請參閱程序表中的指示)。

⚠ 洗衣機禁止作為商業用途。洗衣機不適合戶外使用。

⚠ 切勿使用任何溶劑(如鬆節油、汽油等)、含有溶劑、去污粉、玻璃或通用清潔劑，易燃液體洗滌劑；請勿以洗衣機清洗溶劑或易燃液體處理的衣物。

⚠ 如果使用工業化學品進行清潔，則不得進行烘乾。

⚠ 如果可以，請經常清除堆積的棉絨。

⚠ 不得讓棉絨堆積在滾筒式洗衣機內。

⚠ 請勿在滾筒式乾衣機中烘乾未洗過的物品。

### 安裝

⚠ 此洗衣機建議由兩個或更多的人進行安裝處理，避免受傷風險。使用防護手套來執行所有拆封和安裝操作，避免割傷風險。

如果要擺在洗衣機頂部放置乾衣機，請首先聯繫我們的售後服務中心或您的經銷商，以確認是否可行。只允許使用我們的售後服務中心或您的經銷商提供的專業疊裝工具將乾衣機固定在洗衣機上。

⚠ 請勿提拉頂板來移動洗衣機。

⚠ 安裝，包括供水（如有任何接駁電線，必須由合資格的技術人員按照製造商的說明和本地標準安全法規進行維修。除非在用戶手冊特別聲明，切勿維修或更換任何洗衣機的部件。兒童應遠離洗衣機安裝地點。拆開洗衣機後，確認它沒有在運輸過程中損壞。在出現問題時，請聯絡經銷商或售後服務中心。當完成安裝後，包裝棄掉的材料（如塑膠、發泡體等），應置於幼童無法取得的地方，避免意外的風險。此洗衣機進行安裝前，必先斷開它的電源連接避免觸電危險。進行安裝時，確保洗衣機電源線沒有損壞。避免火災或觸電危險。只有當安裝步驟完成後才可啟動洗衣機。

⚠ 不要在極端的情況下安裝洗衣機，如：通風不良，溫度低於5°C或高於35°C。

⚠ 確保洗衣機的四隻腳穩固坐落在地面上，如需，可作調整，並檢查洗衣機是否完全處於水平位置(利用水平測量)。

⚠ 如果是木地板或所謂的「浮動地板」（例如某些鑲木或層壓地板），請將機器放在至少寬/深為60x60厘米以及厚度至少3厘米的一塊夾板上。

⚠ 根據本地供水公司的法規將進水喉管連接到水龍頭上。

⚠ 設計只能使用冷水的型號：切勿連接有熱水供應的水龍頭上。

⚠ 對於帶有熱水供水的型號：熱水進水的溫度絕對不能超過50°C。

⚠ 本洗衣機用運輸螺栓作固定，以防止運輸途中對其內部造成任何損壞。使用機器前必須拆除運輸螺栓。然後，請使用4個附帶的塑膠蓋把開口蓋好。

⚠ 安裝完成後等待數小時使其恢復適合室內的環境，才可開始使用。

⚠ 確保地毯或其他材料不會阻塞洗衣機底部的通風孔(如您的型號適用)。

⚠ 必須使用新水喉將洗衣機連接到水源。用過的水喉絕對不能重新使用。

⚠ 水壓必須於0.03-1MPa內。

## 安全指引

### 電器警告

- ⚠ 插座必須能夠拔掉，以切斷電源，或安裝設有開關線的插座及按照本地的電器安全標準法連接地線。
- ⚠ 請勿使用接駁電線或多頭插座，安裝後電線部份不可被使用者易於接觸。手濕或赤腳接觸到水時請勿使用本產品。若本產品的電源線或插頭有損壞，不能正常運作，或受損，請勿操作。
- ⚠ 如果電源線損壞，必須根據相同產品更換電源線。電源線只能由符合製造商指南和現行的安全法規合格的技術人員更換以避免觸電的危險。


### 清潔和保養

- ⚠ 注意：執行任何維修或清潔操作之前，請先關閉及拔下電源插頭。切勿使用蒸汽清洗本產品。

### 注意事項

- 衣物如沾有食用油、丙酮、酒精、汽油、煤油、松脂、去污劑、蠟及除蠟劑，在烘乾前請用熱水與大量洗滌劑清洗。
- 泡沫橡膠（乳膠發泡體）、塑膠浴帽、防水紡織品、帶橡膠配件的物品與衣物或裝有泡沫橡膠墊的枕頭等物品不得進行烘乾。
- 若使用衣物柔順劑或同類產品應根據產品說明書的規定使用。
- 請取出衣物口袋中的所有物品，例如打火機和火柴。
- 只能用製造商指定的液體填充器。（如適用）
- 警告：烘乾程序結束前切勿停止運作，除非所有烘乾物件均可快速取出且鋪開散熱。
- 警告：請切勿使用接駁電線或多頭插座，或將洗衣機接駁在經常會被開關的插座上。
- 確保地毯或其他材料不會阻塞洗衣機底部的通風孔（如您的型號適用）。
- 切勿將機器連接至用來排放燃燒氣體或其他燃料的排氣管道。
- 不得將洗衣機安裝於下述類型的門的後方：包括帶鎖門、滑動門或當門鉸與洗衣機機門方向相反時，因為這些情況會令洗衣機機門不能完全打開。

### 處理包裝物料

包裝材料完全可回收，並設有可回收標誌 ：  
包裝的各個部分必須根據當前本地廢品處理法規進行處理。

### 廢棄家用電器

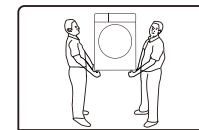
必須根據當前本地廢品處理法規進行處理。有關處理、修復和回收本產品的詳細資訊，請聯繫售後服務中心、家庭廢品處理服務中心或您購買本產品的商店。  
本洗衣機依照有關廢棄電器和電子設備（WEEE）的歐盟標準2012/19/EU標示。確保以正確的方式廢棄本產品，可避免因不當的廢棄處理方式而對環境和人體健康造成潛在的負面影響。

這符號  表示此機器不能作為家庭廢品處理，應將它交給回收電器和電子設備的適用收集點。

## 安裝指引

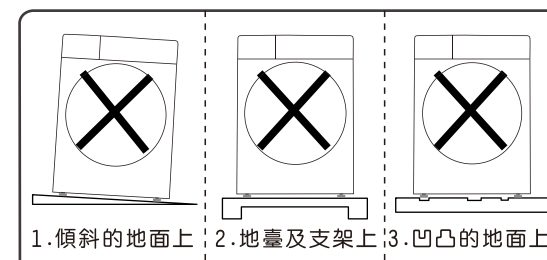
### ■ 搬運

搬運時，務必由兩個人進行。  
在機體兩側分別手握洗衣乾衣機機腳進行搬運。



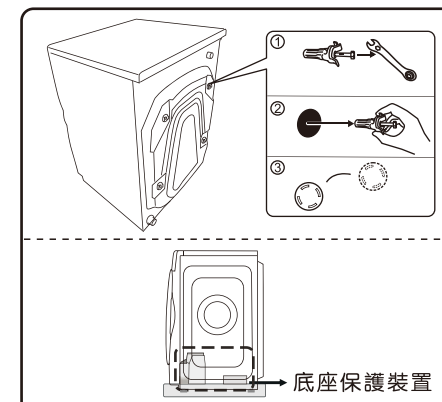
### ■ 正確放置洗衣乾衣機

洗衣乾衣機須安裝在地面上或專用洗衣乾衣機底座上，地面必須堅固、平坦且防滑，切勿將洗衣乾衣機放置在地毯或木質地板上。  
禁止將洗衣乾衣機放在除洗衣乾衣機專用底座外的地臺及支架上。



### ■ 拆除運輸固定用螺栓及底座保護裝置

- 為在運輸時保護洗衣乾衣機，洗衣乾衣機背面裝有4個運輸固定用螺栓，使用之前須將其全部拆除。（否則，洗衣乾衣機在脫水時會出現強烈振動、噪音及功能異常）
  1. 用工具擰鬆運輸固定螺栓（4個）。
  2. 將螺栓左右晃動後拔出。
  3. 使用提供的塑膠蓋對準孔的位置按進去，直到吻合為止。
- 產品的安裝須由合資格的技術人員進行。
- 請妥善保管好拆卸下來的運輸固定用螺栓，如果需要將本機移到另一個地方，您將再次需要使用它們。
- 使用前務必確認如圖所示的底座保護裝置未卡在洗衣乾衣機底部，否則將影響洗衣乾衣機的正常運作。



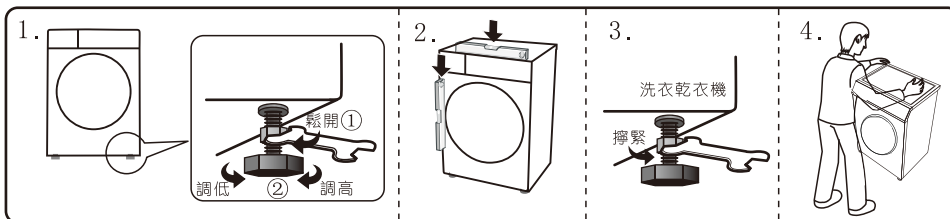


## 安裝指引

### ■ 水平放置洗衣乾衣機

- 洗衣乾衣機安裝不平，使用時可能會發生異常噪音、振動或功能異常。請調節可調節機腳，使本機水平放置：
  1. 用工具沿順時針方向鬆開洗衣乾衣機底部機腳的螺帽，轉動機腳可以調節高度，水平放置本機。
  2. 使用水平儀檢查洗衣乾衣機的調準狀態，確保正確調平本機。
  3. 用工具逆時針將螺帽擰緊，鎖定機腳。
  4. 調整好後，用兩隻手分別按洗衣乾衣機上蓋的對角，稍稍用力按壓、晃動，以確認洗衣乾衣機水平放置。

**注意：四個底腳均必須與地面可靠接觸，穩固地立在地面上。**



### ■ 進水軟管的連接

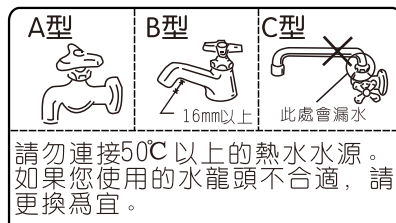
注意：請務必使用跟機配備的全新喉管，舊進水軟管不能重複使用。

水龍頭類型：（水龍頭口要平整）

A型：最為合適。

B型：水龍頭長度須大於16mm，否則無法安裝進水管。

C型：如圖所示部位可能會出現漏水現象。



1. 將進水管接頭牢固連接水龍頭。
2. 撕下進水管接頭上的封條。
3. 將進水軟管與進水管接頭連接。
4. 將進水軟管與洗衣乾衣機側進水閥口連接。
  - 將進水管口對準進水閥口，順時針旋轉進水軟管上的旋緊螺帽，直至旋不動為止。
5. 確認進水軟管已正確連接：
  - 向下拉扯進水軟管並確認螺帽與進水閥已擰緊，然後慢慢打開水龍頭，檢查是否漏水。如果漏水，請關閉水龍頭，按以上步驟，重新安裝。

## 安裝指引

### ■ 排水軟管的連接

1. 當未使用洗衣乾衣機時請將排水管放在洗衣乾衣機背後。
  2. 當使用洗衣乾衣機時，請將排水管放入排水池，也可將排水軟管另一端插入下水道口內，令排水軟管口與下水道彎管之間保持距離，以免影響排水。
  3. 定期清理水泵過濾器可以保持洗衣乾衣機正常運行。
- 注意：在安裝機器時，排水管固定卡扣請勿下掉，否則將造成排水故障。

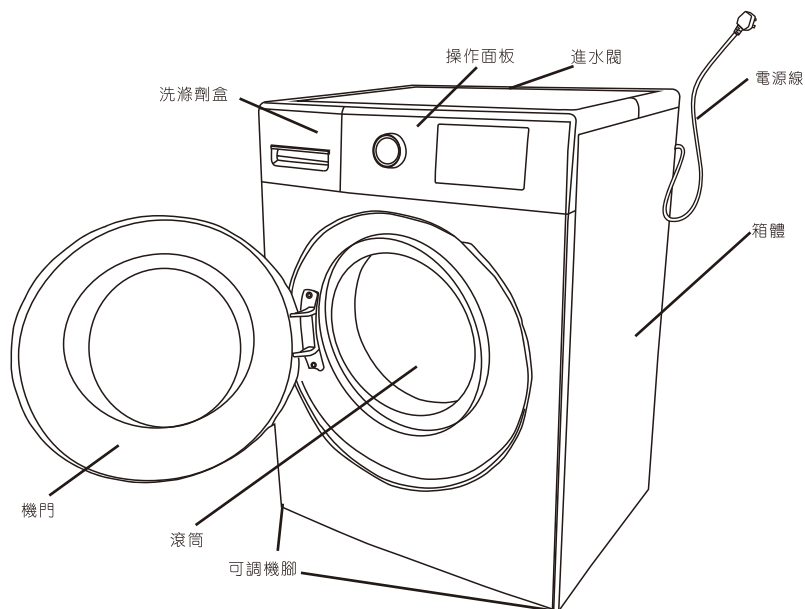
## 技術參數

型號	WRAL856411
最大洗衣量 (公斤)	8.5kg
最大乾衣量 (公斤)	6.0kg
最高脱水轉速 (轉/分鐘)	1400rpm
電壓 (V/Hz)	220-240V/50Hz
額定功率(瓦特)	1800W
水壓 (MPa)	0.03-1.0MPa
產品尺寸 (闊 x 高 x 深)	595 x 820 x 560 mm (Door & Button excluded) 595 x 820 x 600 mm (Door & Button included)

## 洗衣乾衣機介紹

### ■ 注意

- 首次使用之前，建議在沒有衣物的情況下運行一次「清潔滾筒」程序。
- 每次使用後，請關閉水龍頭，拔下電源插頭，防止意外的水災和火災發生。



### ■ 洗衣乾衣機附件

使用說明書	進水軟管組件	運輸螺栓 塑膠蓋 (4個)	扳手 工具

## 洗滌劑盒

### 洗衣粉

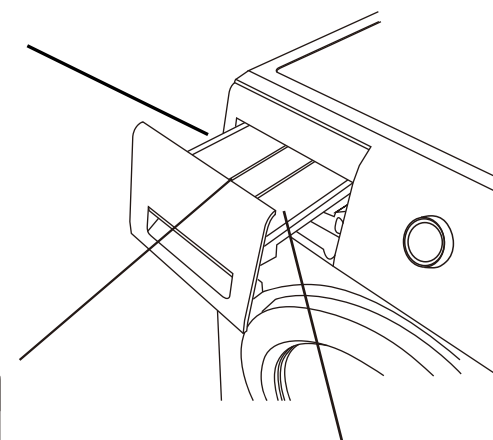
- 不易溶解的，如粉狀皂片，請預先充分溶解後倒入洗衣粉隔間內。

### 洗衣劑

- 使用低泡配方的洗衣機適用洗衣劑。
- 使用濃縮型洗衣劑，請用相應比例的水稀釋後倒入。

### 柔順劑

- 請在洗滌前放入，將在最後一次過水時自動注入。
- 使用濃縮型柔順劑，請用相應比例的水稀釋後倒入。

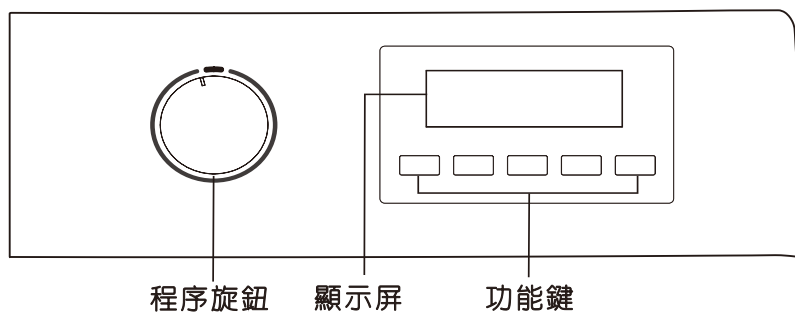


### 預洗用洗衣劑

- 當使用預洗功能時，請在此格加入洗衣劑。

- 使用適用於洗衣機的洗衣劑。
- 請勿使用過量的洗滌劑，以免產生過多泡沫，影響洗滌效果，或可能導致功能故障。
- 請按照洗衣劑包裝上的說明，並根據所洗衣物種類、顏色、水溫、污漬程度等使用合適的洗衣劑。

## 控制面板



### ■ 啟動/暫停鍵

- 按下此鍵啟動洗衣程序，再次按下此鍵暫停程序。



### ■ 開/關

- 轉動旋鈕以開機，將旋鈕轉至OFF位置即可關機。  
(程序結束後，洗衣機將自動關機。)

### ■ 程序旋鈕

- 根據洗滌衣物的種類及污漬程度選擇合適的程序。

### ■ 顯示屏

- 接通電源時，顯示脫水轉速等數值。
- 於程序運行時顯示剩餘時間。
- 發生異常時，顯示故障代碼。

### ■ 溫度鍵

- 根據洗滌衣物的種類選擇洗滌溫度。
- 每個程序均會有預設的洗滌溫度範圍。

## 控制面板

### ■ 脫水轉速鍵

- 根據需要設定脫水轉速。
- 每個程序均會有預設的脫水轉速。

### ■ 預校結束時間鍵

- 設定延遲當前程序完成的時間，可設定1-24小時的時間。

### ■ 乾衣鍵

- 根據需要設定乾衣模式及時間。
- 按下此鍵選擇乾衣程序。

## 程序表

最大洗衣負載量8.5公斤，乾衣負載量6公斤							洗衣劑和添加劑		
程序	溫度 (°C)	最高脫水 轉速(轉/ 分鐘)	最大洗衣 量(公斤)	最大乾衣 量(公斤)	預設洗衣 程序時間 (小時:分鐘)	乾衣 功能	預洗	主洗	柔順劑
							1	2	3
60'混合洗	❄ -60°C	max.	6	5	1:00	✓	-	●	○
高效去漬+	60°C	1200	3	3	2:02	✓	-	●	○
護色15°	15°C	800	3	-	1:00	-	-	●	○
15'極速洗	❄ -30°C	1000	1	1	0:15	✓	-	●	○
棉質	❄ -90°C	max.	8.5	6	1:47	✓	-	●	○
e 棉質節能洗	❄ -60°C	1000	8.5	6	2:07	✓	-	●	○
棉質+預洗 ▮	❄ -90°C	max.	8.5	6	2:10	✓	●	●	○
蒸氣清新	85°C	-	2	5	0:30	-	-	●	○
纖細衣物	❄ -40°C	600	3	-	0:55	-	-	●	○
羊毛/手洗	❄ -40°C	800	2	-	1:04	-	-	●	○
60' 極速洗乾	❄ -30°C	max.	1	1	1:00	✓	-	●	○
乾衣	-	-	-	5	3:13	✓	-	-	-
過水及脫水	-	max.	8.5	6	0:20	✓	-	-	○
脫水及排水	-	max.	8.5	6	0:11	✓	-	-	-
清潔滾筒	90°C	800	-	-	2:48	✓	-	○	-
● 需要使用洗衣劑      ○ 選擇性使用洗衣劑									

若使用溫度高於50°C的程序，建議使用洗衣粉，並按照洗衣粉包裝的指示使用。

### 香港能效標籤 / 新加坡水效標籤

**棉質節能洗** ○ 這是在額定負載下清洗一般髒污的衣物的推薦程序，根據IEC 60456標準的測試洗滌週期。這是能源標籤的參考程序。將此洗滌週期設置為 60°C。就洗滌一般髒污的棉布衣物而言，它們是能源和水消耗最有效的程序。實際水溫可能與聲明的水溫不同。

### 適用於所有測試機構

適用於棉質衣物時間較長的程序：設定60°C的「棉質節能洗」程序。

進水溫度、水壓等條件或會有變化，導致您家中的數據可能會有不同。近似的程序持續時間值是指程序的默認設置，沒有選項。

## 洗衣程序

請根據衣物上的護理標籤指示及合適的洗衣溫度，選擇合適的程序於您的衣物種類。



60' 混合洗	適用於棉質及合成纖維的混合洗滌。
高效去漬+	適用於非常骯髒的棉、麻、合成纖維衣物，去除各種頑固污漬。
護色 15°	此程序將衣物使用冷水(15°C)洗衣，幫助保護衣物顏色，以可提供的效果對比，只需 15°C 水溫，便可達40°C的潔淨效能。
15' 極速洗	適用於輕微骯髒衣物的洗滌。
棉質	適用於棉質衣物的洗滌。
e 棉質節能洗	此程序是在 60°C 水溫下清洗棉質衣物的最佳耗水和耗電程序。屬能源標籤的參考程序。
棉質+預洗 ▮	選擇此程序會在主洗前加入預洗過程，以洗滌棉質衣物。建議於預洗和主洗格內，一併添加洗滌劑。
蒸氣清新	適用於快速殺菌或除皺
纖細衣物	適用於質料纖細的衣物。建議洗衣前先把衣物內部反出來。
羊毛/手洗	適用於可機洗的羊毛類衣物洗滌。
60' 極速洗乾	適用於棉、麻、合成纖維衣物的洗滌及烘乾。
乾衣	適用於烘乾衣物。
過水及脫水	過水及脫水程序。
脫水及排水	脫水及排水程序。
清潔滾筒	適用於清潔滾筒，運程序時請將所有衣物移走。建議運行約40次洗衣程序後，進行一次「清潔滾筒」程序。



## 功能

### 預校結束時間

#### 設定

- 開機後選擇合適程序，並按下「預校結束時間」鍵延遲程序完成，按「啟動/暫停」鍵啟動預校結束時間功能。  
(預校結束時間以1小時為間隔，可設置1-24小時)

#### 注意

- 如需變更已設定的結束時間，請重新開機以再次設定。
- 要取消已設定的結束時間，請先關閉洗衣乾衣機並重新開機。
- 完成設定後，請按一下「預校結束時間」鍵，預約的時間會顯示5秒。
- 預校結束時間可能會隨着水壓、衣物負載量、衣物的種類、水溫等條件不同而與實際結束之時間有差別。

### 取消程序結束提示音

程序結束後不發出提示音。

#### 設定

開機後按住「啟動/暫停」鍵，直到蜂鳴聲響起後鬆開按鍵即可。要重新啟動功能，重複上述步驟。

### 兒童保護功能

洗衣乾衣機機門關閉後，程序運行前，如果偵測到機門被打開過，程序在運行時將執行兒童保護功能：首先，機門會被鎖定，然後洗衣乾衣機會在短暫運行後停止，門鎖解鎖，等待一定時間後上鎖繼續運行。

### 兒童安全鎖

為了防止兒童在洗衣乾衣機運行時錯誤操作洗衣乾衣機，可以設置兒童安全鎖，使機門無法打開，所有按鍵(除電源開/關外)鎖定。解除兒童安全鎖後方可開門。


#### 設定

開機後，按「乾衣」鍵3秒，直到蜂鳴聲響起後鬆開即可。要取消功能，重複上述步驟。

## 功能

### 機門上鎖及解鎖

#### 機門上鎖

洗衣乾衣機運行時，機門將自動鎖定，無法打開，「門鎖提示燈」將會亮起。

#### 機門解鎖

運行過程中，按下「啟動/暫停」鍵，當「門鎖提示燈」熄滅後，機門可以打開。

- 直接拔下電源插頭或洗衣乾衣機中途停電，並不會令機門門鎖自動解除。
- 在洗滌過程中開啟機門，可能有泡沫溢出，請用毛巾清潔滾筒周邊範圍。
- 在高溫運作狀態下無法打開機門。

### 乾衣功能的使用方法

#### 設定

- 打開電源後選擇合適程序，按下「乾衣」鍵選擇乾衣模式。  
自動乾衣：選擇乾衣程序後，按下「乾衣」鍵直至顯示為“A”進入自動乾衣模式。
- 定時乾衣：在指定的時間段內對衣物進行烘乾。
- 按下「啟動/暫停」鍵，開始洗滌，烘乾。

#### 注意

- 乾衣程序運行時，必須打開水龍頭，因為烘乾的最後一個階段為冷卻階段。
- 乾衣時間，將根據不同因素有所調整。
- 為了防止過強的烘乾引起洗滌物的皺褶，乾衣時間可先設定少一點。結束後可視烘乾效果添加額外「乾衣」程序。
- 運行「乾衣」程序時，請先對衣物進行脫水過程。
- 必要時，脫水後請將衣物的結解開，再放入滾筒進行乾衣。
- 部分程序乾衣功能受限制。
- 較大或者較厚的衣物，乾衣後部分位置可能會烘乾不均勻，請結束後視烘乾效果適當追加烘乾時間。

## 首次及日常使用

### 首次使用

完成安裝洗衣乾衣機，並且在您第一次使用它之前，請在沒有衣物的情況下，使用（90°C）的「清潔滾筒」程序，並加入洗衣劑運行一次程序。

### 日常使用

1. 準備洗滌。
  - 放入衣物並關上機門。
  - 將洗滌劑（及添加劑/柔順劑）放入相關的容器隔間內。
  - 打開水龍頭，連接好排水管，插入電源插頭。
2. 轉動程序旋鈕開機。
3. 根據需要轉動旋鈕選擇洗衣程序。
4. 根據需要選擇程序功能。
5. 按「啟動/暫停」鍵，開始洗滌。
6. 結束程序時，將會發出提示音。

### 使用羊毛洗程序

- 開機後，轉動程序旋鈕以選擇「羊毛/手洗」。

#### 注意

- 洗滌前請先確認衣物上的護理標籤指示。
- 程序完成後，請立即將衣物取出，並掛起風乾，以免放置時間過長而令衣物變形。
- 為防止衣物纖維受損，水溫設定不應超過40°C。
- 使用羊毛專用洗滌劑以達至最佳洗衣效果。
- 將白色或明亮色彩的衣物與深色衣物分開洗滌。

## 清潔和保養

- 請定期進行洗衣乾衣機的清潔和保養工作，良好的保養習慣會延長洗衣乾衣機的使用壽命。
- 執行任何清潔和保養之前，請拔掉電源插頭，防止危險發生。

### 清潔洗衣乾衣機的外部

- 每次使用完後，請用柔軟乾淨的軟布擦拭機身。當污漬嚴重時，可在布上加上適量的洗滌劑或肥皂水擦拭。
- 不可用水直接沖洗機身。
- 不可使用去污粉、稀釋劑、汽油、酒精等化學物品擦拭機身。

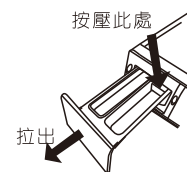
### 清潔洗衣乾衣機膠圈

每次使用完後，請用毛巾擦去污垢、紙屑等雜物。膠圈的溝槽內如有別針等細小物件，請務必將其取出。

## 清潔和保養

### 清潔洗滌劑盒

輕輕抬起並將洗衣劑盒拉出（見圖），並取下分割器。用水沖洗所有部件，這個步驟應該經常重複，以確保潔淨。



### 清洗進水喉內的濾網（建議每半年一次）

1. 關閉水龍頭並取下洗衣乾衣機側進水軟管。
2. 取出進水閥口上的過濾網。
3. 用牙刷等工具將過濾網清洗乾淨後，再裝到進水閥口。
4. 將進水軟管重新連接上。



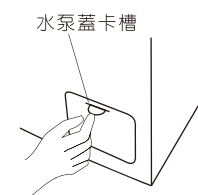
### 清潔滾筒（建議每運行約40次洗衣程序後一次）

洗衣乾衣機用過一段時間後，滾筒可能積聚污垢，此時可運行「清潔滾筒」程序保持滾筒潔淨。（注意：請勿放入衣物）

### 清潔濾網/排走積水（建議每月一次）

1. 先拔下電源插頭，然後用硬幣類物品插入水泵蓋上方的卡槽，打開水泵過濾器蓋。（注意：如果使用過熱洗程序，排走積水前應等待水冷卻下來）
2. 逆時針轉動取出過濾器。
3. 將過濾器用水沖洗乾淨。
4. 將過濾網塞回原位，然後順時針擰緊，扣好水泵裝飾蓋。

注意：1. 過濾器必須旋緊以免導致漏水；  
2. 機器運行時請勿進行過濾器清洗工作。



## 故障排除

異常問題	原因/解決辦法
機門無法打開	<ul style="list-style-type: none"> <li>● 水溫過高或出現電源故障。</li> <li>● 設置了兒童安全鎖功能。</li> <li>● 機門與膠圈之間有衣物被夾住。</li> </ul>
洗衣乾衣機有異味	<ul style="list-style-type: none"> <li>● 運行「清潔滾筒」程序清洗本機，進行此程序時，必須將滾筒內所有衣物移走。</li> </ul>
洗衣乾衣機不進水	<ul style="list-style-type: none"> <li>● 水龍頭是否已開啟。</li> <li>● 進水管或過濾網被堵塞。</li> </ul>
洗滌中排水	<ul style="list-style-type: none"> <li>● 放入過多的洗衣劑。</li> </ul>
程序時間於運行時改變	<ul style="list-style-type: none"> <li>● 顯示屏上的程序時間只供參考，實際程序時間會因不同的因素自動調整。</li> </ul>
洗衣乾衣機運行時有噪音	<ul style="list-style-type: none"> <li>● 插頭沒有正確插在插座內。</li> <li>● 安裝完成後搬運螺栓未被正確移走。</li> <li>● 膠圈溝槽內有細小物件卡住。</li> </ul>
停電後	<ul style="list-style-type: none"> <li>● 於恢復供電後，請重新開機以啟動/繼續程序。</li> </ul>
手動打開機門	<ul style="list-style-type: none"> <li>● 如因長時間停電而想取出衣物時，拔下電源插頭，待滾筒停止轉動後，向下拉扯機身前蓋右下角的應急拉繩，聽到輕微響聲後，可以打開機門。 (打開機門前請先確認筒內水位低於筒口及水溫低於60℃。)</li> </ul>

## 故障排除

故障代碼	原因	檢查要點	解決方法
無顯示	洗衣乾衣機無法運作	<ul style="list-style-type: none"> <li>● 電源插座是否有電？</li> <li>● 電源綫插頭是否已插好？</li> <li>● 是否停電？</li> <li>● 電源保險絲是否熔斷？</li> </ul>	
E11	洗衣乾衣機不進水	<ul style="list-style-type: none"> <li>● 水龍頭是否已打開？</li> <li>● 進水管或濾網是否被堵塞？</li> <li>● 自來水是否有供應？</li> </ul>	檢查處理後，按「啟動/暫停」鍵一次重新運轉洗衣乾衣機。
E12	洗衣乾衣機不排水	<ul style="list-style-type: none"> <li>● 排水管是否正確放置？</li> <li>● 排水口位置是否過高？</li> <li>● 排水管是否被堵塞？</li> </ul>	檢查處理後，按「啟動/暫停」鍵一次重新運轉洗衣乾衣機。
H	機門無法打開	<ul style="list-style-type: none"> <li>● 是否使用了水溫過高的熱水？</li> </ul>	待水溫降到安全範圍時，機門將自動解鎖。
U4	機門未有關上		關閉機門，待「門鎖提示燈」亮起後，按「啟動/暫停」鍵一次重新運轉洗衣乾衣機。
其他	警報		請關機後重新啟動洗衣乾衣機，如仍然未能解決請致電售後服務。

## WARNING - This appliance must be earthed.

### 警告 - 本電器必須接連地線

#### FOR WASHER DRYER 3-PIN PLUG ( BS Standard Plug With 10 Amp Fuse )

##### 對於附有10安培三腳插頭的洗衣機

The wires are coloured in accordance with the following code:

電源線的電源是根據以下顏色表示：



Green/yellow: Earth  
綠/黃：地線

Light Blue: Neutral  
藍：中性線

Brown: Live  
棕：火線

The wires in the appliance may not correspond with the coloured markings identifying the terminals in your plug, if it is the case, proceed as follows:

由於本電器電源線的顏色不一定與您的插頭終端上的顏色標誌相同，因此請按以下步驟執行操作：

- The wire which is coloured green and yellow must be connected to the terminal in the plug which is marked with the letter E or by the earth symbol  or coloured green or green and yellow.  
綠黃色電源線應該連接至插頭上標明E、地線符號 、綠色或黃綠色的終端。
- The wire which is coloured light blue must be connected to the terminal which is marked with the letter N or coloured white.  
藍色電源線應該連接至插頭上標明N或白色的終端。
- The wire which is coloured brown must be connected to the terminal which is marked with the letter L or coloured black.  
棕色電源線應該連接至插頭上標明L或黑色的終端。

## AFTER-SALES SERVICE

### 售後服務

IF AFTER CHECKING ON TROUBLESHOOTING PART, MACHINE FAULT STILL OCCURS, GET IN TOUCH WITH THE NEAREST AFTER-SALES SERVICE.

請先參閱「故障排除」嘗試解決洗衣機的運作問題。若洗衣機仍舊無法正常運作，請致電售後服務中心。

Please follow the instructions on the website for assistance.

請按照以下網址上的指引聯絡我們：

[http:// www.whirlpool.com.hk](http://www.whirlpool.com.hk)

[http:// www.whirlpool.com.sg](http://www.whirlpool.com.sg)

When contacting our After- Sales Service, always specify:

當聯絡我們的客戶售後服務中心，請說明：

- a brief description of the fault;
- 相關的故障說明；
- the type and exact model of the appliance;
- 洗衣機的類型及型號(請參閱機門內的銘牌)；
- the service number (number after the word Service on the rating plate);
- 服務碼(機門內「維修」字樣後的號碼)；
- your full address and contact.
- 您的完整地址及聯絡電話。

If any repairs are required, please contact an authorised After-Sales Service (to guarantee that original spare parts will be used and repairs carried out correctly).

對於任何維修，請使用我們授權的售後服務中心，以確保適當的維修和使用原廠零配件。